# MoDOT Carrier Express Online Procedures



Proof of insurance is the evidence that a motor carrier is insured to the extent required by the State of Missouri. This section describes how to perform various insurance processes using MoDOT Carrier Express. MCE Users and Insurance Representatives with access privileges can perform these tasks, which include adding, maintaining and canceling insurance as well as viewing insurance detail.

## Working with Insurance Procedures

## CLICK ON THE LINK BELOW TO BE TAKEN TO THE CORRESPONDING SECTION:

System Access Overview Rules and Regulations Types of Insurance Forms & Amounts Required Log Into MCE View Client Information Add Insurance Cancel Insurance View Insurance Detail Reports Contact Us

## System Access Overview

The URL address for the MoDOT Carrier Express system is www.modot.org/mce.

Access to MoDOT Carrier Express (MCE) will allow you to make and cancel insurance filings for motor carriers operating in and through the state as required by Missouri law. Access is limited to one or more insurance companies dependent upon your legal ability to make filings on behalf of the insurance company(s). The system will allow you to see any filings previously made for your client but you will only be able to access or make filings on behalf of companies you have authorization for and as set up in the security process.

To request a User ID and Password send an email to <u>ContactMCS@modot.mo.gov</u>.

The email must include the following information

- Name of the individual to receive access;
- Insurance company the individual is employed by;
- Insurance company(s) the individual will file on behalf of;
- Contact phone number; and
- Contact email address.

## **Rules and Regulations**

- Proof of insurance is the evidence that a motor carrier is insured to the extent required by the State of Missouri. Insurance forms must be received from an insurance company authorized to do business in the State of Missouri.
- Every motor carrier operating motor vehicles within Missouri in intrastate commerce must at all times have on file and approved a surety bond or a certificate of public liability and property damage insurance (on an approved form) which must show specifically that the required uniform endorsements are attached to the policy covering each motor vehicle in amounts in accordance with state law.
- Motor carriers transporting household goods, passengers (intrastate program), and house movers within the State of Missouri are required to file insurance that also covers loss or damage to the cargo in case of accident (cargo insurance).
- MoDOT Motor Carrier Services (MCS) accepts filings electronically via MCE, but faxed or mailed copies may be
  requested MoDOT MCS in certain situations. Electronic filings are bound as if they were signed originals. All
  documents offered for filing must comply with the applicable requirements and be properly signed or otherwise
  authenticated in accordance with this agency's rule. All insurance forms, including duplicates and copies, must be
  legible.

## Types of Insurance Forms & Amounts Required

INSURANCE FORM	PROGRAM	INSURANCE CANCELLATION FORM
FORM-E	PCR, PC, POC, HHG, NPC, House Movers, HW/WT	FORM-K – cancellation
FORM-G (surety bond)	PCR, PC, POC, HHG, NPC, HM, HW/WT	FORM-L – cancellation
FORM-H (cargo)	HHG, House Movers	FORM-K – cancellation
FORM-J (cargo surety bond)	HHG, House Movers	FORM-L – cancellation
Certificate of Insurance	House Movers	

Key to table above					
APPREVIATION PROGRAM					
PCR	Property				
PC	Passenger in Charter				
POC	Passenger other than Charter				
HHG	Household Goods Mover				
NPC	Passenger other than Charter Not-For Profit				

COMMODITY TRANSPORTED	INSURANCE AMOUNT REQUIRED		
Property (nonhazardous)	\$100,000 for injury or death of 1 person;		
	\$300,000 for 1 accident; and		
	\$50,000 property damage for 1 accident		
Passenger – Twelve (12) or less capacity	\$100,000 for injury or death of 1 person;		
	\$300,000 for 1 accident; and		
	\$50,000 property damage for 1 accident		
Passenger – More than twelve (12) capacity	\$100,000 for injury or death of 1 person;		
	\$500,000 for 1 accident; and		
	\$50,000 property damage for 1 accident		
Household Goods	\$2,500 loss or damage to property carried on any 1		
	motor vehicle.		
	\$5,000 loss or damage to or aggregate of losses		
	or damages of or to property occurring at		
	any 1 time and place.		
Hazardous Materials (Bulk Only – GVWR of 10,0001 or more pounds)			
Oil listed in 49 CFR 172.010	\$1,000,000		
Hazardous waste, materials, and substances defined in 49 CFR	· · · · · · · · · · · · · · · · · · ·		
171.8 and listed in 49 CFR 172.101 not mentioned below.			
Hazardous Materials (GVWR of 10,001 or more pounds)			
Hazardous substances as defined in CFR 171.8, transported in			
cargo tanks or hopper-type vehicles with capacities in excess of			
3,500 water gallons.			
<ul> <li>In Bulk Division 1.1, 1.2, and 2.3 material</li> </ul>	\$5,000,000		
Division 2.3 Hazard Zone A material	<i><b>40,000,000</b></i>		
Division 6.1, Packing Group I, Hazard Zone A material			
<ul> <li>In Bulk Division 2.1 or 2.2 material</li> </ul>			
Highway route controlled quantities of a Class 7 material, as			
defined in 49 CFR 173.403			
Hazardous Materials (GVWR less than 10,001 pounds)			
Zone A material.	\$5,000,000		
Highway route controlled quantities of a Class 7 material as defined in 49 CFR 173.403	**,***,***		

## Log into MCE

- 1. MCE can be accessed at the following address: <u>www.modot.org/mce</u>. Note: Save this address to your Favorites tab for easy access.
- 2. Enter your User ID and Password and click Log In:



3. The home page will display:



- 4. If you have forgotten your User Id or password you will need to contact MoDOT Motor Carrier Services to have it reset (contact information is located at the end of this document).
- 5. Once you are successfully logged into MCE you can change your password by clicking the CHANGE PASSWORD tab:



6. Fill in the requested information and click submit:

Change My Password	
Current Password:	
New Password:	
Confirm New Password:	
	Submit

## View Client Information

1. Click on the CUSTOMER Tab:



2. Search for your client by one of the following fields:

Customer Search	
(Please fill in only one field.)	
USDOT Number:	
Legal Name:	
DBA Name:	
FMCSA MC:	
IRP No:	
Customer ID:	
	Search

3. The Customer Profile page will display. From this page you can view the clients Addresses, Contacts, and Officers by clicking on one of these options on the left side of the screen:

Customer Search	Customer Profile	Legal Name:   DBA Name:			USDOT No: 612632 Customer ID: 171929
Address List Contact List Officer List	Legal Name: DBA Name:	171929 612632 Active ERIC L MERCKLING ENERGY SUPER SAVI Sole Proprietorship	ERS	Date Incorporated: State Incorporated: SOS Registration No: SOS Expiration Date: Certificate Good Standing: DBA SOS Registration No: DBA SOS Expiration Date: Partnership Agreement: Returned Mail:	fx123456789
	Physical [Safety]				
	Address 1: 1221 FOREST Address 2:	TRAIL CT	County:	City: FENTON Jurisdiction: MO	Zip: 63026 Country: USA
	Business Location				
	Address 1: 1221 FOREST Address 2:	TRAIL CT	County:	City: FENTON Jurisdiction: MO	Zip: 63026 Country: USA
	Principle Place of Busines	5			
	Address 1: PO BOX 457 Address 2:		County:	City: FENTON Jurisdiction: MO	Zip: 630260457 Country: USA
	Mailing Address				
	Address 1: PO BOX 457 Address 2:		County:	City: FENTON Jurisdiction: MO	Zip: 630260457 Country: A
		5	earch Anothe	r Customer	

4. You can search for another customer by clicking the Customer Search option on the left side of the screen:

HOME DAYMENT CUSTOMER	CHANGE PASSWORD	
Customer Search	Customer Profile	Legal Name: ERIC L MERC
Customer Profile		DBA Name: ENERGY SUP
Address List	Customer Status:	NONCOMPLIANT
Contact List	Customer ID:	171929
	USDOT No:	612632 Active
Officer List	Legal Name:	ERIC L MERCKLING
	DBA Name:	ENERGY SUPER SAVERS
	Business Type:	Sole Proprietorship
	Tax Type:	S - SSN
	FMCSA MC No:	
	IRP No:	
	EPA No:	

5. To view Insurance information hover on the CUSTOMER tab and click INSURANCE:

CUSTOMER	CHANGE PASSWORI
CUSTOMER A	DMINISTRATION
INSURANCE	)

6. The Insurance Selection page will display. This page will show all filings that have been made for this carrier (canceled, opened, and replaced).

nsurance Sele		ERIC L MERCKLING ENERGY SUPER SAVE SS: PO BOX 457			USDOT: 612632 Customer Nbr: 171929	MC: Customer Status: ACTIVE
FENTON, MO 630260457 Programs: PROPERTY CARRIER: PEN, HAZ WASTE: ISS, WASTE TIRE: PEN, Select Ins Form Policy Nbr Coverage Type Effective Date Primary/Excess Ind Company Name Legal Name						
Select This For	n Policy Nbr Replacement Policy Nbr	Coverage Type Coverage Limit	Cancel Date	Primary/Excess Ind Create UserId	Company Name Create Timestamp	Legal Name DBA Name
FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
		LAW		CLONY10	04/03/2014 08:19	ENERGY SUPER SAVERS
	PCR040314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
FORM-E						

## Add Insurance

1. Hover on the CUSTOMER tab and click INSURANCE:

CUSTOMER	CHANGE PASSWORE
CUSTOMER A	DMINISTRATION
INSURANCE	)

NOTE: You must have a customer selected before you can enter insurance (see the View Client Information section for instructions to do this).

If you receive the following message you DO NOT have a customer selected: NO CUSTOMER ID IN REQUEST HEADER, CANNOT CONTINUE

2. The Insurance Selection page will display:

Insurai	Insurance Selection Name: ERIC L MERCKLING USDOT: 612632 MC: ERECY SUPER SAVERS Customer Nbr: 171929 Customer Status: ACTIVE Address: PO BOX 457 FENTON, MO 630260457 Programs: PROPERTY CARRIER: PEN, HAZ WASTE: ISS, WASTE TIRE: PEN,						
Select	Ins Form	Policy Nbr	Coverage Type	Effective Date	Primary/Excess Ind	Company Name	Legal Name
		Replacement Policy Nbr	Coverage Limit	Cancel Date	Create UserId	Create Timestamp	DBA Name
	FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
			LAW		CLONY10	04/03/2014 08:19	ENERGY SUPER SAVERS
	FORM-E	PCR040314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
		PCR24314	LAW	04/03/2014	CLONY10	04/03/2014 08:18	ENERGY SUPER SAVERS
	PAGE 1 OF 1						

If you see one of the following messages contact MoDOT Motor Carrier Services. Customer does not hold operating authority or an OSOW account – no insurance filing needed at this time NAME OR ADDRESS DISCREPANCY FOUND – FILING MUST BE FAXED OR E-MAILED. You cannot be enter this filing electronically and will need to send a hard copy by e-mail or fax.

#### 3. Select Add Insurance:

Add Insurance	Cancel Insurance	Insurance Detail

#### 4. The Add Insurance page will display:

	5 1 7	
Add Insurance	Name: ERIC L MERCKLING ENERGY SUPER SAVERS Address: PO BOX 457 FENTON, MO 630260457 Programs: PROPERTY CARRIER: PEN, HAZ	USDOT: 612632 MC: Customer Nbr: 171929 Customer Status: ACTIVE
Insurance Information		
INSURANCE FORM: POLICY NBR:	· · · ·	PRIMARY COVERAGE     SECONDARY COVERAGE
EFFECTIVE DATE:		
COVERAGE TYPE: Insurance Company Information	•	COVER LIMIT:
INSURANCE CODE:		T
UNDERWRITER NAME:		
UNDERWRITER ADDRESS:		
CITY:		STATE: The state of the state o
	CONTINUE	Submit Refresh

#### 5. The following fields are required:

INSURANCE FORM	Select the Form Type you are entering (E, G, H, J).
PRIMARY/SECONDARY COVERAGE	Select if this is Primary or Secondary Coverage.
POLICY NUMBER	Enter the policy number of the insurance policy. <i>Note – Multiple policies require separate filings (eg. primary and excess coverage).</i>
EFFECTIVE DATE	Enter the date that the policy takes effect. Note - This can be the current date or a date in the future.
RECEIVED DATE	Enter the date the filing is being made – Current Date.
COVERAGE TYPE	This is automatically generated based upon what is entered in the Insurance Form field (above). <i>Check to make sure this is correct before continuing.</i>
COVER LIMIT	Enter the amount of coverage provided, or select LAW.
INSURANCE CODE	Select the insurance company that is covering the filing.
UNDERWRITER INFORMATION	Enter if applicable. This information is not required.

## 6. Click Submit twice to complete filing:

CONTINUE



#### 7. The filing will display on the Insurance Selection page:

	<u> </u>						
Insurar	ice Selectio		ERIC L MERCKLING ENERGY SUPER SAVE	RS		USDOT: 612632 Customer Nbr: 171929	MC: Customer Status: ACTIVE
Insura	ice beleett		FENTON, MO 630260457				
	Programs: PROPERTY CARRIER: PEN, HAZ WASTE: ISS, WASTE TIRE: PEN,						
Select	Ins Form	Policy Nbr	Coverage Type	Effective Date	Primary/Excess Ind	Company Name	Legal Name
beleet	11510111		coverage type				
_			-				
	FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
			LAW		CLONY10	04/03/2014 08:19	ENERGY SUPER SAVERS
		PCR24314	LAW	04/03/2014	CLONY10	04/03/2014 08:18	ENERGY SUPER SAVERS
				PAGE	E 1 OF 1		

8. If you are replacing a current filing, you will see the replacement policy number under the previous policy number located on the previous filing:

Policy Nbr					
Replacement Policy Nbr					
PCR24314	E				
	l				
PCR040314	E				
PCR24314 Current	l				

## Cancel Insurance

Upon cancelation of a policy, the insurance company must file a notice of cancellation in order to stop their legal liability of coverage. **MoDOT MCS must receive notice of cancellation 10 days in advance.** The effective cancellation date in MCE will automatically reflect 10 days advance notice based upon the received date entered.

NOTE: Upon the effective date of the cancellation, unless a new filing has been made, the carrier's Intrastate Operating Authority will be suspended and they will not be able to operating legally within the state of Missouri.

MoDOT MCS will send the carrier a Notification of Suspension for failure to comply with insurance requirements pursuant to section 390.126, RSMo and 7 CSR 235-10.030.

1. Hover on the CUSTOMER tab and click INSURANCE:



2. The Insurance Selection page will display:

Insurar	ice Selectio	DN Address	ERIC L MERCKLING ENERGY SUPER SAVER PO BOX 457 FENTON, MO 6302604 PROPERTY CARRIER:	57	, WASTE TIRE: PEN,	USDOT: <b>612632</b> Customer Nbr: <b>171929</b>	MC: ustomer Status: ACTIVE
Select	Ins Form	Policy Nbr	Coverage Type	Effective Date	Primary/Excess Ind	Company Name	Legal Name
		Replacement Policy Nbr	Coverage Limit	Cancel Date	Create UserId	Create Timestamp	DBA Name
	FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
			LAW		CLONY10	04/03/2014 08:19	ENERGY SUPER SAVERS
	FORM-E	PCR040314	BODILY INJURY	04/03/2014	Primary	COLONY INSURANCE COMPANY	ERIC L MERCKLING
		PCR24314	LAW	04/03/2014	CLONY10	04/03/2014 08:18	ENERGY SUPER SAVERS
				PAGE	1 OF 1		

3. Check the box of the filing you want to cancel:

Selec	t Ins Form	Policy Nbr	Coverage Type	Effective Date	Primary/Excess Ind	
$\frown$		Replacement Policy Nbr	Coverage Limit	Cancel Date	Create UserId	
<b>V</b>	FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary	С
			LAW	05/17/2014	CLONY10	0

4. Select Cancel Insurance:

Add Insurance	Cancel Insurance	Insurance Detail

#### 5. The Cancel Insurance page will display:

Cancel Insurance	Name: ERIC L MERCKLING ENERGY SUPER SAVERS Address: PO BOX 457 FENTON, MO 630260457 Programs: PROPERTY CARRIER: PEN, HAZ V	VASTE: ISS, WASTE TIRE: PEN,	USDOT: 612632 Customer Nbr: 171929	MC: Customer Status: ACTIVE
Insurance Information				
INSURANCE FO	DRM: FORM-E	PRIMARY COVERAGE	SECONDARY COVER	AGE
EFFECTIVE D	ATE: 05 / 20 / 2014	RECEIVED DATE: 05 /	20 / 2014	
COVERAGE T	YPE: BP - BODILY INJURY AND PROPERTY DAMAGE	COVER LIMIT: 999999	99	
Insurance Cancellation				
CANCELLATION F	DRM: FORM-K			
CANCEL RECEIVED D	ATE: / /	CANCEL DATE: /		
Print Delivery Options				
PRINT DELIVERY T	YPE: V - Preview 👻			
FAX NUM	BER: ( ) -	EMAIL:		
Insurance Company Information				
INSURANCE C	DDE: 21ST CENTURY CENTENNIAL INSURANCE COMPANY	- 0001785		
UNDERWRITER N	AME:			
UNDERWRITER ADDR	ESS:			
c	ITY:	STATE:		ZIP:
	CONTINUE	Submit Refresh		

#### 6. The following fields are required:

CANCEL RECEIVED DATE	Enter the date the filing is being made – Current date.
CANCEL DATE       Enter the effective date of cancellation. Note – this must be 10 days after the received date. If yo date less than 10 days, MCE will automatically change this to 10 days after the cancel received	
PRINT DELIVERY OPTIONS	Select how you would like to receive notice of the cancelation letter:V-Preview:no confirmation will be sentE-Email:enter the email address to send confirmationF-Fax:enter the fax number to send confirmation

#### 7. Click Submit twice to complete filing:



#### 8. The cancelation date will show below the effective date:

Select	Ins Form	Policy Nbr	Coverage Type	Effective Date	Primary/Excess Ind	
		Replacement Policy Nbr	Coverage Limit	Cancel Date	Create UserId	
	FORM-E	PCR24314	BODILY INJURY	05/20/2014	Primary	215
			LAW	05/20/2014	CLONY10	05/
_						

- 9. A letter will automatically generate informing the carrier of the cancelation. If you selected Email or Fax from the Print Delivery Options (shown above) this letter will be sent to the address or fax number you entered. If you selected Preview, you can view this letter in two ways:
  - Click the link "View the OPA Cancel Insurance PDF Print File" located above the action buttons. Note: this link will only be available once you have completed the cancelation process, and only while you are still on the Insurance Selection page for that carrier.

<u>View th</u>	e OPA Cancel Insurance PD	F Print File
Add Insurance	Cancel Insurance	Insurance Detail

• Select Reports – Report List. Click on the magnifying glass icon to view the letter Note: the letters are named with a series of numbers and may be difficult to find if you do several cancelations before printing the letters.

	REPORTS	CHANGE PASSWORD	Report	Report Name	Create Date	Delete
	REPORT RE	QUEST	Report	Keport Name	<u>create Date</u>	Delete
<	REPORTLIS	ST		14020751470487024023.pdf	June 6, 2014	X

It is your responsibility to send this letter to the carrier if you choose to do so. MoDOT MCS receives no notification of cancelations made in the system and does not have the ability to generate this letter unless the cancelation is processed in our office.

## View Insurance Detail

The Insurance Detail Inquiry option is used for those looking up information for display purposes only. The information cannot be changed. You may only view those filings that you have entered in the system for your company.

1. From the Insurance Selection Screen, check the box of the filing you want to view detail for:

				Primary/Excess Ind
	Replacement Policy Nbr	Coverage Limit	Cancel Date	Create UserId
FORM-E	PCR24314	BODILY INJURY	04/03/2014	Primary
		LAW	05/17/2014	CLONY10
F	FORM-E		FORM-E PCR24314 BODILY INJURY	FORM-E PCR24314 BODILY INJURY 04/03/2014

#### 2. Select Insurance Detail:

Add Insurance	Cancel Insurance	Insurance Detail

3. The Insurance Detail Inquiry Screen will appear. This screen will show you all filings that have been made on this policy, including any cancelations, if applicable.

<u>,                                     </u>	/ 11		
Insurance Detail Inquiry	Name: ERIC L MERCKLING ENERGY SUPER SAVERS Address: PO BOX 457 FENTON, MO 630260457	USDOT: 612632 Customer Nbr: 171929	MC: Customer Status: ACTIVE
	Programs:		
Current Insurance			
Company Name: 21ST CENTURY CENT	ENNIAL INSURANCE COMPANY		
Insurance Form: FORM-E		Coverage Type: BODILY INJURY	Coverage Limit: LAW - 9999999
Policy Nbr: PCR24314		Coverage: PRIMARY	
Effective Date: 05/20/2014			
Cancellation Date: 05/20/2014		Cancel Type: FORM-K	Replacement Nbr:
Suspension Date:		Citation Case Nbr:	Revocation Date:
Create Userid: CLONY10		Create Timestamp: 2014/05/20 13:38:44:013395	
Update Userid: CLONY10		Update Timestamp: 2014/05/20 13:43:00:397809	
Insurance History			
Company Name: 21ST CENTURY CENT	ENNIAL INSURANCE COMPANY		
Insurance Form: FORM-E		Coverage Type: BODILY INJURY	Coverage Limit: LAW - 9999999
Policy Nbr: PCR24314		Coverage: PRIMARY	
Effective Date: 05/20/2014			
Cancellation Date:		Cancel Type:	Replacement Nbr:
Suspension Date:		Citation Case Nbr:	Revocation Date:
Create Userid: CLONY10		Create Timestamp: 2014/05/20 13:38:44:013395	
Update Userid: CLONY10		Update Timestamp: 2014/05/20 13:38:44:013395	
		PAGE 1 OF 1 RETURN V Submit	

## Reports

You have the ability to run a report that will tell you all of the filings for the insurance company(s) for which you have access to make filings on behalf.

1. Select Reports - Report Request



2. Select the Report - "OPA-LISTING OF FILINGS FOR INSURANCE COMPANY(S)"

 Report Name:
 - Select a Report -- 

 Parameters:
 - Select a Report -- 

 OPA - LISTING OF FILINGS FOR INSURANCE COMPANY(S)

 DEVICE IN INSURANCE COMPANY(S)

#### 3. Enter the Insurance Code This number was sent to you when you received your User ID and Password. If you do not have this number, contact MoDOT MCS to obtain.

Insurance Code: \*

#### 4. Under Document Delivery Type select Preview

Document Delivery Type:	
	(At least one Document Delivery Type must be selected.)
	Email
	E Fax
	US Mail
	Preview (Report can be viewed in Report List)

5. Submit Report



6. Select Report – Reports List and click on the magnifying glass icon next to the report named "LISTING OF FILINGS FOR INSURANCE COMPANY(S) to view the report:



## Contact Us

## Our business hours are 7:30 a.m. to 4:00 p.m., Monday through Friday

PHONE:	573-751-3358
TOLL FREE:	866.831.6277, Option 3
MAIL:	MoDOT MCS P.O. Box 270, 830 MoDOT Drive Jefferson City, MO 65102
FAX:	573.522.6708
EMAIL:	ContactMCS@modot.mo.gov
WEBSITE:	www.modot.org/mcs