

# Live MoDOT's Values

## Be Safe

**I'm Safe.** My knowledge, awareness and attitude make me a safe employee.

**What I Use is Safe.** I properly use personal protective equipment, procedures, equipment and materials to ensure my safety.

**Where I Am is Safe.** My environment, building and job site are prepared and maintained to ensure my co-workers, partners and I are safe.

**My Customers are Safe.** I consider the impact, timing, awareness, visibility and flow through work areas.

**So We Go Home Safe.** I share safety information with my team and speak up when I see something is unsafe.

## Be Accountable

**I am Responsible for What I Do.** I take personal responsibility for completing quality work and honoring MoDOT's commitments to its customers.

**I am Responsible for My Customers.** I follow through on all customer requests and share information that may impact my customers.

**So We Can Be Accountable to Each Other and Our Customers.** I work each day to deliver what is expected by my customers and my co-workers.

## Be Respectful

**I Treat My Customers with Respect.** I am responsive and courteous with my customers.

**I Treat My Co-Workers with Respect.** I value the dignity of every member of my team.

**So We Build Stronger Relationships.** I treat everyone the way they want to be treated.

## Be Inclusive

**I Embrace the Diversity Within My Team.** I recognize the differences within my team make it stronger.

**I Consider Other Viewpoints in My Decisions.** I seek out opinions that may differ from my own to make better decisions.

**So We Are More Inclusive of Others.** I work to make our agency a reflection of the diverse communities it serves.

## Be Bold

**I Embrace New Ways of Doing Work.** I will be flexible and support changes that help us all get better.

**I Take Risks and Accept Failure.** I will use my failures to identify ways to get better.

**So We Can Be Innovative in Our Pursuit of Excellence.** I will push myself and others around me to not be satisfied with average results.

## Be Better

**I Always Try to Improve My Results.** I continually look for ways to reduce the cost of my work while still delivering quality products and services.

**I Improve Myself.** I take advantage of opportunities to build my work skills and knowledge.

**I Watch for Ways to Innovate.** I take advantage of new products and technology whenever I can.

**So We Get Better Each Day.** I approach each day as an opportunity to improve.

## Be One Team

**I am Part of Team MoDOT.** I recognize and accept my role in the success of the entire organization.

**I Partner with Others to Improve What I Do.** I involve my customers and partners to deliver practical solutions.

**So We Become One Team.** Together we can create a great workforce and a great place to work.



*Our mission is to provide a world-class transportation system that is safe, innovative, reliable and dedicated to a prosperous Missouri.*

