Take Inventory

An inventory is a record of the items that are being moved and the condition they are in at the time of packing. Movers are required by law to offer to you an inventory and must make one if any of the following conditions arise:

1. Your goods will be mixed with another customer’s goods on the same truck; or
2. Your goods will go to a warehouse for storage, or
3. Either you or the carrier request an inventory, or
4. The carrier agreed to accept any articles of extraordinary value, or
5. Your contract, the Bill of Lading, requires an inventory.

When an inventory is made, each page should be dated and signed by the carrier’s agent and you or your agent at the point of origin of the shipment. You must be given a copy at that time. If the carrier is not required to make an inventory as above, you should make your own.

A good inventory is a list of each item of furniture/appliance and the general contents of each box and every item’s condition upon packing. Please note that the mover may not be responsible for damage to items in boxes you pack. List valuable items separately. You are required to notify the mover of valuable items and hazardous materials, and the mover has the right to refuse service of any such item. It is strongly suggested that you move jewelry, sentimental items, medicines, weapons, important papers, heirlooms or other valuables yourself.