

## **Schulte Warranty**

### **XH1500/XH1000 Series 4 - North America Only**

#### **General Statement affecting Schulte Warranty**

Schulte Industries Ltd warrants to the original purchaser only, that in the event of any defect in material or workmanship in product sold by Schulte Industries, the subject of this warranty (“the goods”) during the warranty period mentioned below, Schulte will provide the coverage specified below.

This warranty is in place of any other warranty or guarantee whether implied or expressed in any conditions of purchase of the buyer, and does not extend to impose any further liability on the manufacturer than set out below.

**Any work done to the product without being authorized by Schulte, may not be covered by Schulte.**

#### **Warranty Coverage**

**All coverage applies to manufacturer’s defects only.**

##### **For Commercial, Agricultural, and Government Use**

- Structural Warranty is 2 years from the date of purchase.
- Component Warranty is 1 year from the date of purchase.  
Components include hydraulics, hubs and spindles, blade carriers, light kits  
(Refer to Gearbox, Driveline and power shaft warranty sections)
- Tires and Rims are covered for 1 year against manufacturer’s defects only.

##### **For Rental Use**

- Structural Warranty is 30 days from the first in-service date
- Component Warranty is 30 days from the first in-service date
- Tires and Rims are covered for 1 year against manufacturers defects only  
Coverage includes replacement parts and labor

##### **6 Year Gearbox Warranty (Coverage applies to manufacturers defects only)**

- 100% parts, labor, and freight costs for years 1 and 2
- 100% parts, and labor costs for years 3, 4, 5, 6

**Any work done to the product without being authorized by Schulte, may not be covered by Schulte.**

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#### 2 Year Driveline and Power Shaft Warranty

Warranty covers cross kits, tubes, and yokes. **Coverage applies only to manufacturer's defects when product is properly maintained and lubricated.**

- 100% parts and labor costs for year 1
- 100% parts only for year 2

Only Schulte replacement parts will qualify for coverage under this warranty.

#### Where legislation allows:

- The dealer is responsible for any labor charges exceeding a reasonable amount as determined by the manufacturer
- The customer is responsible for the transportation costs of the product or parts to the dealer for repair.
- Ground freight charges for shipping new warrantable replacement parts to the dealer or customer will be covered by Schulte. **Only ground transportation will qualify for reimbursement.**

#### Conditional Coverage

All Warranty is conditional upon:

- Care, maintenance and operation in accordance with the manufacturer's specifications and recommendations (as referred to in the "Operators Manual") supplied with the product.
- Submission of the Warranty Registration immediately upon sale of the product.
- The Pre-Delivery Inspection sheet must be sent with the Warranty Registration. Failure to comply will result in warranty claims being denied.

#### Exclusions

This warranty does not extend to:

- Damage or deterioration after delivery from the manufacturer not attributable to defective material or workmanship.
- A Rotary Cutter that has been physically altered without the approval of the manufacturer.
- Any goods which have sustained damage or deterioration due to encounters with foreign objects for which the product is not intended, inadequate or faulty assembly, improper or inadequate maintenance, neglect, or abuse.
- Shop supplies such as the use of tools, oil, or grease used in the repair or replacement of a warrantable part or component.

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- Normal wearing parts such as, but are not limited to safety chains, belting, clutch linings, and blades

### The Warranty Claim Process:

- A Warranty Claim must be submitted within (30) days of the repair.
- The dealer must allow for the examination of the goods by the manufacturer or one of its agents, when requested by the manufacturer to verify that the goods are defective in material or workmanship.
- The Dealer must keep the failed part until the claim is processed, to allow Schulte Industries the option of further examination of the part.  
*Further examination may mean that pictures are sent, or that the part be returned to Schulte*
- A Return Goods Authorization (RGA) must be sent with any returned part.
- If a failed part is returned to Schulte for examination, Schulte will pay the freight.  
**Only ground transportation will qualify for reimbursement. Any other types of freight will not be paid, unless authorized on the RGA.**

**Note:** For warranty service or parts; the original owner must go through the dealership that the unit was purchased from.

## Correspondence

All correspondence from the dealer/ customer to the manufacturer beyond the warranty claim shall be by letter, email or fax addressed to the attention of:

### Warranty Committee

*Schulte Industries Limited*

P.O. Box 70

Englefeld, Saskatchewan

S0K 1N0, CANADA

Fax 306-287-3355

Email: [tzentner@schulte.ca](mailto:tzentner@schulte.ca) or [dwillenborg@schulte.ca](mailto:dwillenborg@schulte.ca)

Schulte reserves the right to change and modify this warranty policy at any time.