

Missouri Department of Transportation
David B. Nichols, Director

573.751.2551
Fax: 573.751.6555
1.888.ASK MODOT (275.6636)

**ADDENDUM 002
E-Learning Content Provider
Request for Bid 6-150422LT**

Bidders should acknowledge receipt of Addendum 002 (TWO) by **signing** and **including it** with the original bid. The due date for receipt of bids remains **unchanged** by this Addendum; the due date is **April 22, 2015 2:00 PM Central Time**. Accordingly, the following clarifications, questions and answers are believed to be of general interest to all potential bidders. All other terms and conditions remain unchanged and in full force.

Name and Title of Signer (Print or type)	Name and Title of Department Authority Name: Lori Tackett Title: General Services Specialist
Bidder Signature <hr/> <small>(Signature of person authorized to sign)</small>	Department of Transportation <i>Lori Tackett</i> <hr/> <small>(Authorizing Signature)</small>
Date Signed:	Date Signed: April 20, 2015

Vendor Question(s):

Question 1: How long after course completion is access to the course content required?

Answer: Access to the course content should be indefinitely.

Question 2: Is the intent of this requirement to allow end users to retrieve retired content or is the intent to ensure that the winning offeror has the ability to "unretire" content if requested to by MHTC?

Answer: The intent is to ensure the winning offeror has the ability to provide access to "retired" content as needed and requested by MHTC.



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Question 3: Does MHTC desire itemized, a la carte pricing for the various day/time support options? If not, which specific days/hours of support should be included in the pricing?

Answer: This is highly desirable for 24/7. The offeror should respond with their best proposal.

Question 4: Does MHTC desire itemized, a la carte pricing for the various support options? If not, which specific types of support should be included in the pricing?

Answer: The offeror should respond with their best proposal.

Question 5: Should a dispute arise between the winning Offeror and MHTC, what recourse for resolution will be available to the winning offeror? Section 5, Subsection E implies that there is no recourse. Section 5, Subsection S implies that the Circuit Court of Cole County Missouri will serve as a venue for resolution.

Answer: The offeror would need to direct this question to their legal advisors.

Question 6: Should a dispute arise between the winning Offeror and MHTC, what recourse for resolution will be available to the winning offeror? Section 5, Subsection E implies that there is no recourse. Section 5, Subsection S implies that the Circuit Court of Cole County Missouri will serve as a venue for resolution.

Answer: Any lawsuit filed by the offeror against MHTC would have to be in Cole County.