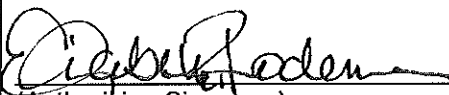


Missouri Department of Transportation
David B. Nichols, Director

573.751.2551
Fax: 573.751.6555
1.888.ASK MODOT (275.6636)

ADDENDUM 001 Remote Managed Services Request for Informal Quotation (RFQ) I4ZR115BR

Offerors should acknowledge receipt of Addendum 001 (ONE) by **signing and including it** with the original quote in response to the RFQ. The due date for receipt of quotes has not changed by this Addendum. The due date remains unchanged as **1/15/2014 @ 2:00PM**, central time. The below questions and answers, changes, and clarifications, are believed to be of general interest to all potential Offerors and shall be included as mandatory requirements for this solicitation. All other terms and conditions remain unchanged and in full force.

Name and Title of Signer (Print or type)	Name and Title of Department Authority Name: Elizabeth Rodeman Title: General Services Specialist
Contractor/Offeror Signature	Department of Transportation 
(Signature of person authorized to sign)	(Authorizing Signature)
Date Signed:	Date Signed: 01-06-14

The following question was received and the response is noted.

Question: With regards to the RFP for remote support, could you please provide some detail around the databases to be supported (Oracle & SQL Server)? Mainly what I would be looking for is:

1. Versions
2. Size
3. # of users
4. # of PROD instances
5. # of NON PROD instances (including DR)
 - o Any specific DR requirements
6. Storage details



ADDENDUM 001
Remote Managed Services
Request for Informal Quotation (RFQ) I4ZR115BR

Response:

1. Versions: Oracle Versions:
 - 11.2.0.3
 - 11.1.0.7
 - 10.2.0.4
 - 10.2.0.3SQL Server Versions:
 - 2012
 - 2008 R2
 - 2008
 - 2005
 - 2000
2. Size (DATA): Oracle 12 TB (not including UNDO and TEMP)
SQL Server 4.5 TB
3. # of users: Internal approx.. 3500, External unknown/unlimited (some apps are open to the public)
4. # of PROD instances, approximately:
 - 30 Oracle Production Instances (RAC and Single Instance, physical/VM, Linux/Windows)
 - 10 Oracle Standby Databases
 - 30 SQL Servers
 - 110 SQL Server (Cluster) Databases for Sharepoint Production
 - 1 Oracle Enterprise Management environmentDR is handled through LUN replication.
Other recovery is done through RMAN, export/import, or standby switchovers depending on the scenario.
5. # of NON PROD instances (including DR)
 - o Any specific DR requirements, approximately:
 - 40 Oracle Dev/SIT Instances (RAC/Single, physical/VM, Linux/Windows)
 - 15 SQL Server Databases
 - 1 SQL Server (Cluster) Databases for Sharepoint SIT
 - 1 SQL Server Databases for Sharepoint DEV
6. Storage details: Oracle databases use ASM
EMC/VNX Storage