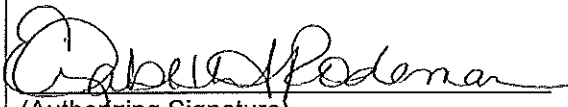


Missouri Department of Transportation
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**ADDENDUM 003
Remote Managed Services
Request for Informal Quotation (RFQ) I4ZR408BR**

Offerors should acknowledge receipt of Addendum 003 (THREE) by **signing** and **including** it with the original quote in response to the RFQ. The due date for receipt of quotes remains unchanged at **04/15/2014 @ 2:00PM**, local time, by this Addendum. The below questions and answers, changes, and clarifications, are believed to be of general interest to all potential Offerors and shall be included as mandatory requirements for this solicitation. All other terms and conditions remain unchanged and in full force.

Name and Title of Signer (Print or type)	Name and Title of Department Authority Name: Elizabeth Rodeman Title: General Services Specialist
Contractor/Offeror Signature (Signature of person authorized to sign)	Department of Transportation  (Authorizing Signature)
Date Signed:	Date Signed: 04-03-2014

The following questions were received and the responses are noted.

Question 1: Virtualization: What is MoDOT looking to do or doing around Virtualization? Can we get a better understanding of your requirements and if they would be looking for involvement here.

Response 1: MoDOT is in the process of moving from physical databases to all virtual databases with production standbys. The only involvement anticipated is that the Offeror should be able to provide technical assistance and guidance of a virtual database environment. Approximately half of the databases have been virtualized, however, MoDOT could ask the Offeror to troubleshoot an issue virtualizing a database if internal staff need help.



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Question 2: Is MoDOT looking to do the majority of the support with their current staff or would they be looking to move to a fully managed environment as an end goal?

Response 2: MoDOT will maintain full support of our environment. The end goal is to find a resource that can provide technical assistance and guidance to MoDOT staff when needed since we do not have an Oracle support agreement.

Question 3: What expectations with MoDOT have for Server support around the OS?

Response 3: The Offeror should be able to provide technical assistance and guidance as they relate to the database environment.

Question 4: Will we have any involvement in the DR project that is underway?

Response 4: Any involvement would be to provide technical assistance and/or guidance to MoDOT staff when needed as it relates to the database environment. For example, assistance could be needed to tune a database in our Disaster Recovery Data Center.