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CULTURAL CLIMATE ASSESSMENT SERVICES

[illegible]

1. Can the survey questionnaire be 100% online?
 - a. *A significant number of MoDOT employees do not have regular access to computers. To effectively reach our field employees other survey modes must be offered.*
2. When was your last assessment?
 - a. *Our last employee satisfaction/engagement survey was in 2010. This is the first time we are focusing on culture and climate.*
3. What was the employee participation rate?
 - a. *Sixty eight percent (68%)*
4. If you conducted this assessment before, which consultant did you work with on the project?
 - a. *The basic framework of the most recent survey was created by Behavioral Health Concepts in 2003. In the years since, MoDOT staff have made adjustments to the survey to add constructs and adjust to changing organizational priorities.*
5. Is MoDOT required to select the vendor with the lowest bid/price or the “best value?” If best value, how do you define best value?
 - a. *The subjective proposal evaluation will be based upon the criteria included in the RFP in Section 4, (C) beginning on page 12 of the original RFP.*
6. Are you able to share what your budget is for this project? If so, what is the budget for the project?
 - a. *There is no dollar amount allocated for this project.*