

IF YOU ARE MOVING WITHIN MISSOURI, HERE ARE SOME HELPFUL TIPS WHEN CHOOSING A MOVER

**DO...**

- Select your mover with care.
- Make sure the carrier is a registered motor carrier. Contact MoDOT Motor Carrier Services for verification at 1-866-831-6277 or e-mail [contactmcs@modot.mo.gov](mailto:contactmcs@modot.mo.gov).
- Get at least 3 estimates, preferably from movers who perform a physical inspection of your home and items to be moved.
- Make an inventory of all your household goods and include the number of boxes and condition of your furniture. Take pictures. This can be helpful in documenting any damage.
- Make sure you understand the liability of the mover. Have the mover explain his or her liability and how you can purchase additional coverage to protect your shipment. Read the "Moving in Missouri Brochure" attached below.
- Schedule your departure and arrival with enough flexibility to allow for possible delays.
- Advise the mover of telephone numbers and/or addresses where you can be reached during the move.
- File a written claim as soon as possible after the move with the mover for loss and/or damage.
- Call Motor Carrier Services operating authority section if you have a question about the estimate, move claims dispute or any other concerns at 1-866-831-6277.

**DON'T...**

- Use an unlicensed mover.
- Believe that any phone or written estimate given by a mover, will be the actual cost of your move unless you have a binding estimate.
- Expect the mover to provide free packing supplies such as boxes, cartons and barrels.
- Expect the mover to provide services free of charge, such as clean-up services, disconnection and reinstallation of appliances, fixtures, etc.
- Sign your name to anything that you haven't read.