

# TABLE OF CONTENTS

Safety			
Moving Missourians Safely – Chris Redline			
Number and rate of fatalities	Quarterly	Amy Crawford	1a
Number of fatalities in work zones	Quarterly	Brian Okenfuss	1b
Number of vulnerable roadway user fatalities	April	TBD	1c
Most common characteristics of fatal crashes	April	Jon Nelson	1d
Number and rate of fatalities involving commercial motor vehicles	July	Katie Morton	1e
Percent of seat belt/passenger vehicle restraint use	October	Scott Jones	1f
Employee safety focus areas	Quarterly	Matthew Sonner	1g
TMA crashes and associated employee injuries	Quarterly	Jimmy Shannon	1h
Employee perception of safety program (UNDER CONSTRUCTION)	TBD	Evan Adrian	1i
Employee involvement in safety	Quarterly	Evan Adrian	1j
Total and rate of MoDOT recordable incidents	January	Tara Meisenheimer	1k
General liability claims and costs	Quarterly	Steve Patterson	1l
Service			
Providing Outstanding Customer Service – Tom Blair			
Combined Customer Satisfaction Survey	October	Jennifer Williams	2a
Percent of customers satisfied with MoDOT's customer service	Quarterly	Preston Kramer	2b
Customer communication engagement	Quarterly	Taylor Brune	2c
Customer Service Spotlight	Quarterly	Eric Bernskoetter	2d
Delivering Efficient and Innovative Transportation Projects – Travis Koestner			
Percent of programmed project cost vs award and final	Quarterly	Amy Binkley	3a
Change order report	Quarterly	Lori Greer	3b
Projects schedule report	Quarterly	Dan Oesch	3c
Focus on bridges program	Quarterly	Bryan Hartnagel	3d
Maintenance work plan progress	July/January	Todd Miller	3e
Innovative contracting and value engineering	July	David Simmons	3f
Governor's Cost Share Program	Quarterly	Kenny Voss	3g
Operating a Reliable Transportation System – Nicole Hood			
Travel times and reliability on major routes	Quarterly	Alex Wassman	4a
Cost & impact of traffic congestion	April	Brian Umfleet	4b
Average time to clear traffic incident	Quarterly	Marc Lewis	4c
Unplanned incident impacts on major interstate routes	October	Ray Shank	4d
Work zone delays to the traveling public	July/October	Brian Untiedt	4e
Winter storm operations	January/April	Arisa Prapaisilp	4f
Stability			
Managing our Assets – Paula Gough			
Condition of state bridges (all and major)	July	Darin Hamelink	5a
Percent of structurally deficient deck area on National Highway System	July	Dave Wyman	5b
Condition of state highways	July	Marty Liles	5c
Bike/pedestrian and ADA transition plan improvements	January	Sarah Kleinschmit	5d
ADA compliance of facilities	October	Levi Woods	5e
Condition of fleet	April	Randy Aulbur	5f
Operating cost of fleet	Quarterly	Amy Niederhelm	5g
Condition of facilities	April	Chris Rutledge	5h
Stabilizing Resources and Engaging our Workforce – Beth Ring			
State and federal revenue budgets	Quarterly	Janel Lueckenotte	6a
Number of full-time equivalencies expended	Quarterly	Rachel Hickman	6b
Rate of employee turnover	Quarterly	Lori Hogue	6c
Level of job satisfaction (UNDER CONSTRUCTION)	TBD	TBD	6d
Malicious Email Click Rate	Quarterly	Aaron Richards	6e
Local entity cash leveraged for cost share program	Quarterly	Sunny Wilde	6f
Percent of local program funds committed to projects	Quarterly	Julie Stotlemeyer	6g
Building a Prosperous Economy for all Missourians – Todd Grosvenor			
Economic return from transportation investment	October	Elizabeth Prestwood	7a
Percent of economic development funds committed to projects	Quarterly	Doug Hood	7b
Percent of disadvantaged business enterprise participation on construction and engineering projects	Quarterly	Zainab Jasim	7c
Expenditures made to certified minority, women and disadvantaged business enterprises	Quarterly	Jeff Ball	7d
Percent of minorities and women employed	Quarterly	Beckie Brietzke	7e