

# TABLE OF CONTENTS

<b>Safety</b>			
<b>Moving Missourians Safely – Chris Redline</b>			
Number and rate of fatalities	Quarterly	Amy Crawford	<b>1a</b>
Number of fatalities in work zones	Quarterly	Brian Okenfuss	<b>1b</b>
Number of vulnerable roadway user fatalities	April	Tonya Lohman	<b>1c</b>
Most common characteristics of fatal crashes	April	Jon Nelson	<b>1d</b>
Number and rate of fatalities involving commercial motor vehicles	July	Katie Morton	<b>1e</b>
Percent of seat belt/passenger vehicle restraint use	October	Scott Jones	<b>1f</b>
Employee safety focus areas	Quarterly	Matthew Sonner	<b>1g</b>
TMA crashes and associated employee injuries	Quarterly	Jimmy Shannon	<b>1h</b>
Employee perception of safety program (UNDER CONSTRUCTION)	January	Evan Adrian	<b>1i</b>
Employee involvement in safety	Quarterly	Evan Adrian	<b>1j</b>
Total and rate of MoDOT recordable incidents	January	Roberta Jacobson	<b>1k</b>
General liability claims and costs	Quarterly	Steve Patterson	<b>1l</b>
<b>Service</b>			
<b>Providing Outstanding Customer Service – Tom Blair</b>			
Combined Customer Satisfaction Survey (UNDER CONSTRUCTION)	October	Jennifer Williams	<b>2a</b>
Percent of customers satisfied with MoDOT's customer service	Quarterly	Tammy Wallace	<b>2b</b>
Customer communication engagement	Quarterly	Taylor Brune	<b>2c</b>
<b>Delivering Efficient and Innovative Transportation Projects – Travis Koestner</b>			
Percent of programmed project cost vs award and final	Quarterly	Amy Binkley	<b>3a</b>
Change order report	Quarterly	Lori Greer	<b>3b</b>
Projects schedule report	Quarterly	Dan Oesch	<b>3c</b>
Focus on bridges program	Quarterly	Bryan Hartnagel	<b>3d</b>
Maintenance work plan progress	April/October	Todd Miller	<b>3e</b>
Innovative contracting and value engineering	July	David Simmons	<b>3f</b>
Governor's Cost Share Program	Quarterly	Kenny Voss	<b>3g</b>
<b>Operating a Reliable Transportation System – Nicole Hood</b>			
Travel times and reliability on major routes	Quarterly	Alex Wassman	<b>4a</b>
Cost & impact of traffic congestion	April	Brian Umfleet	<b>4b</b>
Average time to clear traffic incident	Quarterly	Marc Lewis	<b>4c</b>
Unplanned incident impacts on major interstate routes	October	Laurel McKean	<b>4d</b>
Work zone delays to the traveling public	July/October	Brian Untiedt	<b>4e</b>
Winter storm operations	January/April	Arisa Prapaisilp	<b>4f</b>
<b>Stability</b>			
<b>Managing our Assets – Paula Gough</b>			
Condition of state bridges (all and major)	July	Darin Hamelink	<b>5a</b>
Percent of structurally deficient deck area on National Highway System	July	Dave Wyman	<b>5b</b>
Condition of state highways	July	Marty Liles	<b>5c</b>
Bike/pedestrian and ADA transition plan improvements	January	Sarah Kleinschmit	<b>5d</b>
ADA compliance of facilities	October	Levi Woods	<b>5e</b>
Condition of fleet	April	Randy Aulbur	<b>5f</b>
Operating cost of fleet	Quarterly	Amy Niederhelm	<b>5g</b>
Condition of facilities	April	Chris Rutledge	<b>5h</b>
<b>Stabilizing Resources and Engaging our Workforce – Beth Ring</b>			
State and federal revenue budgets	Quarterly	Janel Lueckenotte	<b>6a</b>
Number of full-time equivalencies expended	Quarterly	Paul Imhoff	<b>6b</b>
Rate of employee turnover	Quarterly	Lori Hogue	<b>6c</b>
Level of job satisfaction (UNDER CONSTRUCTION)	TBD	TBD	<b>6d</b>
Reduce number of cybersecurity incidents	Quarterly	Jason Volkart	<b>6e</b>
Local entity cash leveraged for cost share program	Quarterly	Sunny Wilde	<b>6f</b>
Percent of local program funds committed to projects	Quarterly	Julie Stotlemeyer	<b>6g</b>
<b>Building a Prosperous Economy for all Missourians – Todd Grosvenor</b>			
Economic return from transportation investment	October	Elizabeth Prestwood	<b>7a</b>
Percent of economic development funds committed to projects	Quarterly	Doug Hood	<b>7b</b>
Percent of disadvantaged business enterprise participation on construction and engineering projects	Quarterly	Gina Montgomery	<b>7c</b>
Expenditures made to certified minority, women and disadvantaged business enterprises	Quarterly	Jeff Ball	<b>7d</b>
Percent of minorities and women employed	Quarterly	Beckie Brietzke	<b>7e</b>