



STAY AHEAD of Productivity Issues

GuidanceResources® Online

THE COMPSYCH DIFFERENCE

- › Easy navigation and search by topic and keyword
- › HelpSheetsSM on thousands of topics
- › Multimedia streaming video and audio clips
- › Tools, surveys and self-assessment questionnaires
- › Directories and lookups for child care, elder care, education, attorneys and financial professionals
- › Personalized content recommendations
- › Integration with customer intranet and HR portals

Access to Personalized Guidance and Resources

GuidanceResources® Online is ComPsych's comprehensive interactive service that provides individuals with instant guidance, information and helpful tools to address life's challenges. This award-winning online service includes a comprehensive library of topics including health, wellness, consumer, family, career, education, legal and financial information as well as multimedia and interactive tools.

Confidential Online Assistance Provided by Experts

GuidanceResources Online provides a confidential source of information and advice. Employees and their families can browse content in privacy as a complement to in-person EAP services. Users also can go to "Ask a Guidance Consultant" as another method to get information specific to their needs. GuidanceResources Online can be customized with an employer's name, logo and other identifiers while keeping user access confidential.

Streamlined Searches Make Information Easy to Find

Finding information on GuidanceResources Online is designed to be user friendly with navigation and searches by topic and keyword. GuidanceResources Online is built on scenario-based personalization which means personalized content recommendations are offered based on a user's past preferences. GuidanceResources Online seamlessly integrates with employers' Intranets and HR portals, as well as all of ComPsych's services.

In-House Editors Keep Content Fresh and Relevant

To maintain the highest standards in technology and information quality, we develop and manage GuidanceResources Online through a dedicated internal staff of Web design and content experts. The GuidanceResources Online team



“GuidanceResources Online complements ComPsych’s offline services, offering instant guidance, information and tools.”

creates a dynamic library of proprietary content and leverages partnerships with key industry sources to populate the site with current news stories, expert articles and other valuable information for our customers. This commitment to producing GuidanceResources Online in-house has resulted in multiple awards—including League of Communications Professionals Awards, WebAwards and eHealthcare Leadership Awards—which recognize the very best websites in terms of content, innovation and usability. In addition, content is integrated so employees can access relevant resources—recommended reading, for example, through our partners such as Amazon.com.

GuidanceResources Online presents the information in a variety of helpful ways, including:

- › HelpSheets on thousands of topics ranging from medical issues to home improvement
- › Interactive tools such as personal finance calculators, budgeting spreadsheets and other assessments
- › Multimedia content such as online streaming video and audio by featured experts
- › Customized child care and elder care provider/facility lookup and mapping, availability verification and discounts
- › College and university, career school, graduate program, scholarship and testing information using detailed search criteria
- › Attorney resource lookup and mapping
- › Financial planner lookup by location

Support for a Global Workforce

GuidanceResources Online provides international employees with personalized resources and support, anywhere in the world. Employees may select their country of origin and preferred language upon entering the site as well as reach culturally appropriate, local resources, all with the click of a button.

The following countries have localized content and languages on GuidanceResources Online: Australia (English); Canada (English, French); China (Mandarin); France (French); Germany (German); Italy (Italian); Japan (Japanese); Mexico (Spanish); Singapore (English); Switzerland (German, French) and United Kingdom (English).

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About ComPsych

ComPsych® Corporation is the world’s largest provider of employee assistance programs (EAPs) and is the leading provider of fully integrated EAP, behavioral health, wellness, work-life, crisis intervention services and HR and FMLA administration services under the GuidanceResources® brand. ComPsych provides services to more than 13,000 organizations covering 35 million individuals throughout the U.S. and more than 100 countries. By creating “Build-to-Suit” programs, ComPsych helps employers attract and retain employees as well as improve employee productivity and performance.