In 2022, MoDOT MCS issued nearly 150,000 oversize overweight permits.

Annually, MoDOT processes more than 5,000 documents related to intrastate carriers.

MCS conducts more than 1,000 safety audits annually, helping new carriers master their safety responsibilities.

In 2022, MoDOT collected more than $325,000 in fees for the Hazardous Waste and Waste Tire Program on behalf of the Missouri Department of Natural Resources.
IN THE PAST FIVE YEARS
MODOT MCS
EARNED AN
AVERAGE ANNUAL
CUSTOMER SERVICE
RATING OF
\(94.6\%\)

POWER UNITS
REGISTERED

1000+ Units in Fleet
6 MOTOR CARRIER
COMPANIES

1 to 499 Units in Fleet
8,678 MOTOR CARRIER
COMPANIES

19,001

41,509

1,755

500 to 999 Units in Fleet
3 MOTOR CARRIER COMPANIES

MCS ANSWERS
APPROXIMATELY
120K PHONE CALLS
ANNUALLY.

MCS ISSUES MORE
THAN 100K IFTA
DECALS TO MORE THAN
8K LICENSE HOLDERS.

Who we Serve
Customer Service THRU ONE-STOP SHOP!

IRP Apportioned License Plate Registration Schedule & Volume

<table>
<thead>
<tr>
<th>Registration Period</th>
<th>File by</th>
<th>Pay by</th>
<th>Plate Expires</th>
<th>Number of Carrier Companies</th>
<th>Number of Power Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 1 - December 31</td>
<td>October 1</td>
<td>December 1</td>
<td>December 31</td>
<td>3,723</td>
<td>35,924</td>
</tr>
<tr>
<td>April 1 - March 31</td>
<td>January 1</td>
<td>March 1</td>
<td>March 31</td>
<td>1,805</td>
<td>13,002</td>
</tr>
<tr>
<td>July 1 - June 30</td>
<td>April 1</td>
<td>June 1</td>
<td>June 30</td>
<td>1,708</td>
<td>7,266</td>
</tr>
<tr>
<td>October 1 - September 30</td>
<td>August 1</td>
<td>September 1</td>
<td>September 30</td>
<td>1,451</td>
<td>6,073</td>
</tr>
</tbody>
</table>

Every piece of paper, phone call and email we process has a human being and a livelihood attached.

For more information, visit modot.org/mcs or call MoDOT MCS at 1-866-831-6277
MoDOT Carrier Express, our online service, is open 24/7 at www.modot.org/mce