Missouri Department of Transportation Job Description

Job Title: Human Resources Manager

Title Code: R04897

Salary Grade: 10

Exemption Status: Exempt

Supervisory Responsibilities: Full Supervision

District/Division: Central and District Office – Human Resources

Effective Date: 12-01-2024

Replaces (Effective Date): 08-01-2023

General Summary

The human resources manager oversees activities regarding all aspects of Human Resources administration for a district or Central Office. Responsibilities are performed under general supervision.

Minimum/Required Qualifications

- Bachelor's Degree: Human Resources Management, Business Administration, or related field, AND six years of experience in general human resources activities which may include employment, recruitment, employee/labor relations, benefits, compensation, or training, OR.
- Ten years of experience in general human resources activities which may include employment, recruitment, employee/labor relations, benefits, compensation, or training.

Special Working Conditions/Job Characteristics

Examples of Work

- 1. Monitors and conducts personnel recruiting within the district or Central Office; conducts preliminary job interviews; evaluates applicants, and guides supervisors through the hiring process.
- 2. Consults with and advises supervisors on matters related to the department's personnel policies; reviews records of personnel transactions to ensure adequate documentation and compliance with established policies and practices.
- 3. Conducts investigations involving allegations of discrimination, sexual harassment, and other forms of misconduct; recommends disciplinary action to ensure consistency and

- advises management appropriately; assists with the collection of data for complaints filed with the Missouri Commission on Human Rights or Equal Employment Opportunity Commission.
- 4. Coordinates the new employee orientation and pre-retirement programs; may conduct supervisory training, equal employment opportunity training, drug and alcohol training, and other required training programs.
- 5. Counsels and assists supervisors and employees on benefits related to back-to-work issues; monitors activities and information to ensure compliance with Americans with Disabilities Act (ADA), Family and Medical Leave Act (FMLA), and department programs.
- **6.** Consults and advises management and supervisors concerning employment, promotions, and disciplinary action; consults and advises management, supervisors, and employees on the grievance process.
- 7. Counsels district employees regarding job-related activities, career planning, personal issues or concerns, and personnel policies.
- 8. Completes reports, including affirmative action reports; monitors affirmative action progress; develops and implements methods to resolve district issues relating to the department's affirmative action plan.
- **9.** Participates in meetings, quality assurance, project teams, budget preparation, and planning activities.
- **10.** Performs supervisory responsibilities in a manner consistent with the department's equal opportunity policies.
- **11.** Performs other responsibilities as required or assigned.