

Employee Benefits Telephone Listing

TOLL-FREE NUMBER: (877) 863-9406

FAX: (573) 522-1482

Brook Luecke	Employee Benefits Manager	(573) 526-5173
Lisa Buhr	Senior Benefits Specialist	(573) 526-0138
Jill Kliethermes	Intermediate Benefits Specialist	(573) 522-1294
Tawnya Schmitz	Senior Financial Services Technician	(573) 751-2861
Anne-marie Scott	Senior Financial Services Technician	(573) 526-2084
Robin McKee	Senior Administrative Professional	(573) 522-8121
Pam Otto	Senior Administrative Professional	(573) 522-8121

revised 09.30.2025

Basic Life Death Claims	Tawnya Schmitz
Benefits Billing / Bank Draft	Tawnya Schmitz
Cafeteria Plan (ASIFlex)	(800) 659-3035
COBRA Eligibility / Enrollments	Anne-marie Scott
Court Orders	Anne-marie Scott
Dental Coverage Questions (Delta Dental)	(866) 429-1095
Deferred Compensation (ING)	(800) 392-0925
Employee Assistance Program - EAP	(800) 697-0353
Health Savings Account - HSA (WealthCare)	(833) 290-2481
HIPAA - Certificates of Coverage	Anne-marie Scott
Life Insurance - Conversion (MetLife)	(877) 275-6387
Life Insurance - Portability (MetLife)	(888) 252-3607
MCHCP	(800) 487-0771
Medical Benefit Coverage Questions	Pam Otto Robin McKee Lisa Buhr Jill Kliethermes
Medical Claim Questions (Anthem)	(833) 290-2481
Medical Eligibility & Qualifying Events	Anne-marie Scott
Medical ID Cards (Anthem)	(833) 290-2481
Medicare Benefit Coverage Questions (UHC)	(844) 465-2406
MOVLIC (Allstate)	(866) 668-5421
Optional Life Benefit Coverage Questions	Lisa Buhr Jill Kliethermes
Optional Life Death Claims / Late Enrollments	Tawnya Schmitz
Payroll Reconciliation	Brook Luecke Anne-marie Scott
Pharmacy Benefit Coverage Questions	Pam Otto Robin McKee Lisa Buhr Jill Kliethermes
Premium Refunds	Lisa Buhr
Prescription Claim Questions - Non-Medicare (CarelonRx)	(833) 290-2481
Prescription Claim Questions - Medicare (United Healthcare)	(844) 465-2406
Retirement System (MPERS)	(800) 270-1271
Vision Coverage Questions (National Vision Adm)	(877) 300-6641
Voluntary Life Death Claims/Late Enrollment	Tawnya Schmitz
Voluntary Life Eligibility & Benefit Questions (Arch)	(314) 849-6363