

APRIL 2021

Missouri Department of Transportation
INTERNAL USE ONLY



Tracker
SUPPLEMENT

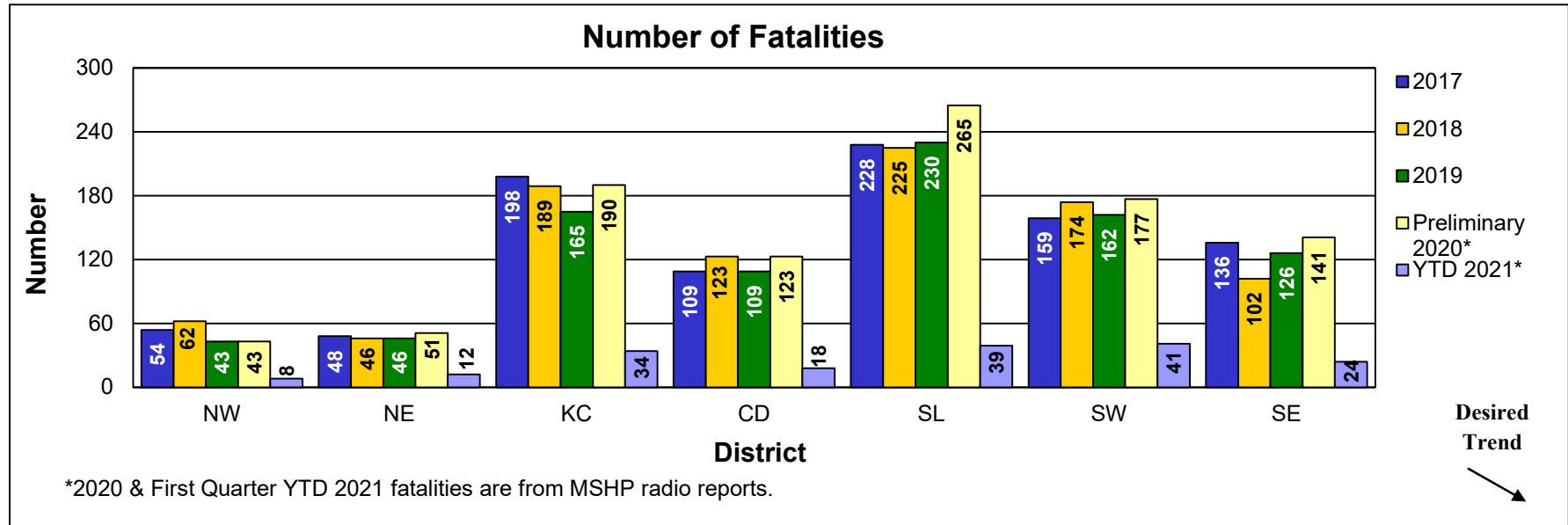
TRACKER Supplement Table of Contents			
Moving Missourians Safely – Chris Redline			
Number and rate of fatalities	1a	Amy Crawford	Quarterly
Number of fatalities in work zones	1b	Brian Okenfuss	Quarterly
Employee Safety Focus Areas	1g	Matthew Sonner	Quarterly
TMA crashes	1h	Jimmy Shannon	Quarterly
Total and rate of MoDOT recordable incidents	1k	Robert Jacobson	January
General liability claims and costs	1l	Steve Patterson	Quarterly
Providing Outstanding Customer Service – Tom Blair			
Percent of overall customer satisfaction	2a	Jennifer Williams	October*
Percent of customers satisfied with MoDOT's customer service	2b	Preston Kramer	Quarterly
Delivering Efficient and Innovative Transportation Projects – Travis Koestner			
Percent of programmed project cost as compared to final project cost	3a1	Amy Binkley	Quarterly
Difference in program vs. award	3a2	Amy Binkley	Quarterly
Percent of change for finalized contracts	3b	Lori Greer	Quarterly
Percent of projects completed on time	3c	Dan Oesch	Quarterly
Operating a Reliable Transportation System – Nicole Hood			
Work zone impacts to the traveling public	4e	Brian Untiedt	July/October
Time to meet winter storm event performance objectives	4f	Arisa Prapaisilp	January/April
Managing our Assets – Paula Gough			
Condition of state bridges	5a1	Darin Hamelink	July
Five year trend of poor state structures by district	5a2	Darin Hamelink	July
Percent of structurally deficient NHS deck area by district and system	5b	Dave Wyman	July
Condition of NHS state highways	5c1	Marty Liles	July
Condition of minor state highways	5c2	Marty Liles	July
Condition of low volume state highways	5c3	Marty Liles	July
Bike/pedestrian and ADA transition plan improvements	5d	Sarah Kleinschmit	January
Condition of fleet by class	5f	Randy Aulbur	April
Fleet availability	5g	Amy Niederhelm	Quarterly
Percent of facility features in need of repair or replacement	5h1	Chris Rutledge	April
Amount of facility features in need of repair or replacement	5h2	Chris Rutledge	April
Consumable inventory on hand	5h3	Chris Rutledge	January/July
Stabilizing Resources and Engaging our Workforce – Beth Ring			
Percent of district design and construction staff coding to projects	6a1	Janel Lueckenotte	Quarterly
Amount of federalized in-house preventive maintenance	6a2	Janel Lueckenotte	April
Emergency operations hours and market stabilization expenditures	6b1	Rachel Hickman	January/July
Statewide FTE expenditures vs appropriated	6b2	Rachel Hickman	Quarterly
Rate of employee turnover	6c	Lori Hogue	Quarterly
Level of job satisfaction (Under development)	6d	TBD	TBD
Local Program Funds Committed to Projects	6g	Julie Stotlemeyer	Quarterly
Building a Prosperous Economy for all Missourians – Todd Grosvenor			
Minority and women employment by job group work	7e1	Rebecca Brietzke	Quarterly
Minority and women new hires in maintenance and non-maintenance positions	7e2	Rebecca Brietzke	Quarterly

*2a is published in October of odd-numbered years when the Report Card from Missourians' survey is completed.

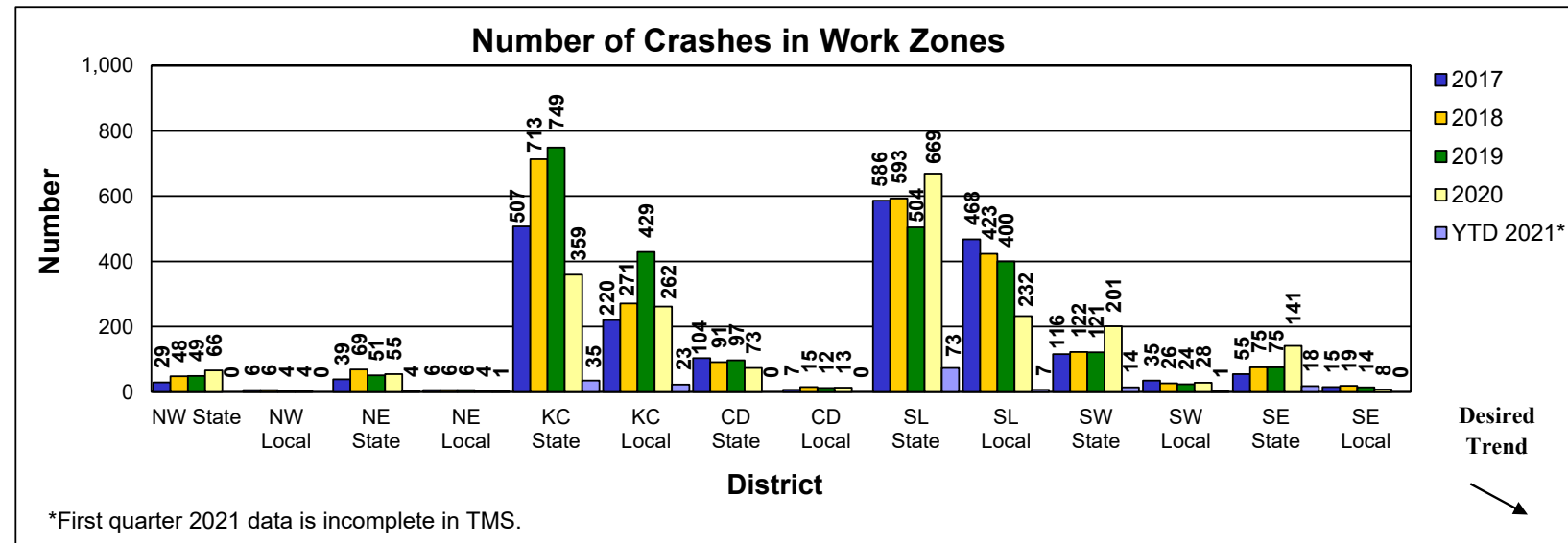
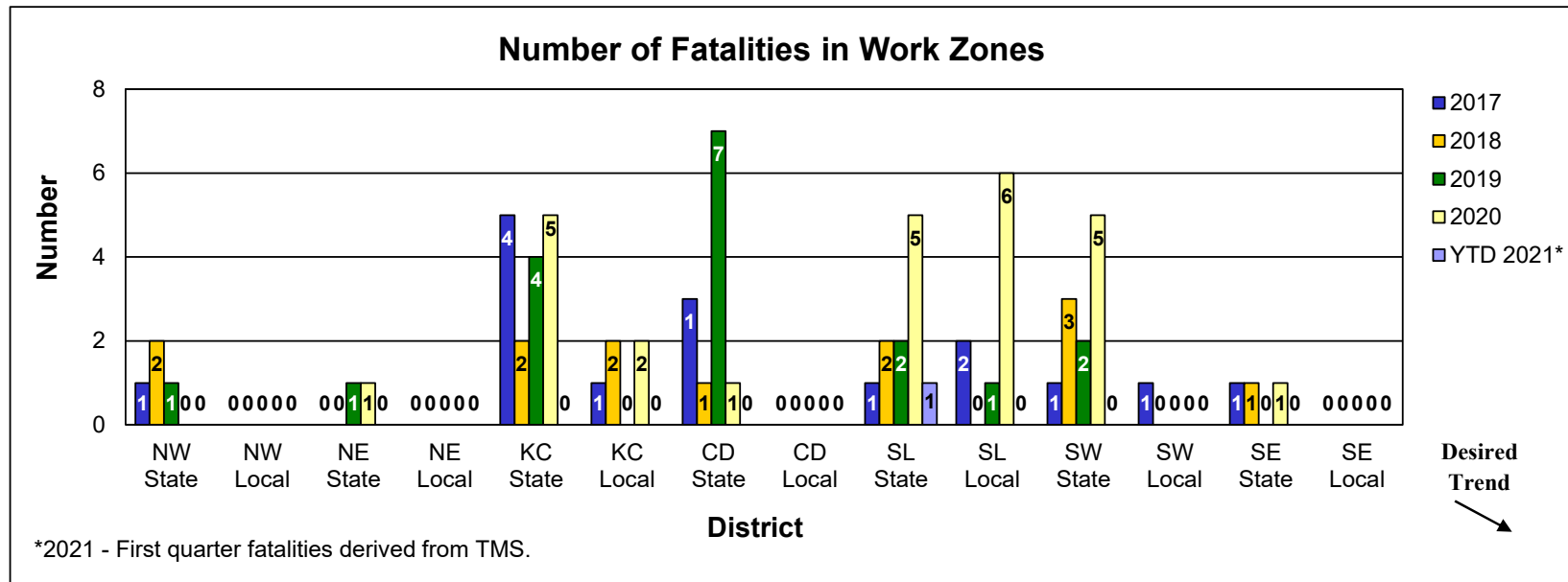
**6d is published in biannually when the employee satisfaction survey is completed.

NOTE: Only measures with updates are included in this publication

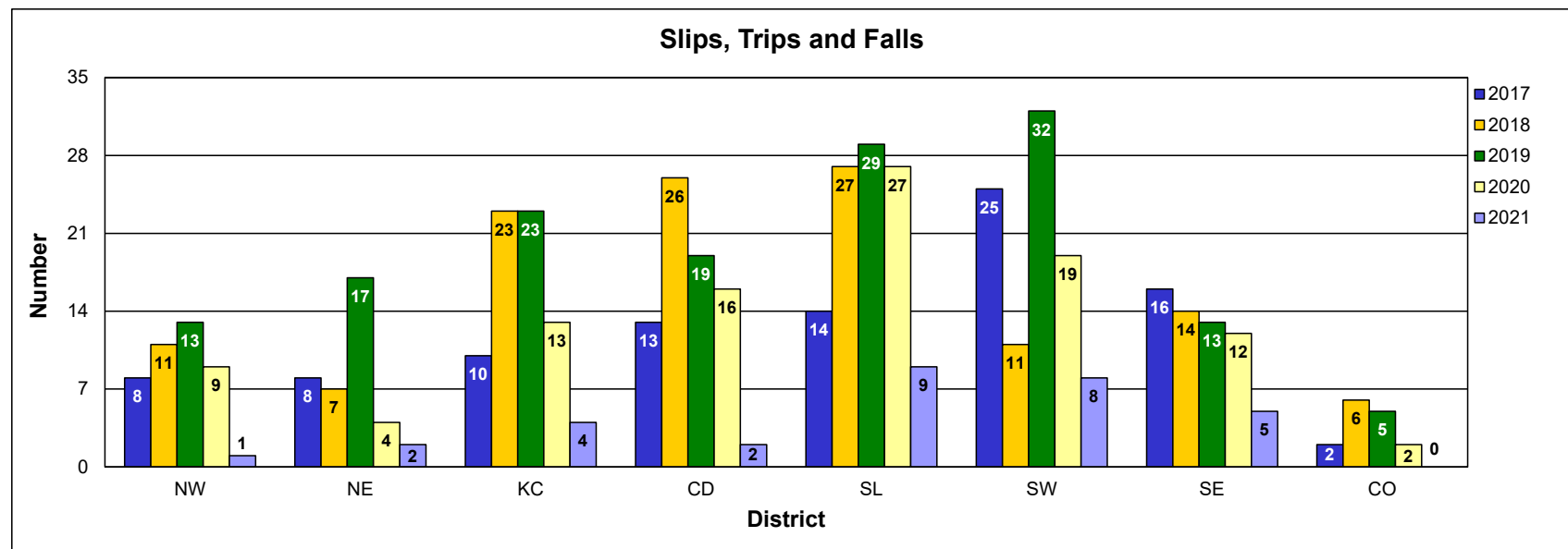
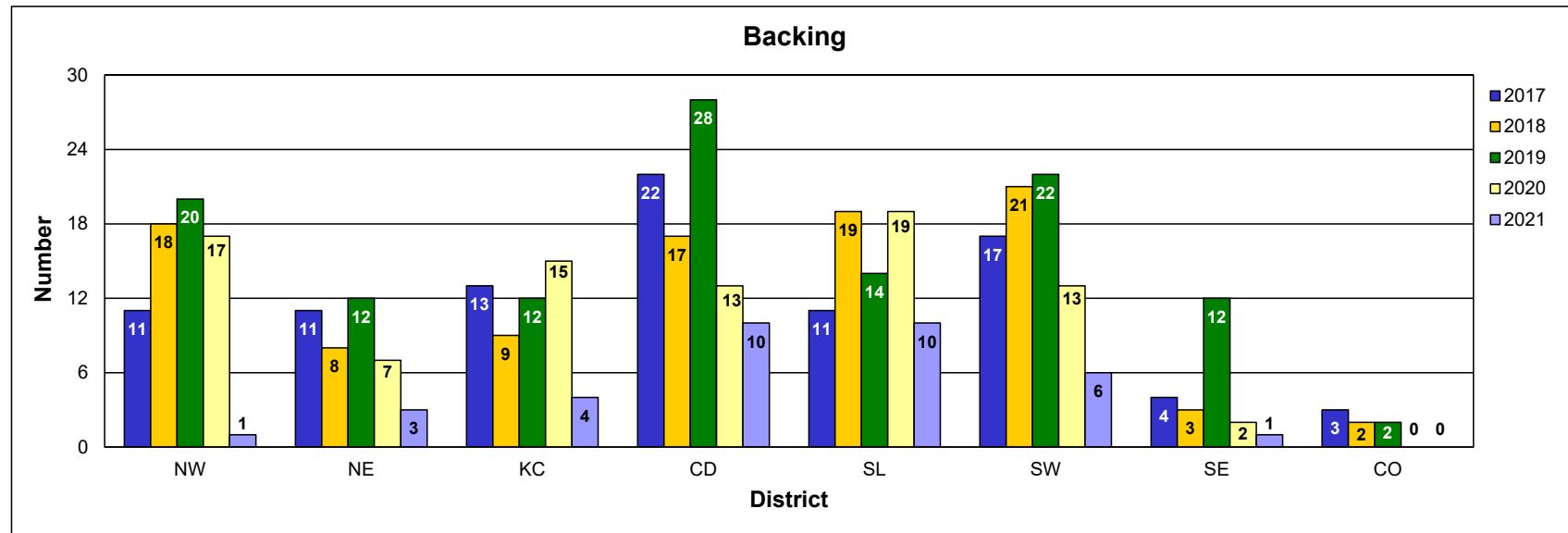
Number of Fatalities -1a



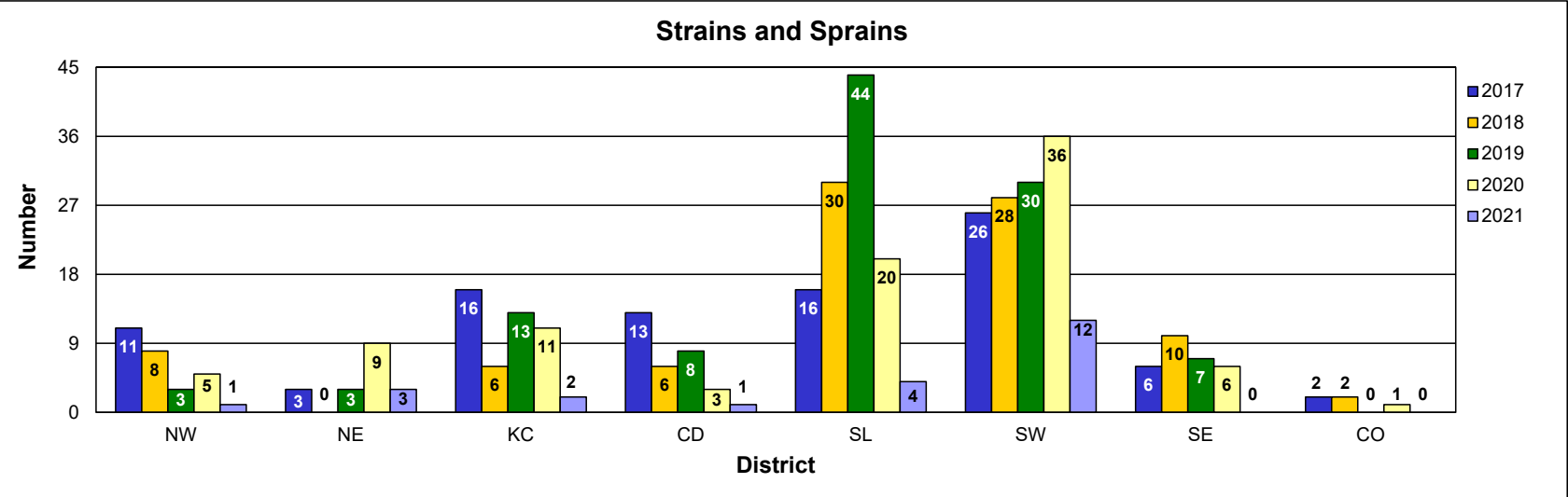
Number of Fatalities in Work Zones-1b



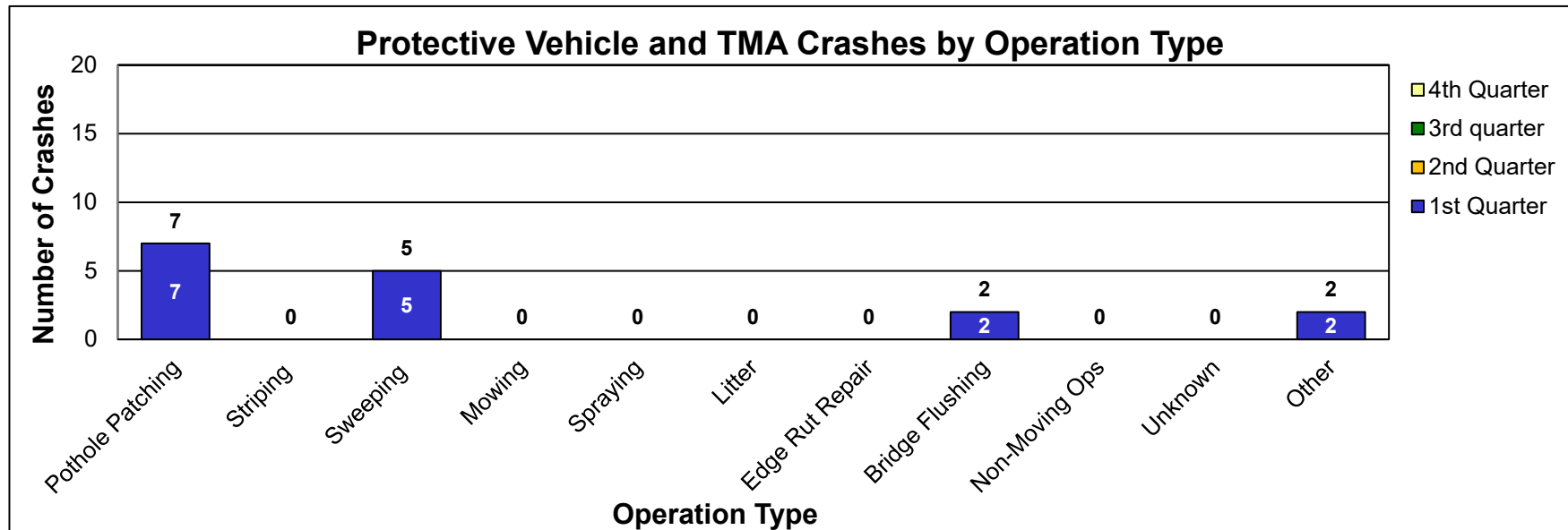
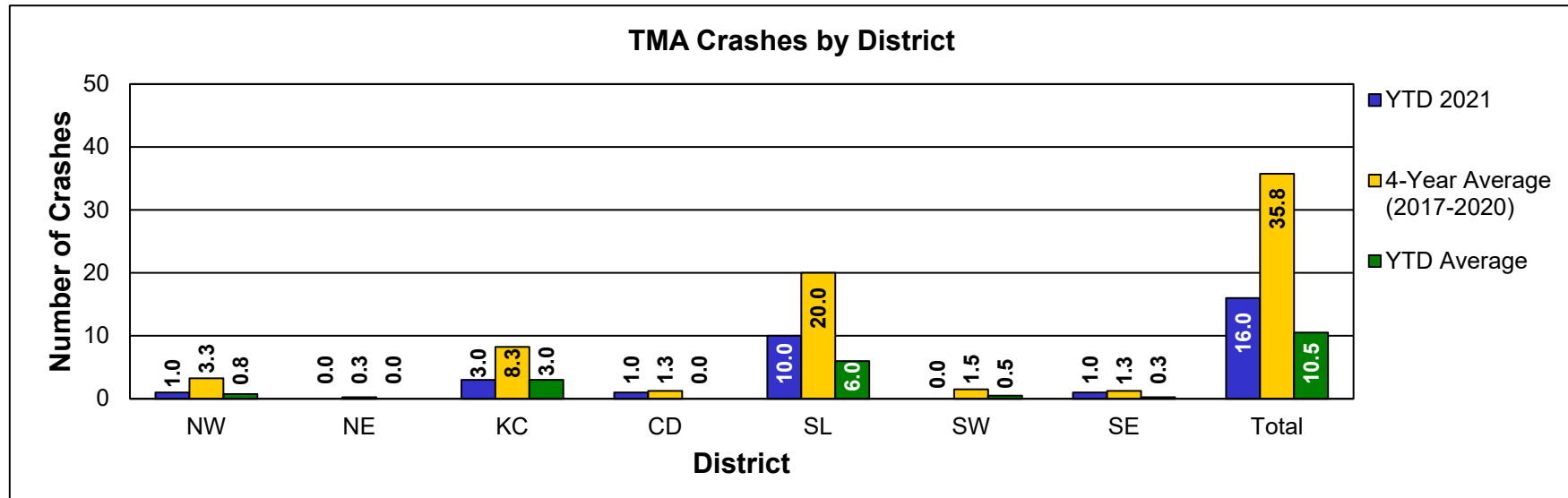
Employee Safety Focus Areas - 1g(1)



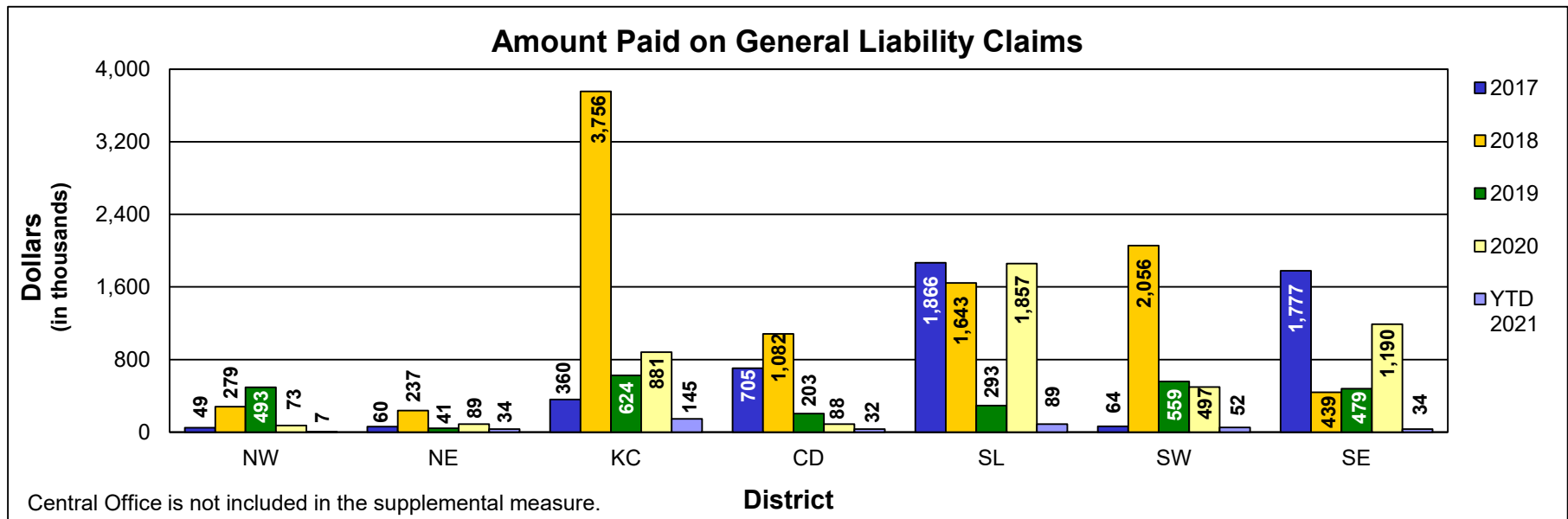
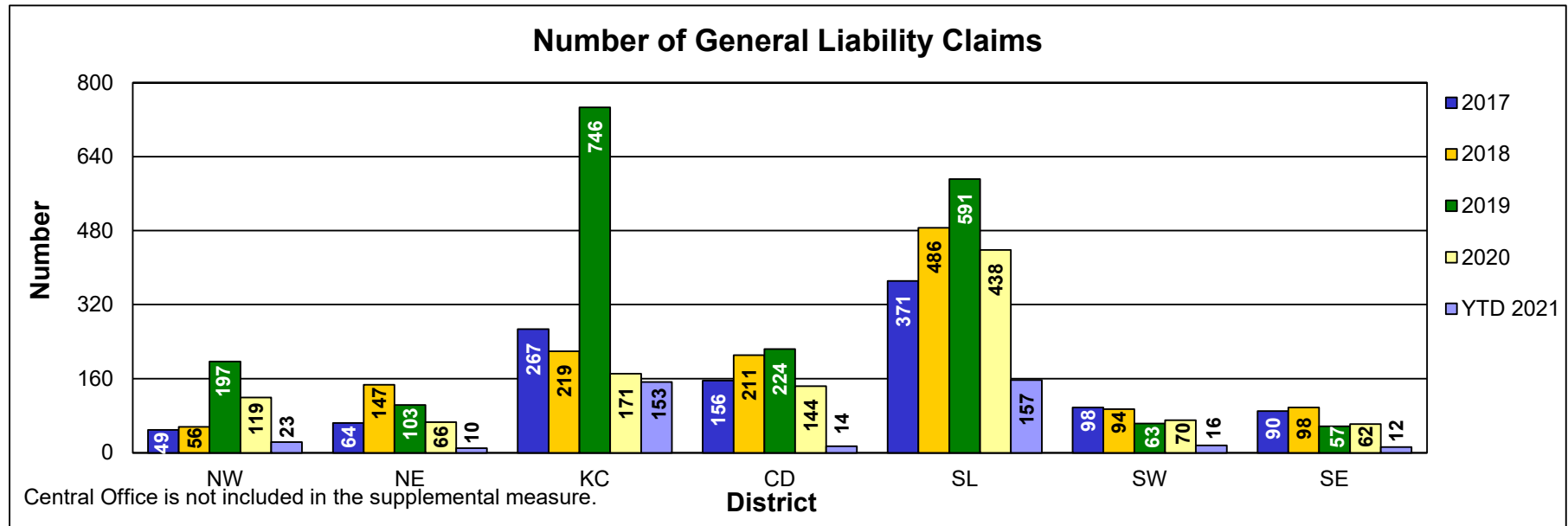
Employee Safety Focus Areas - 1g(2)



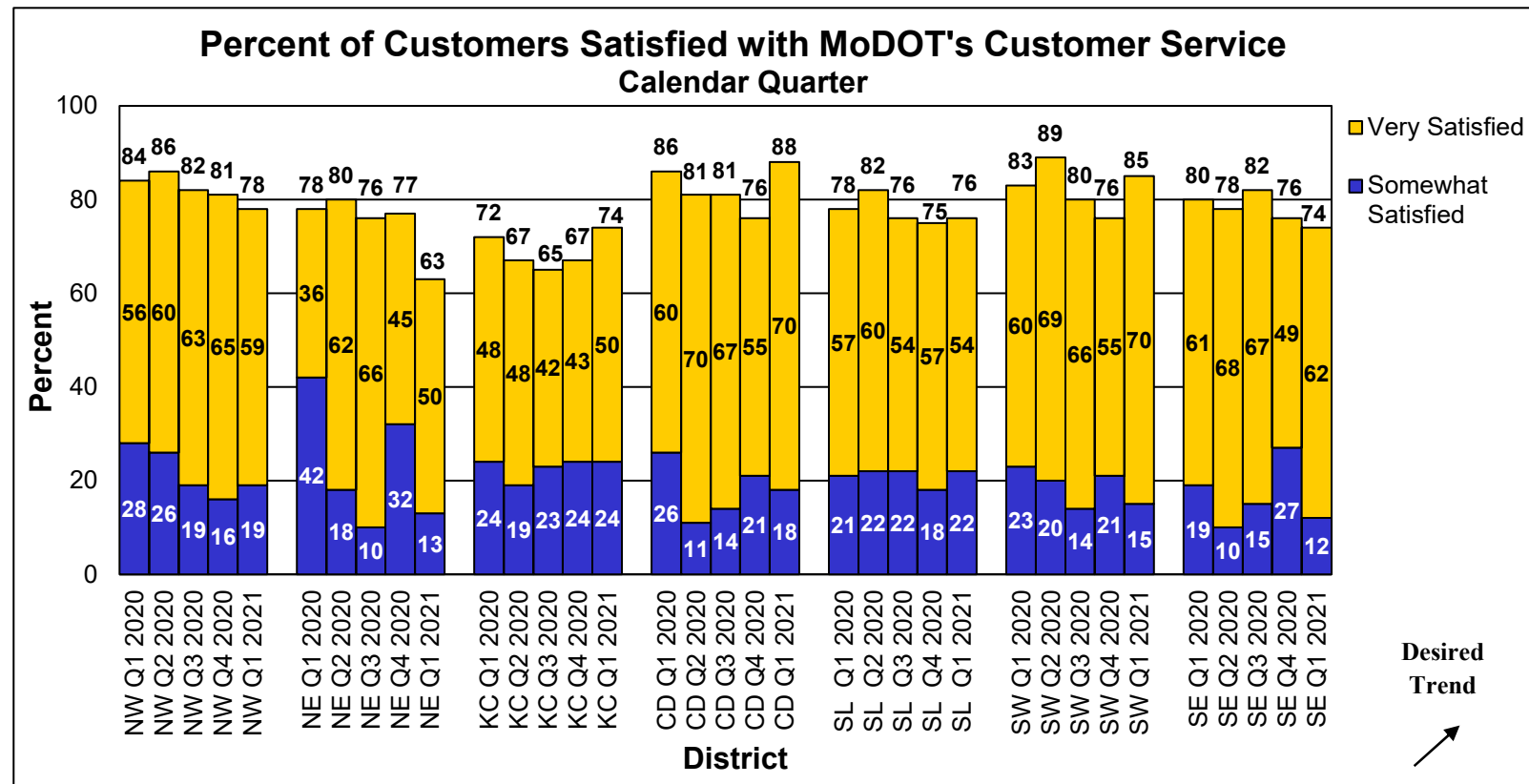
TMA/Protective Vehicle Crashes and Associated Employee Injuries - 1h



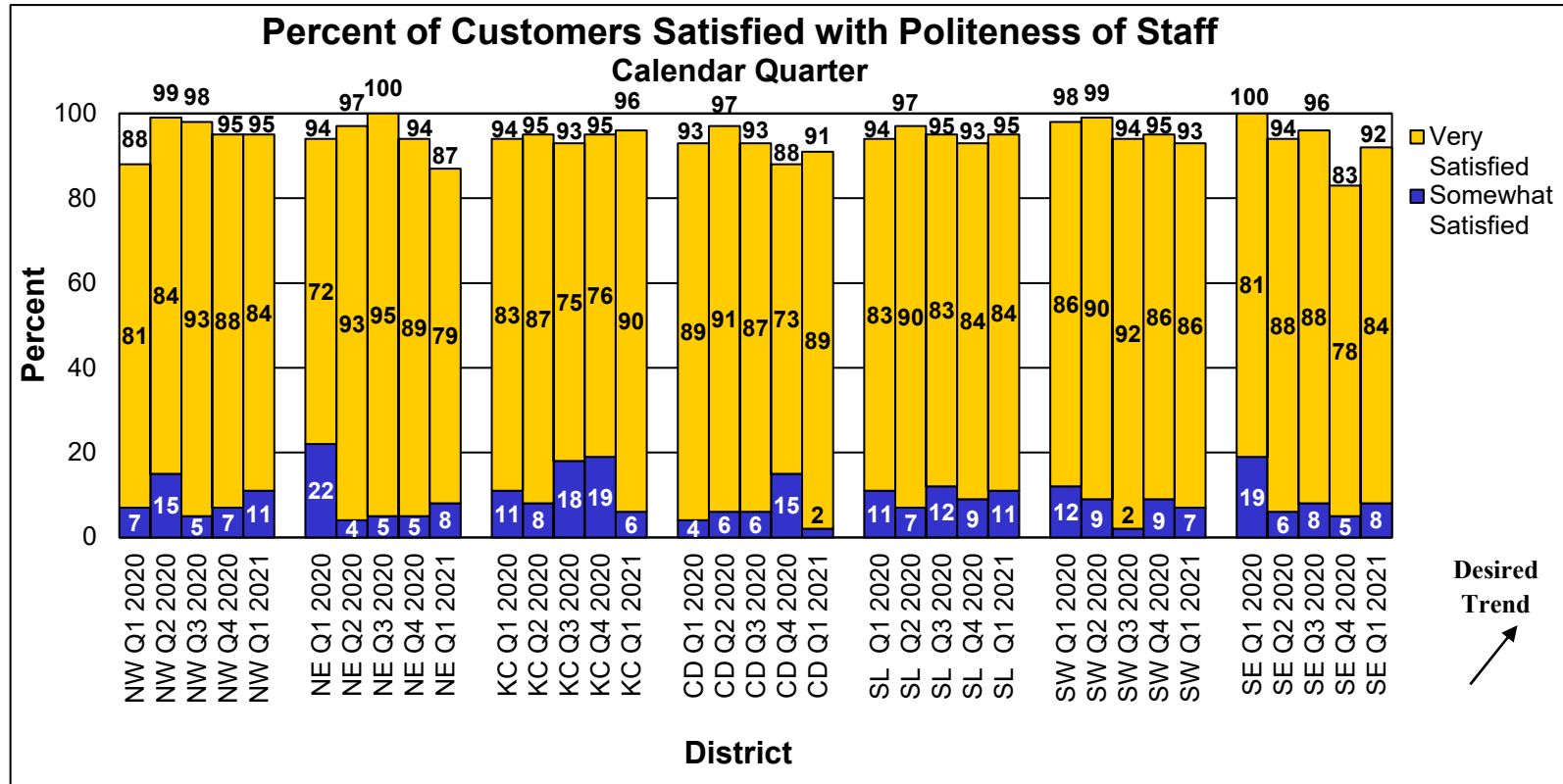
General Liability Claims and Costs-11



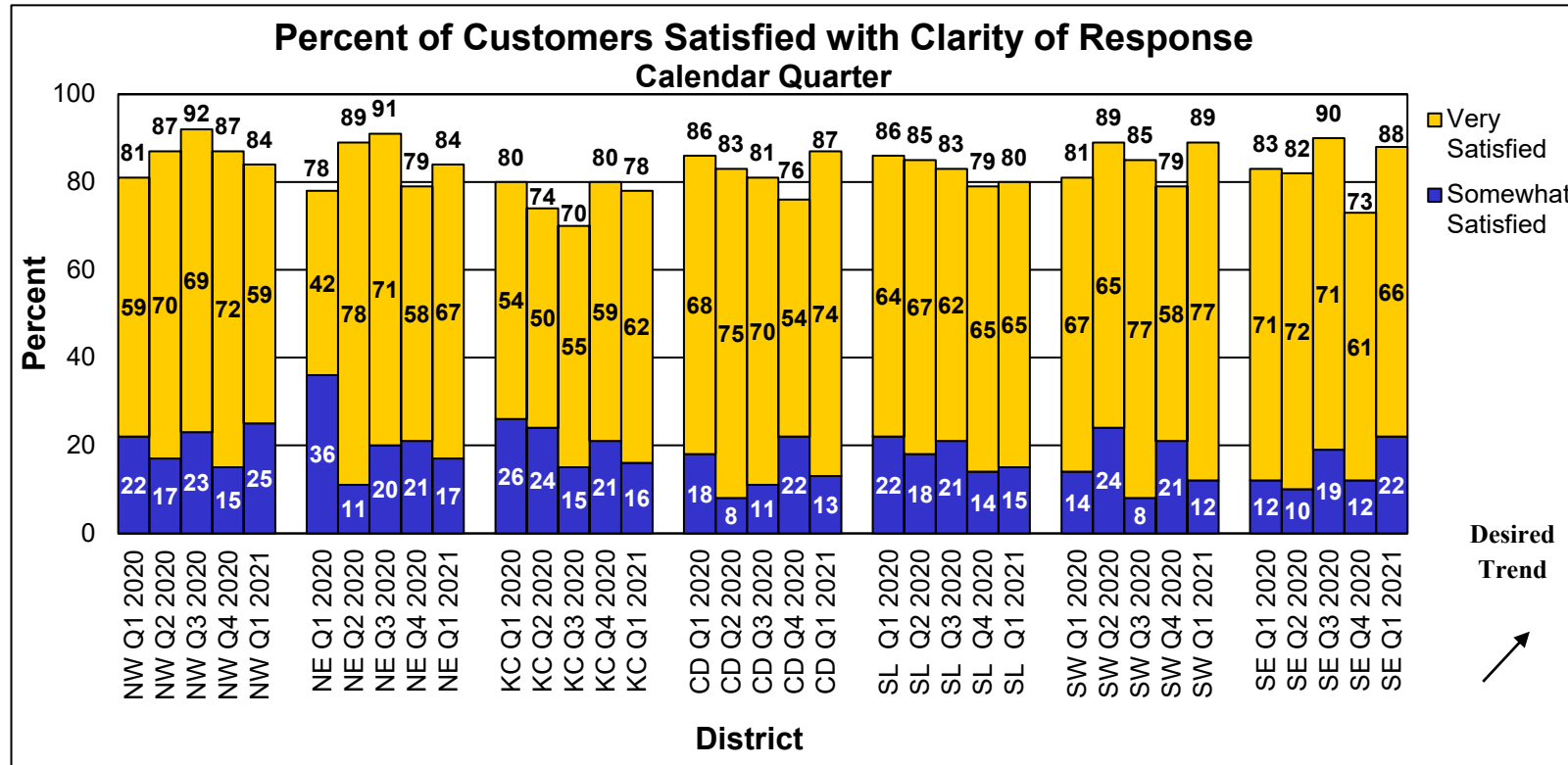
Percent of Customers Satisfied with MoDOT's Customer Service-2b(1)



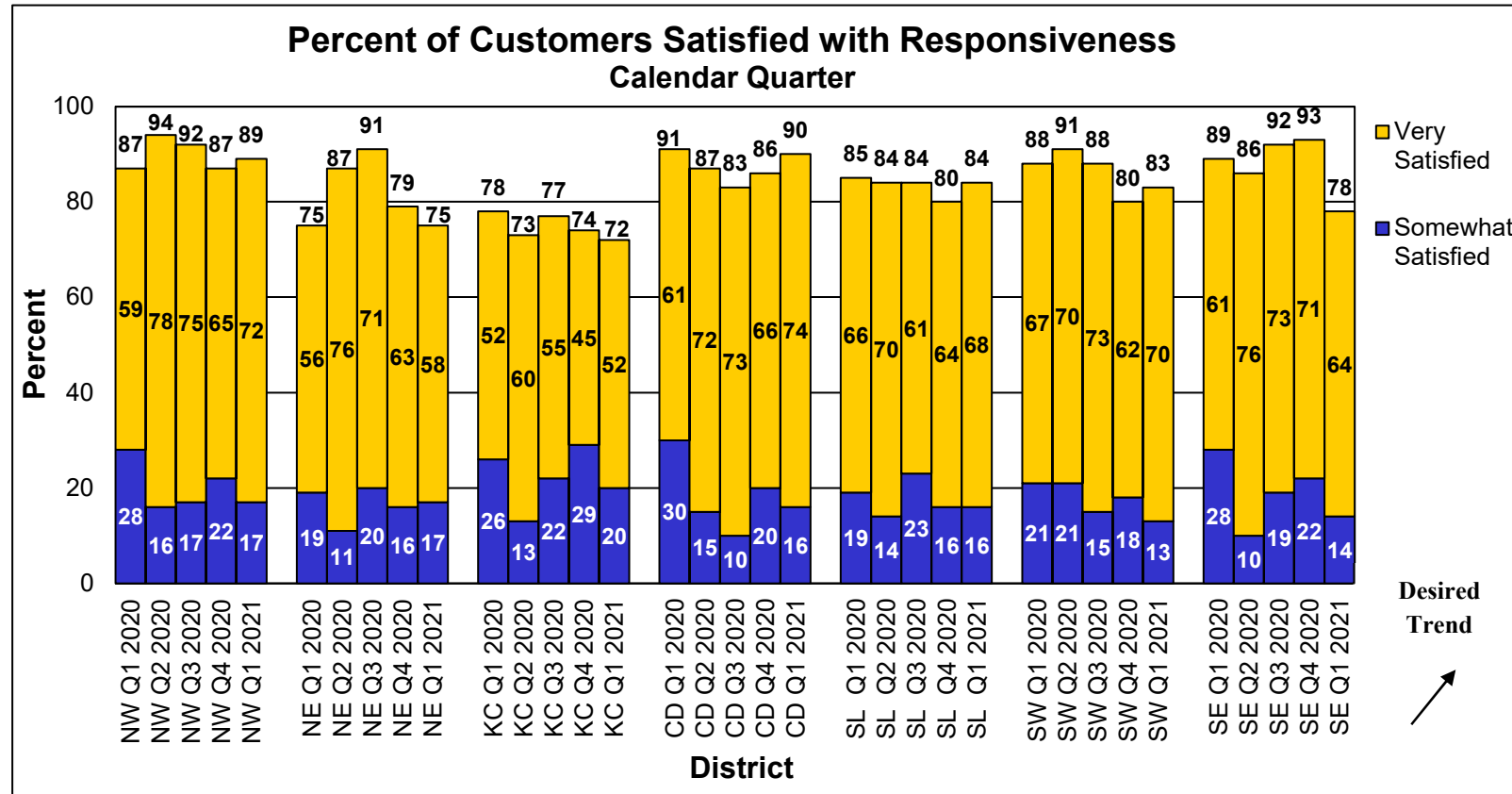
Percent of Customers Satisfied with MoDOT's Customer Service-2b(2)



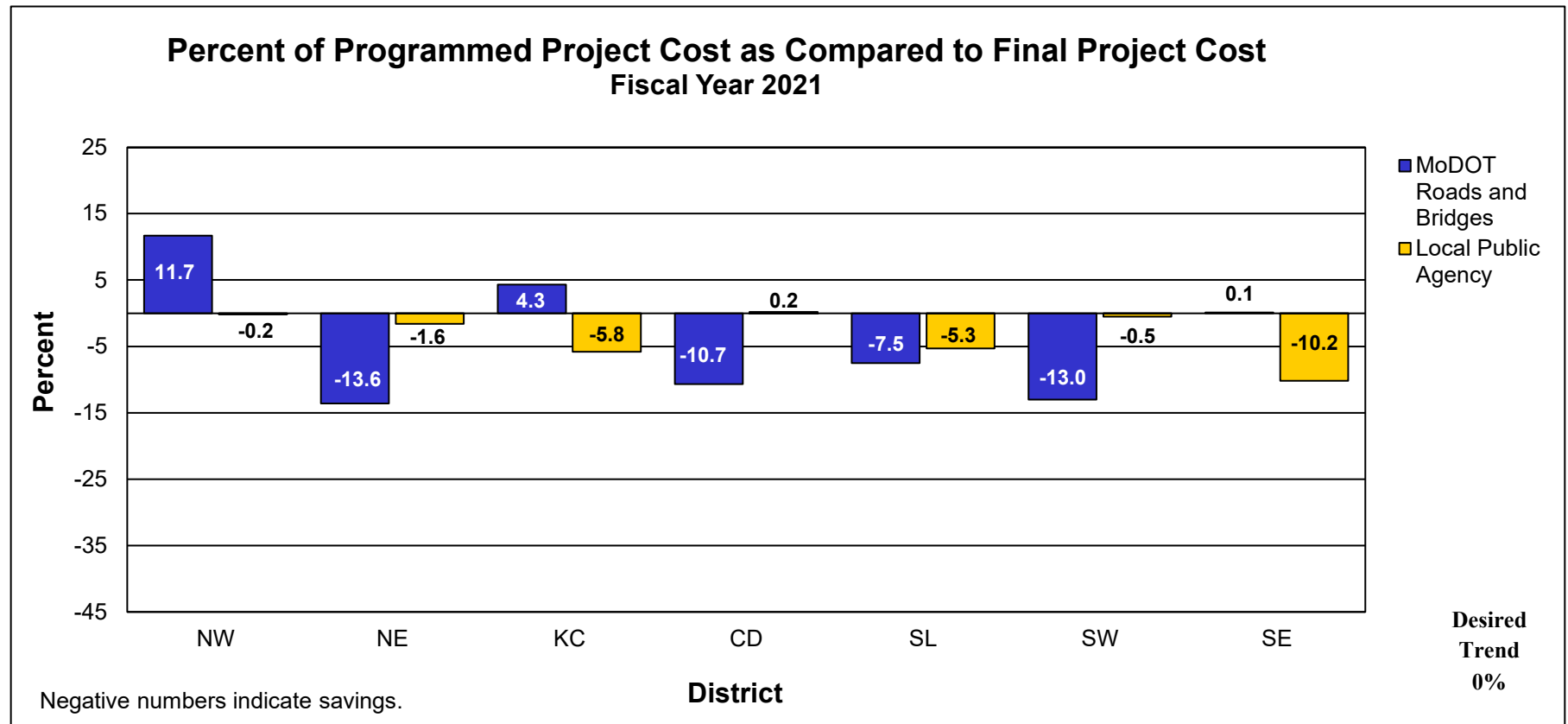
Percent of Customers Satisfied with MoDOT's Customer Service-2b(3)



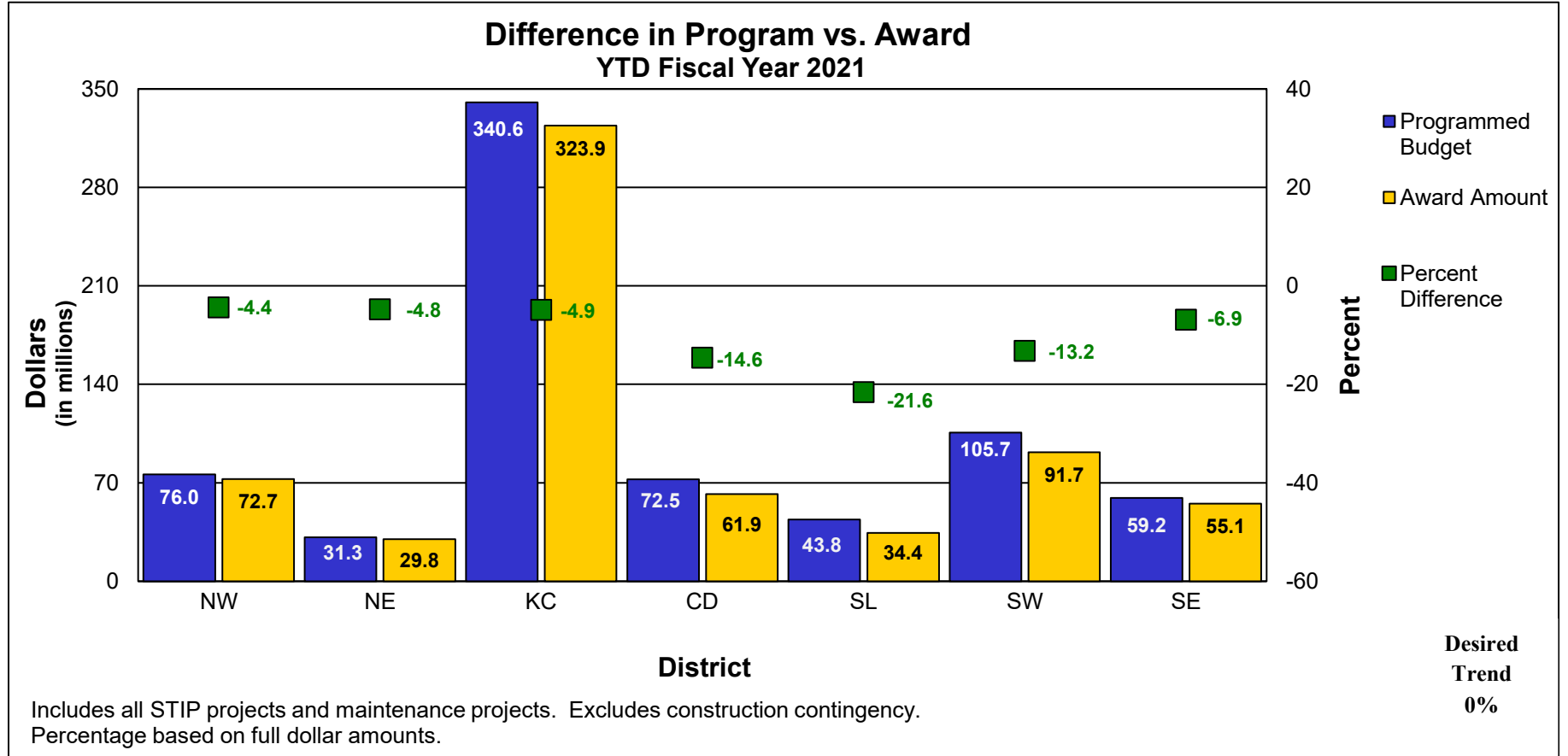
Percent of Customers Satisfied with MoDOT's Customer Service-2b(4)



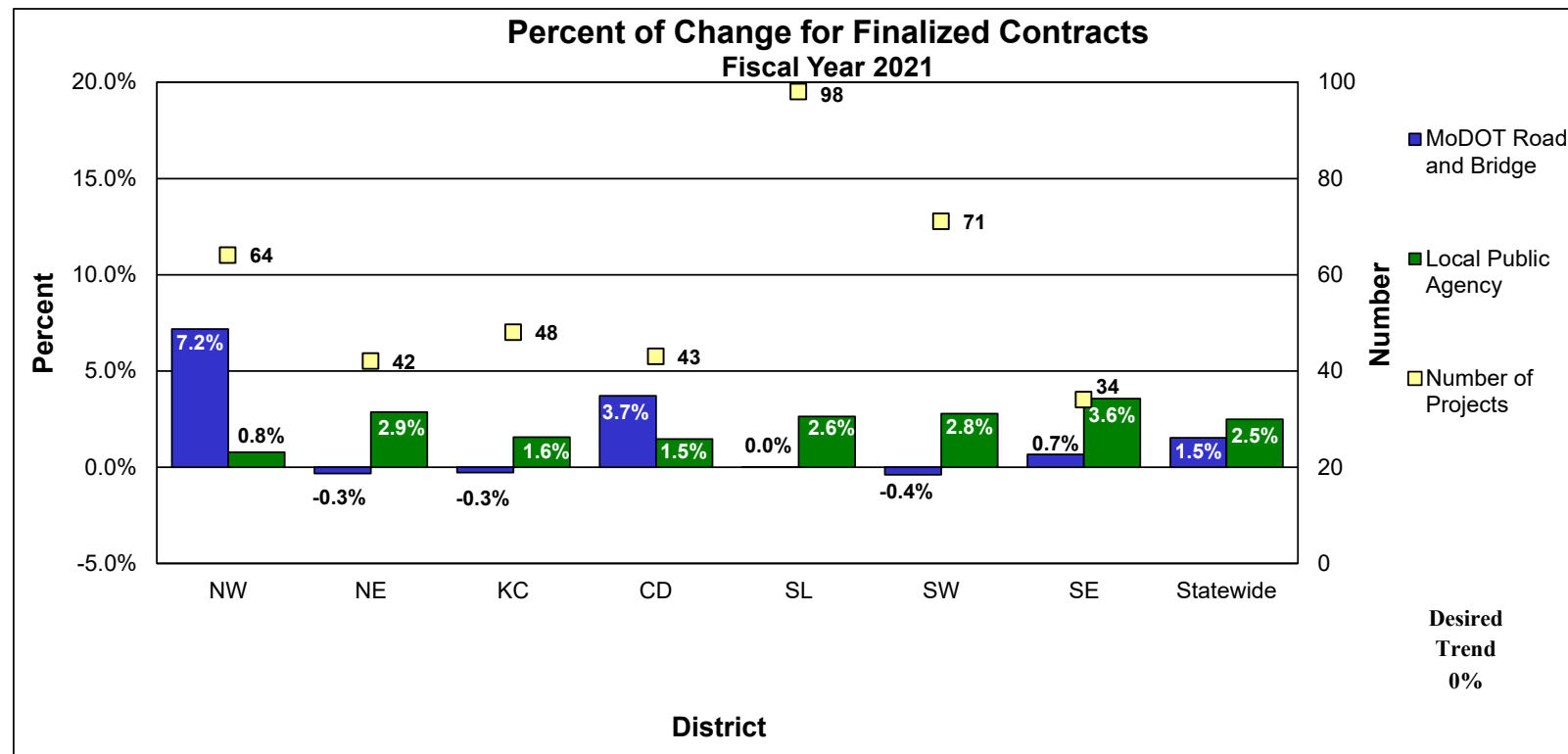
Percent of Program Cost VS Award and Final - 3a1



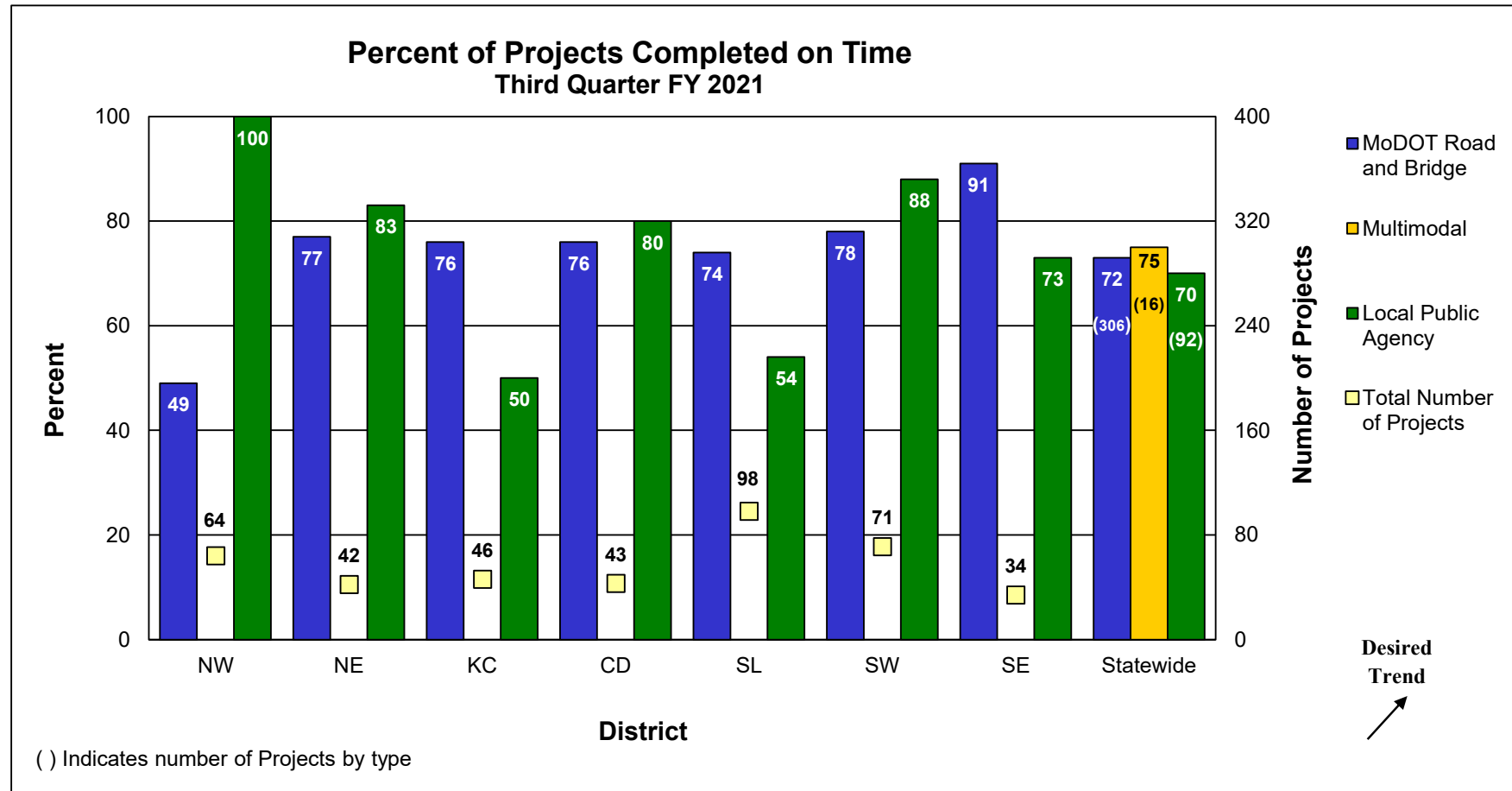
Difference in Program vs. Award-3a2



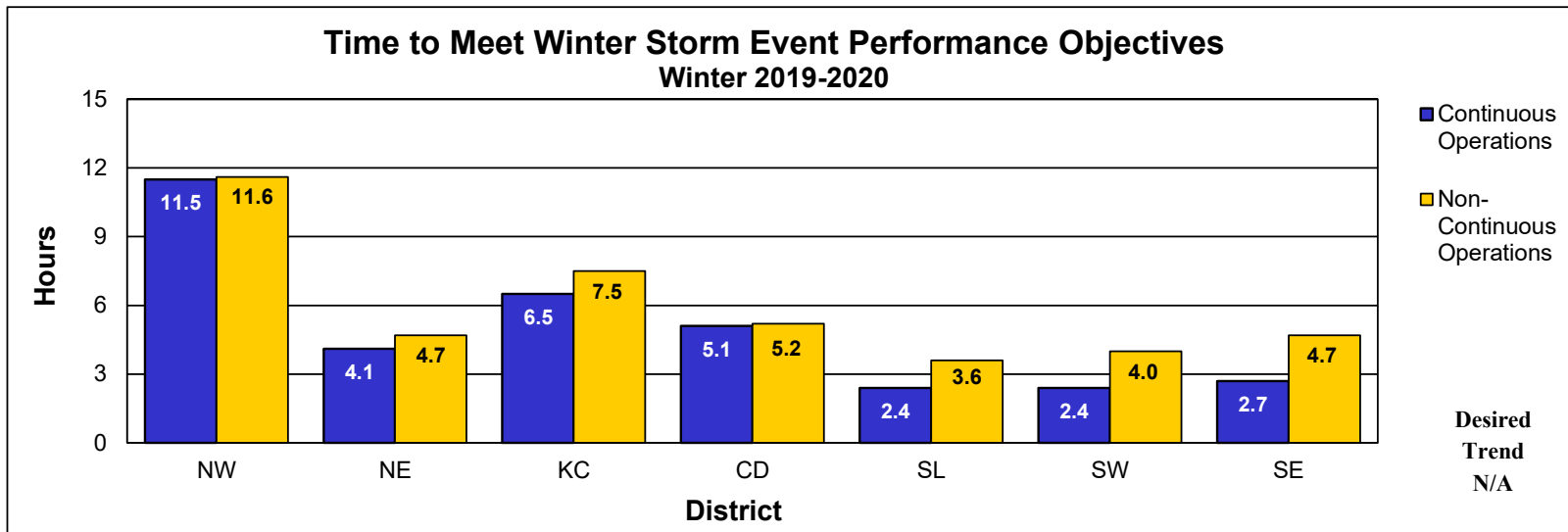
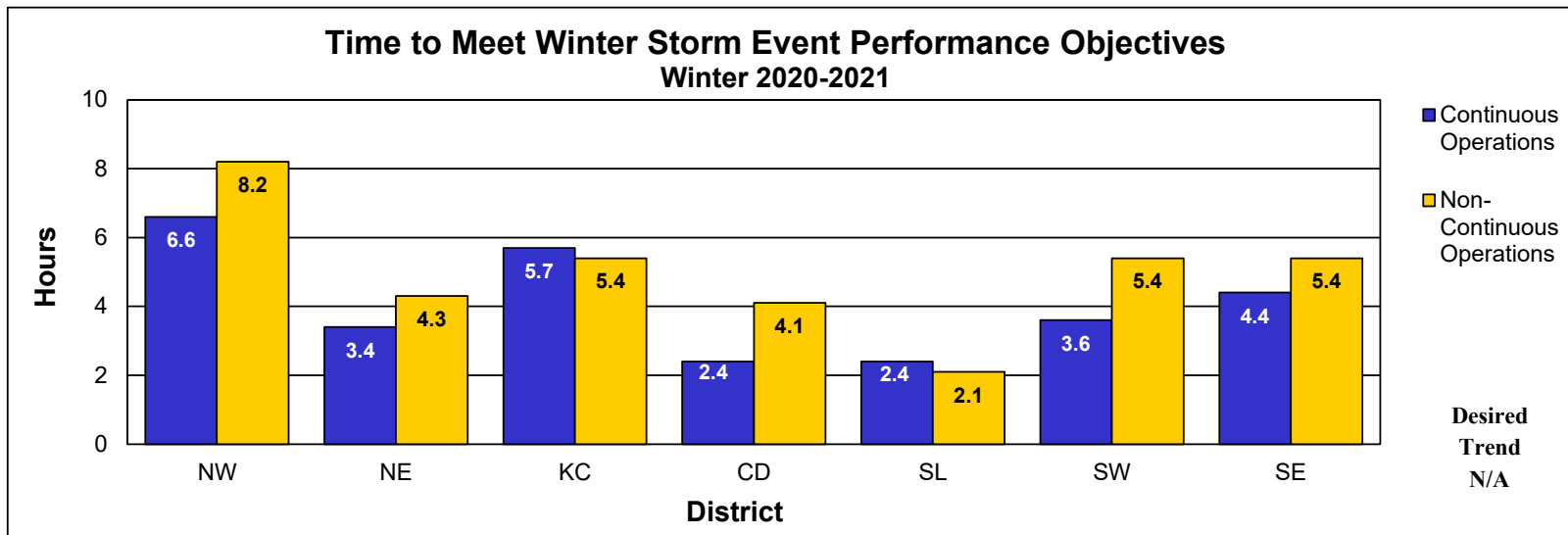
Change Order Report - 3b



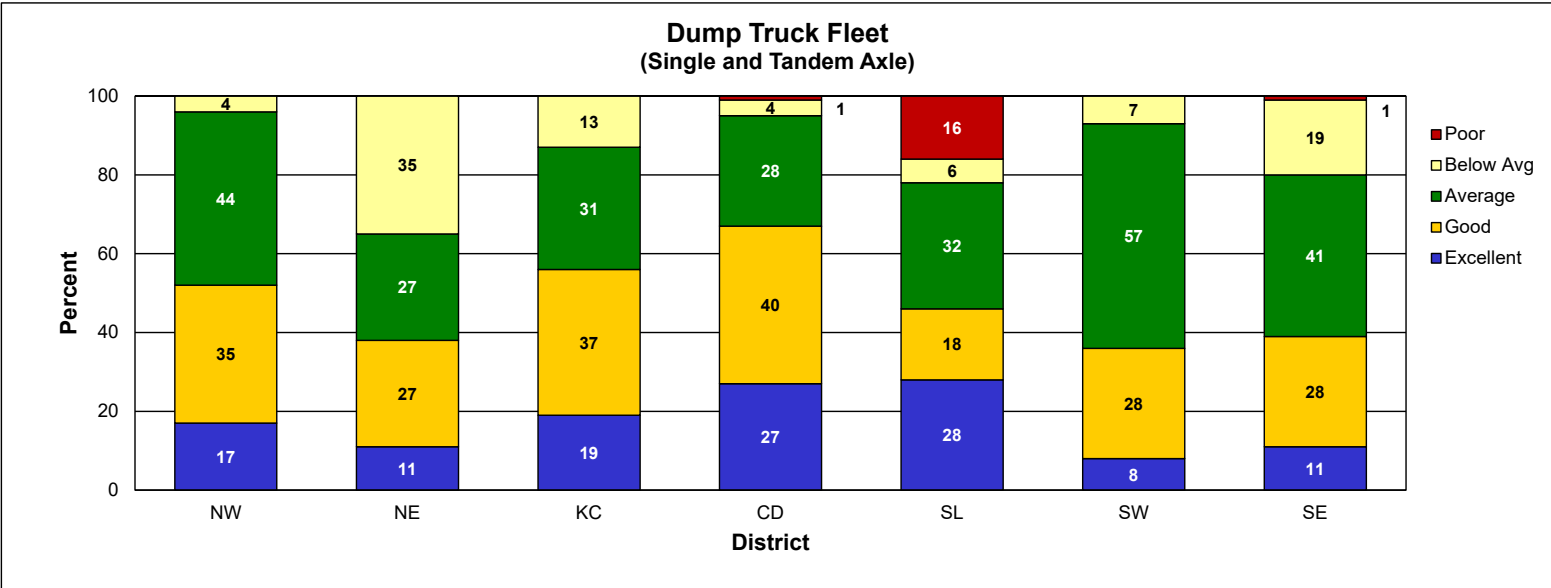
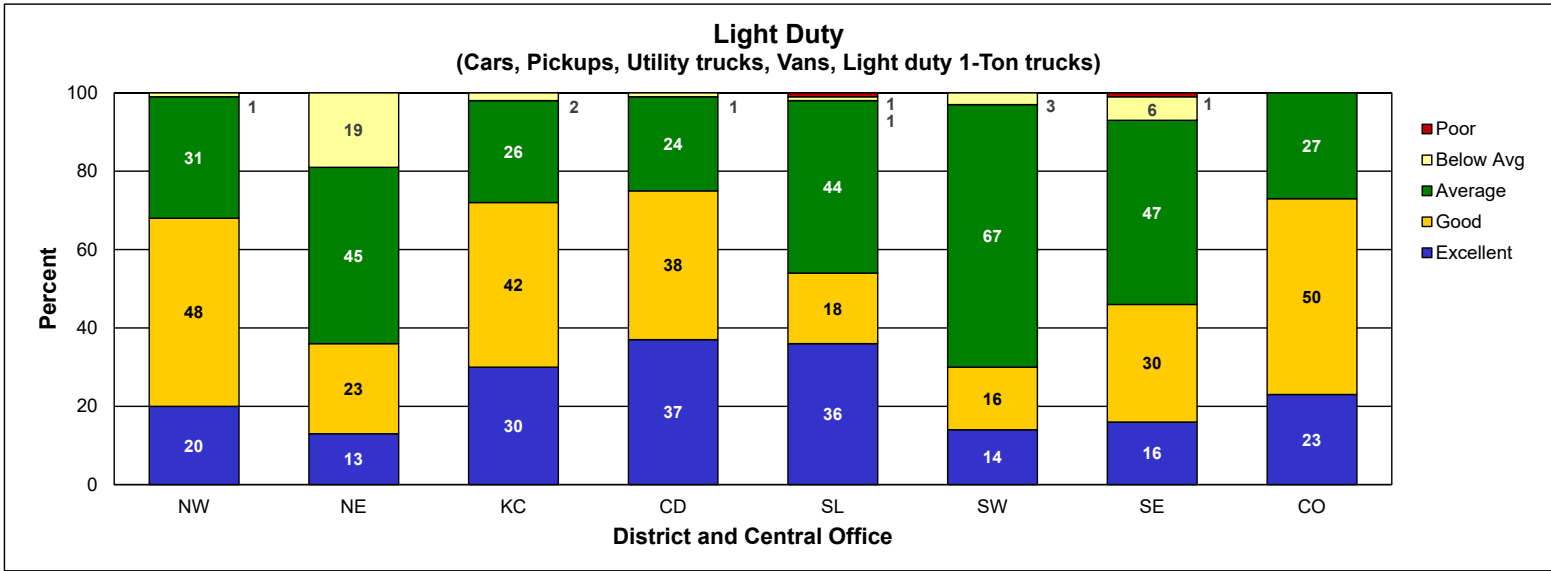
Projects Schedule Report -3c



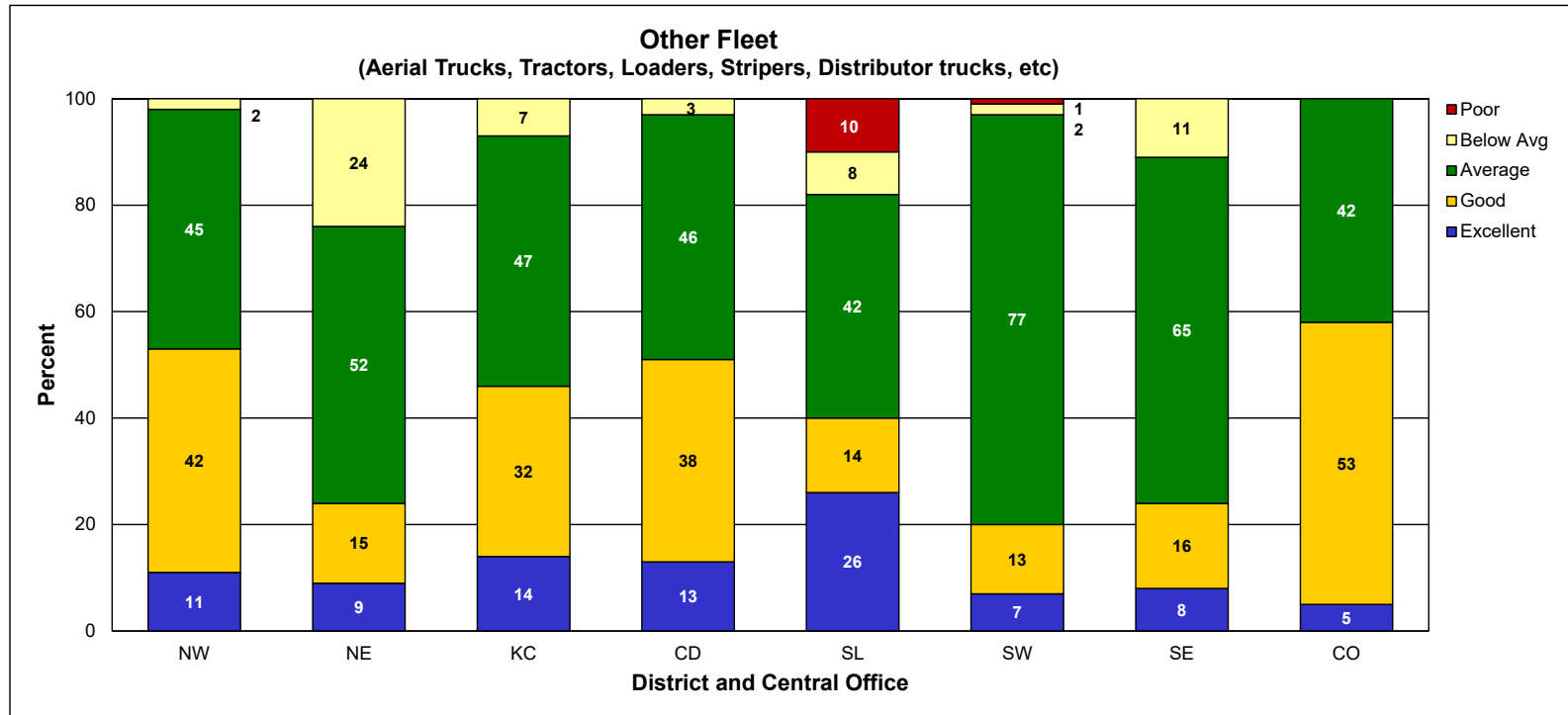
Winter Storm Operations - 4f



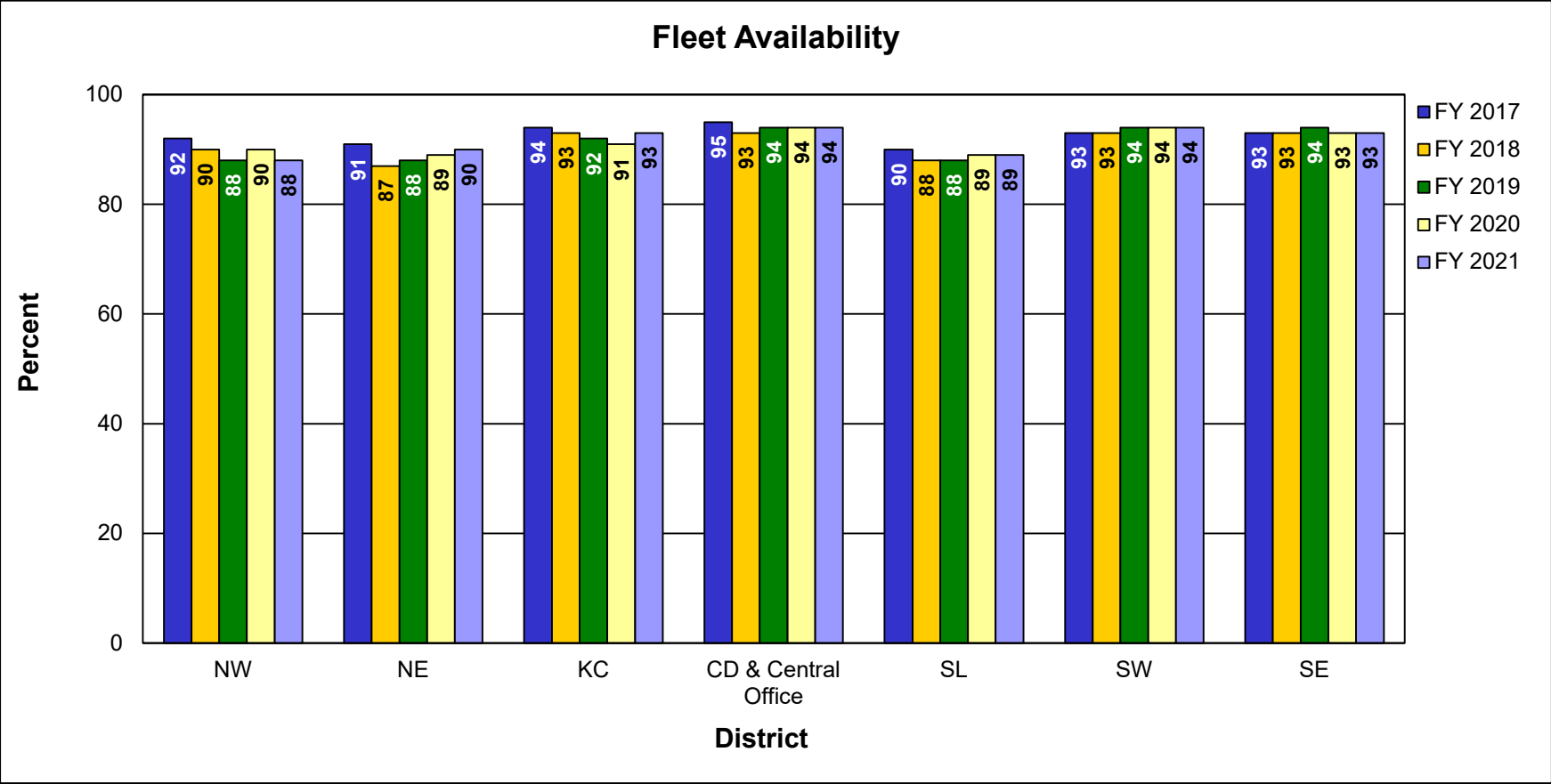
Condition of fleet by class - 5f (1)



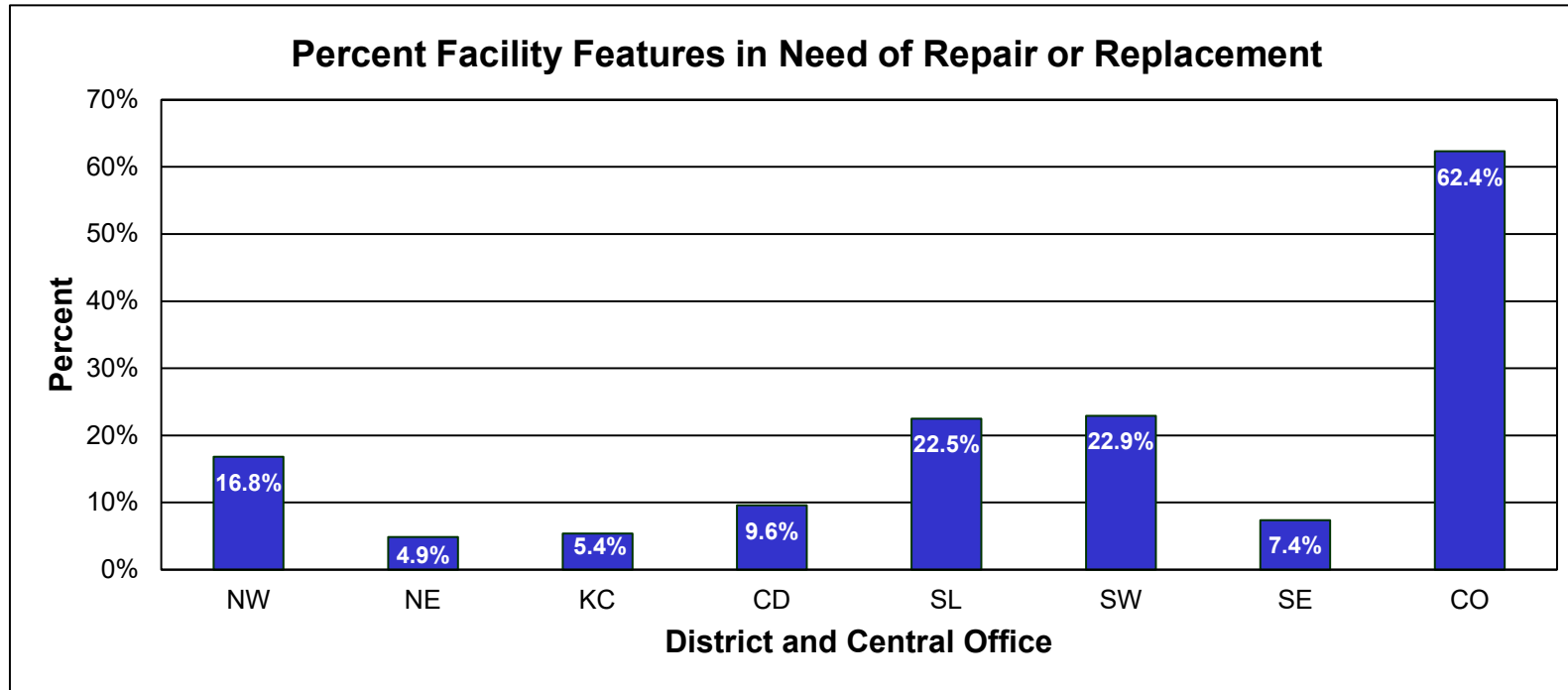
Condition of fleet by class - 5f (2)



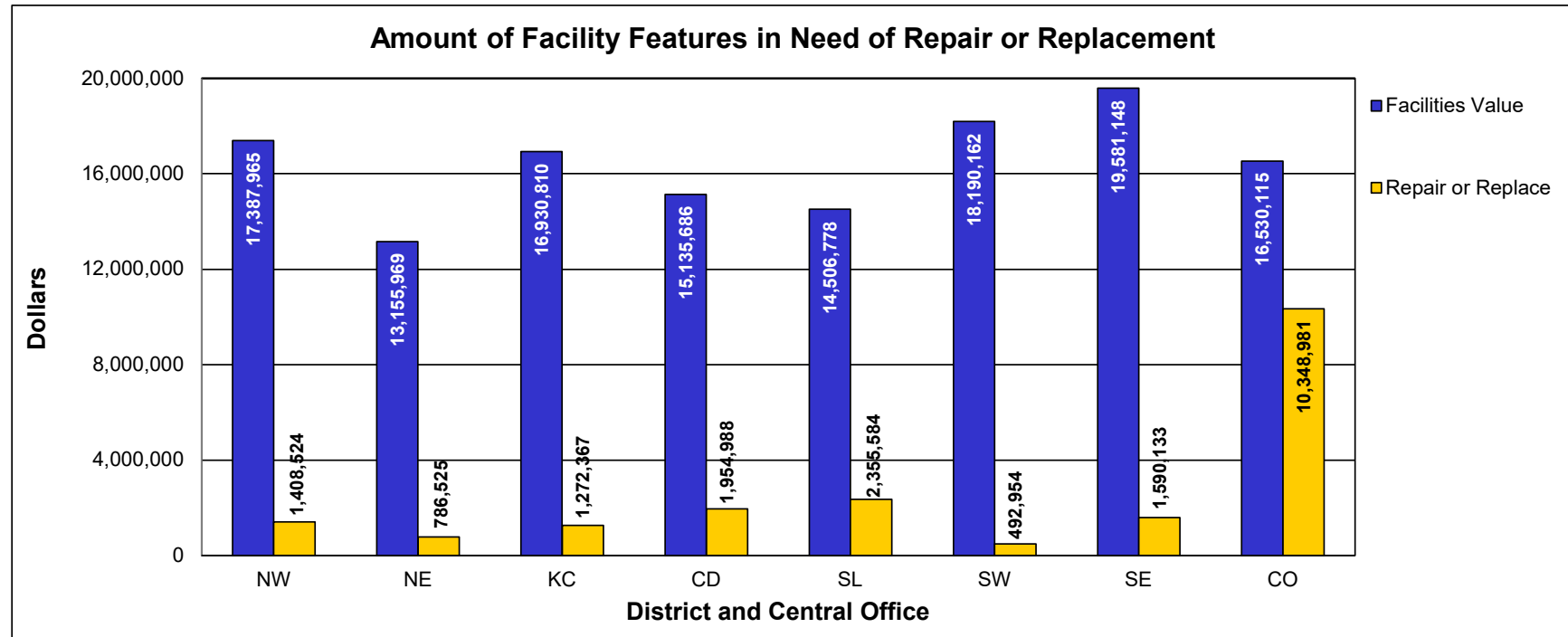
Operating Cost of Fleet- 5g



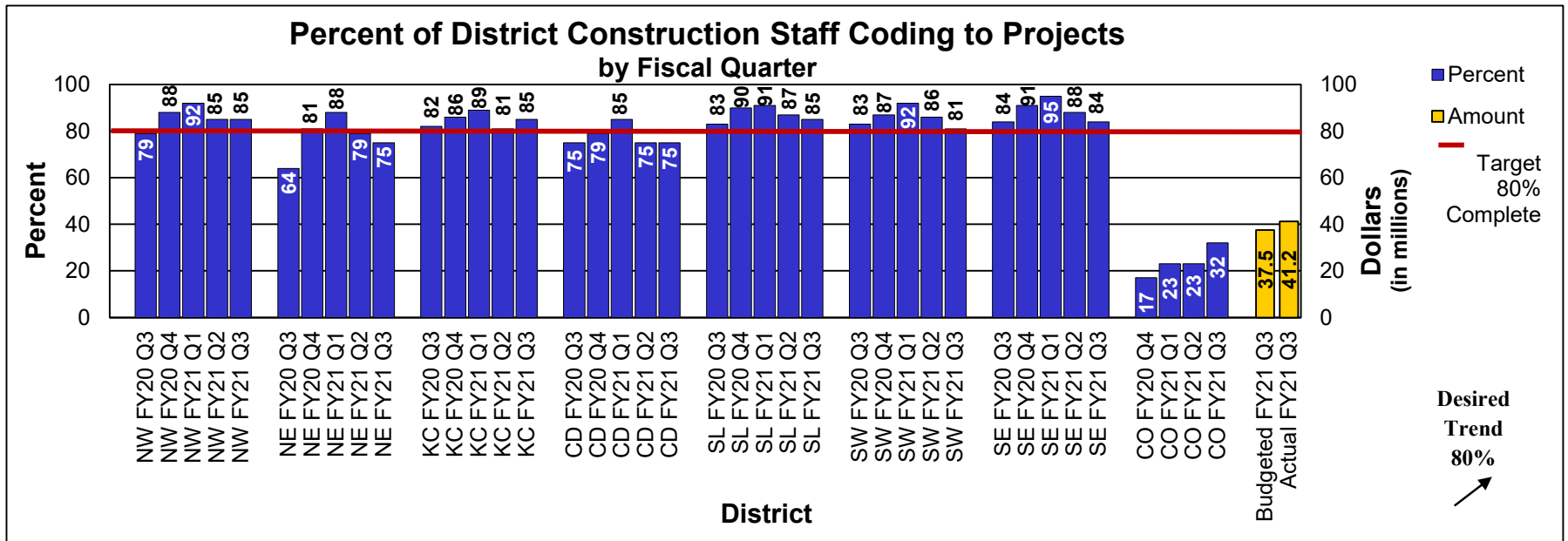
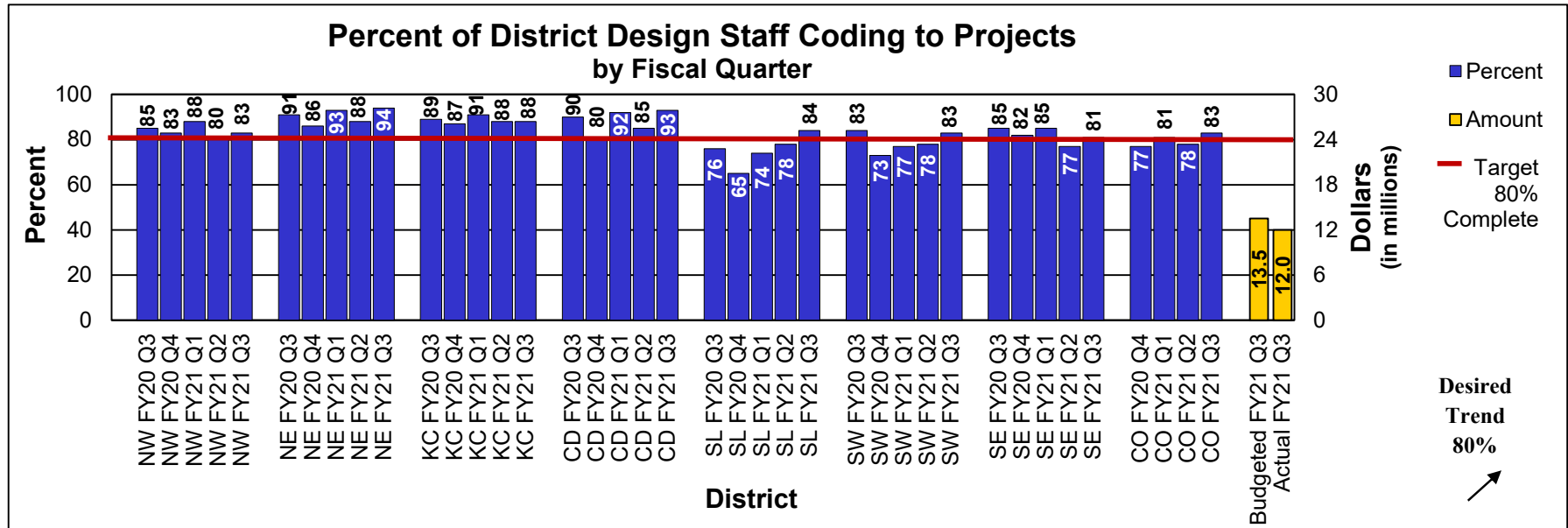
Percent Facility Features in Need of Repair or Replacement- 5h1



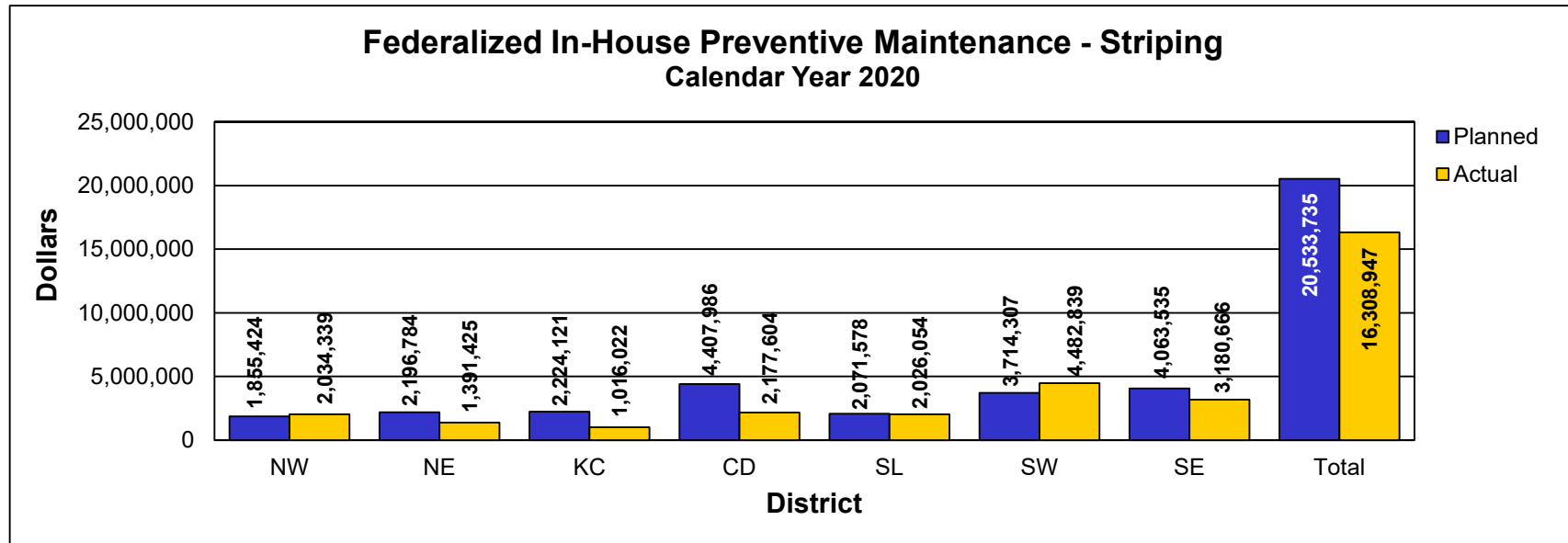
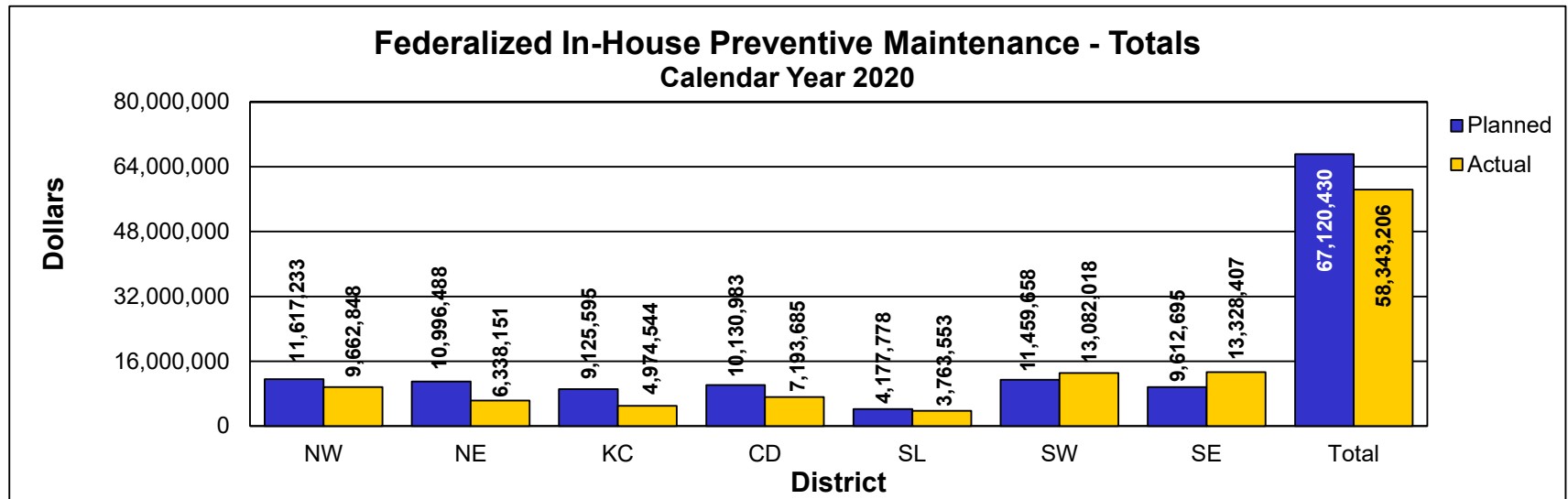
Amount of Facility Features in Need of Repair or Replacement- 5h2



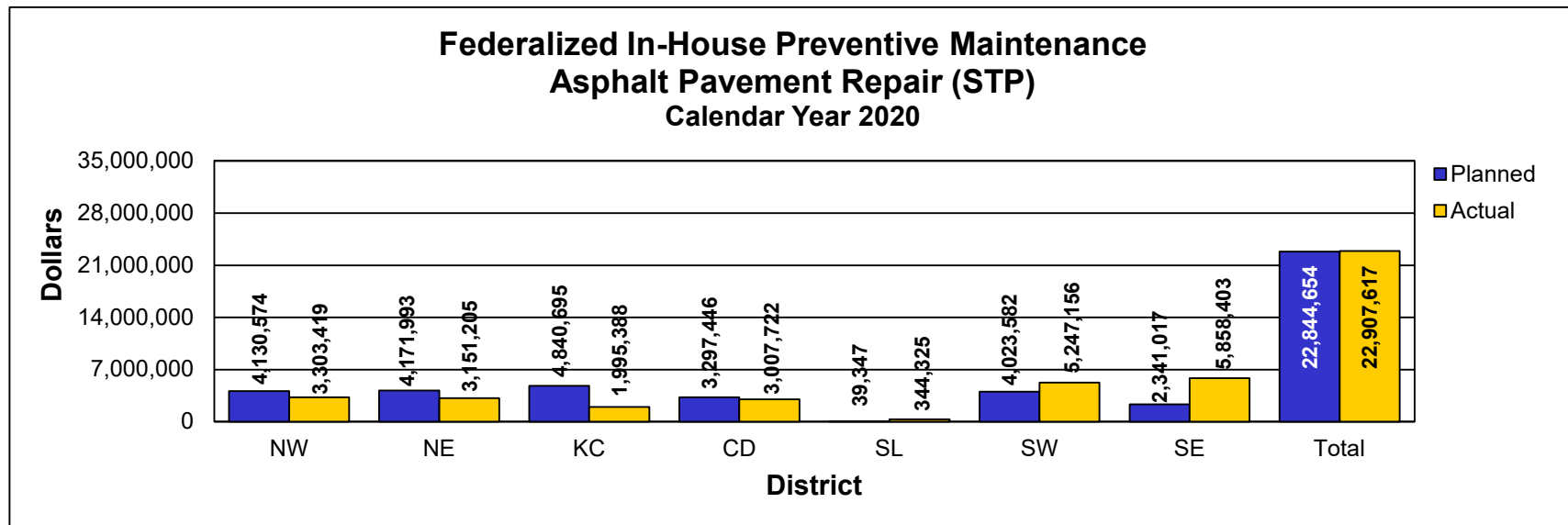
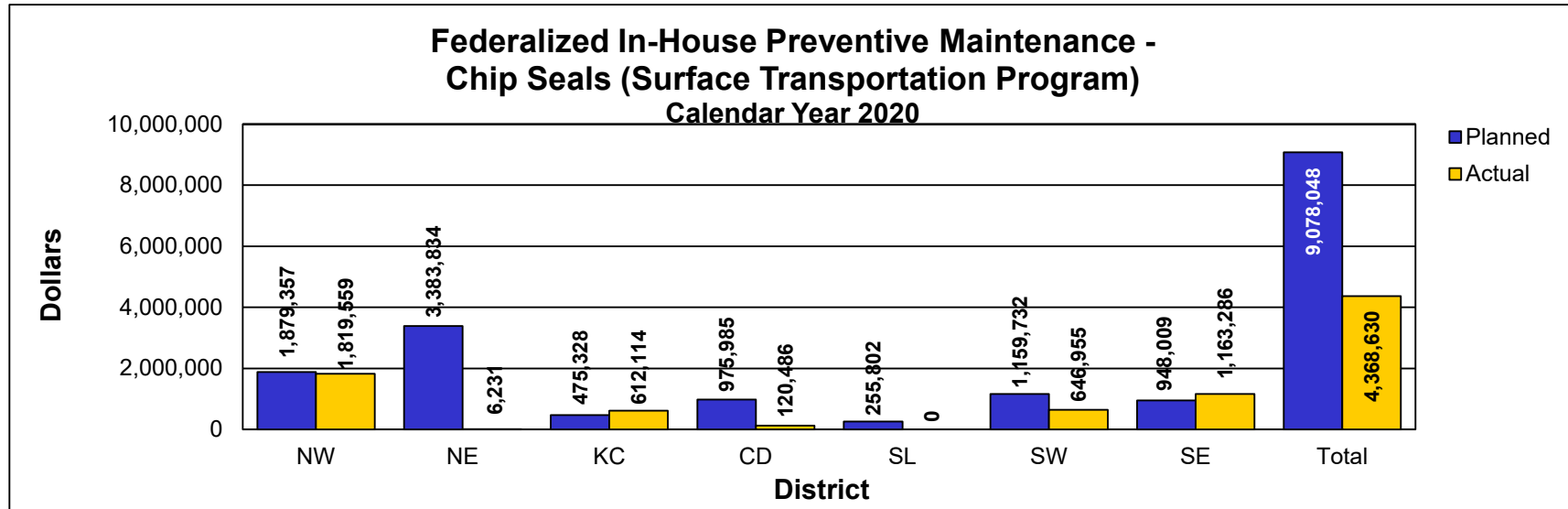
Percent of District Design and Construction Staff Coding to Projects-6a1



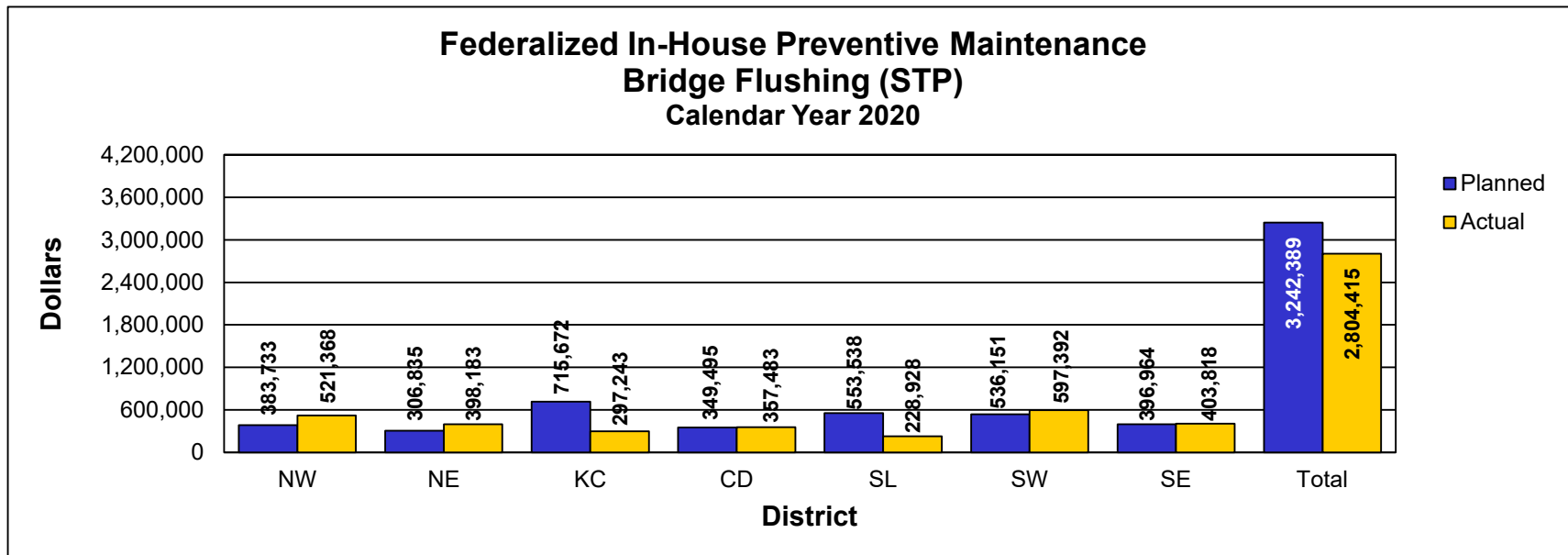
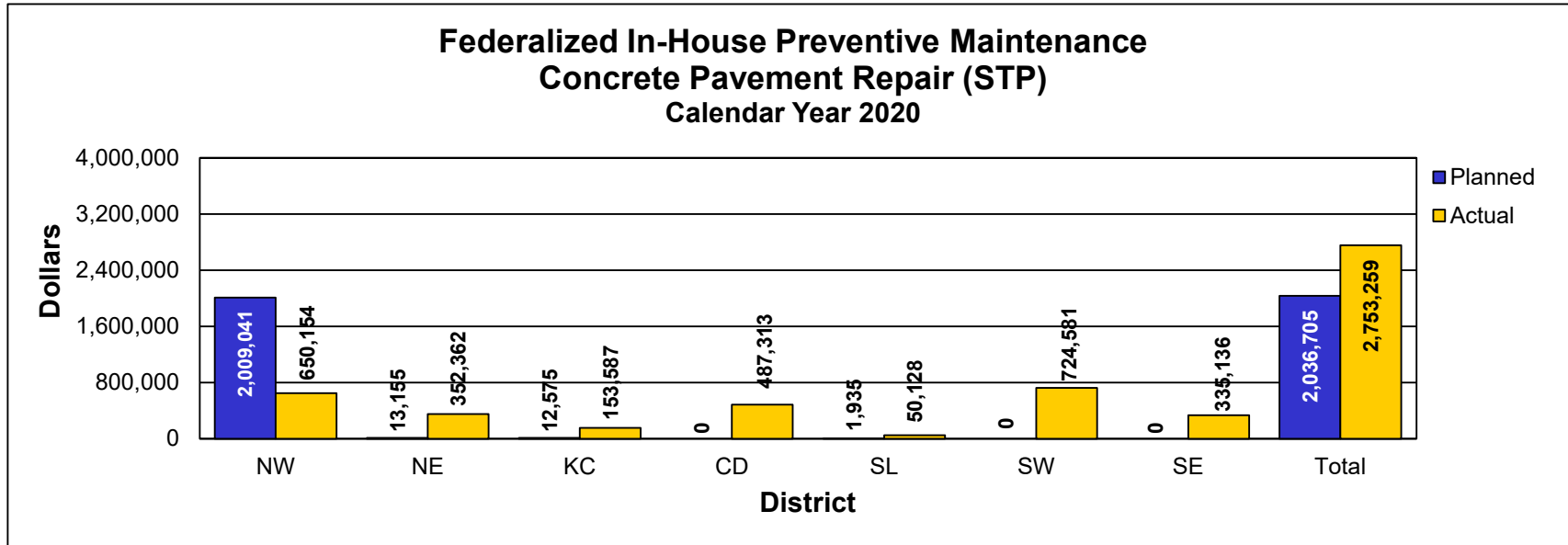
Amount of Federalized In-House Preventive Maintenance-6a2(1)



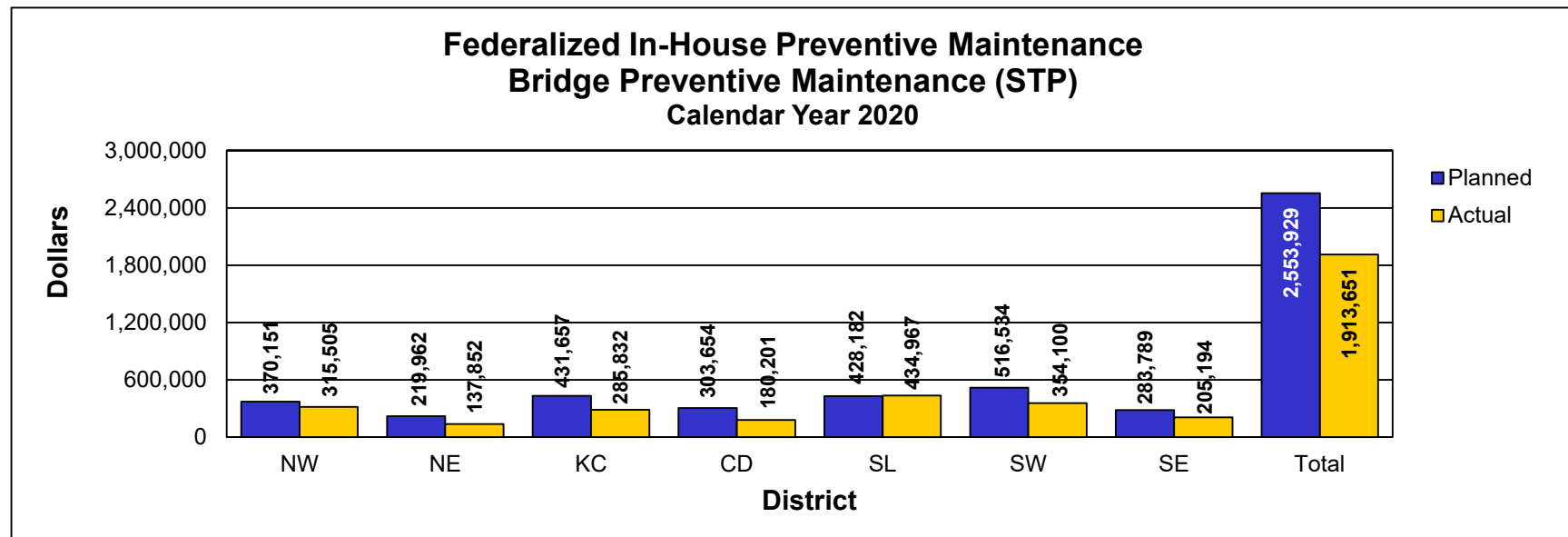
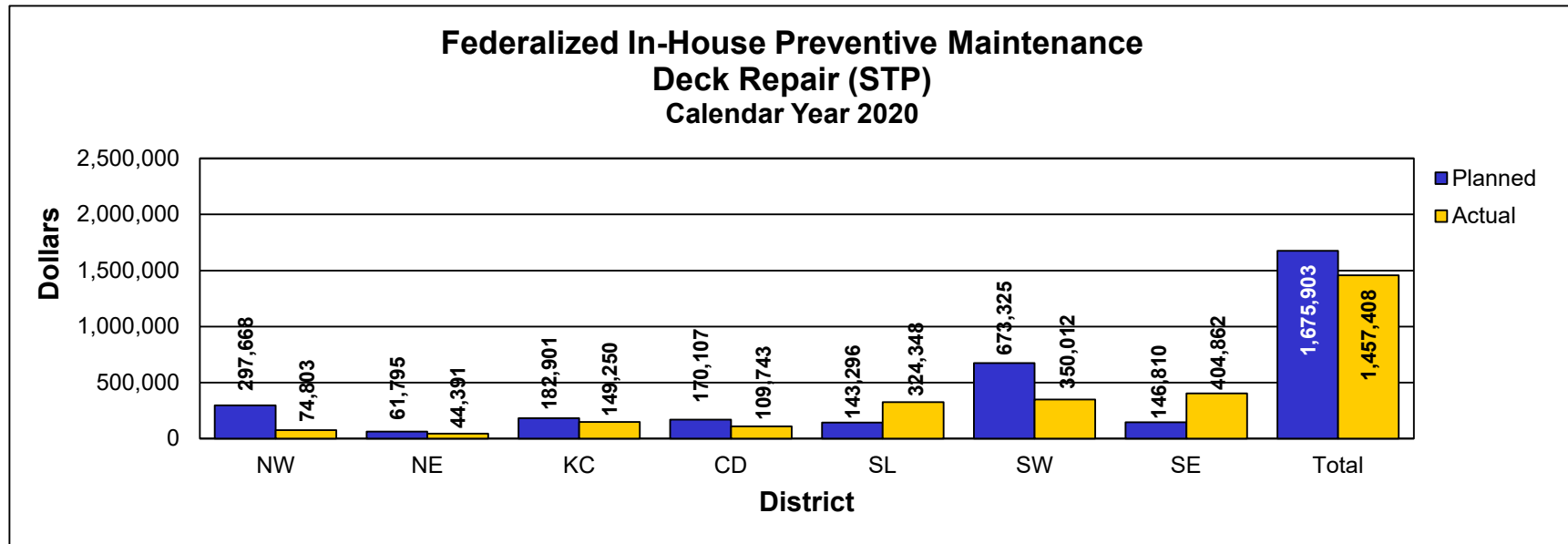
Amount of Federalized In-House Preventive Maintenance-6a2(2)



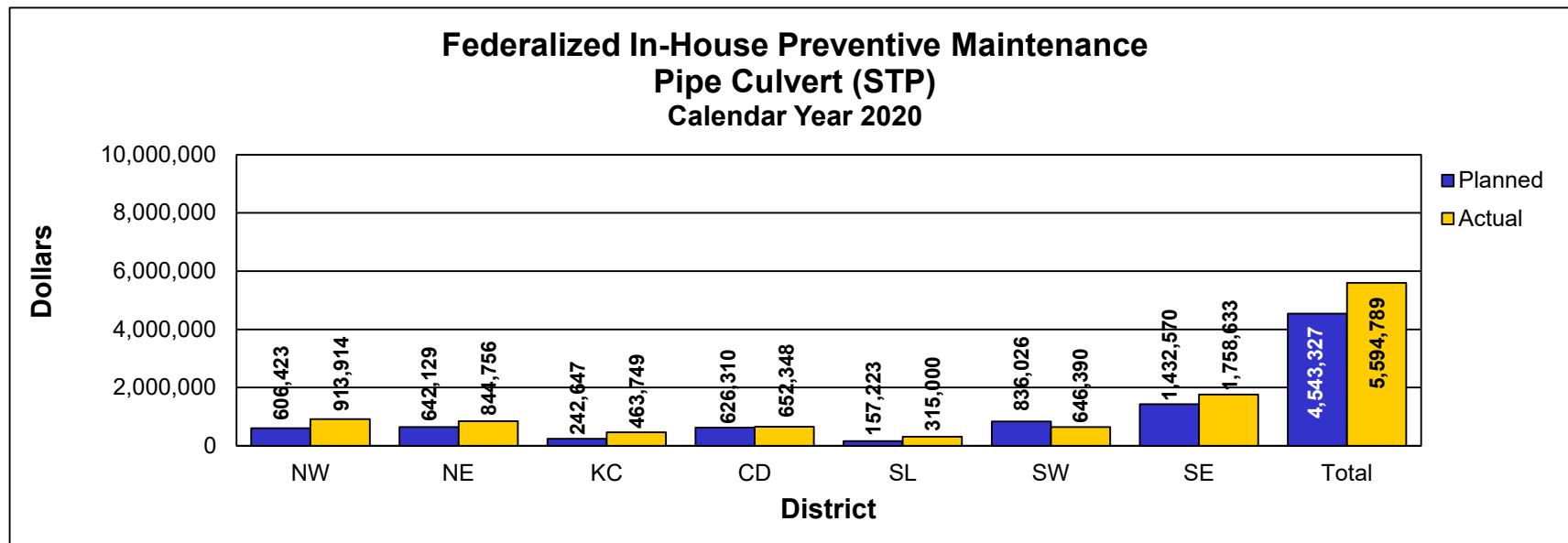
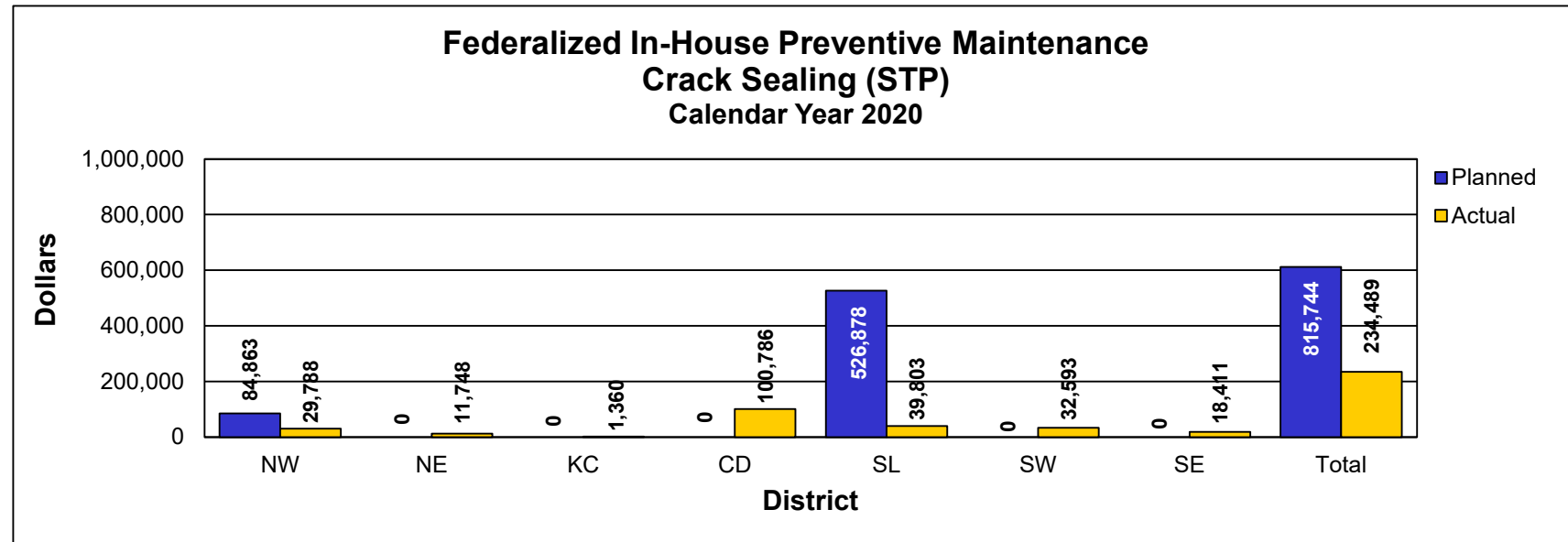
Amount of Federalized In-House Preventive Maintenance-6a2(3)



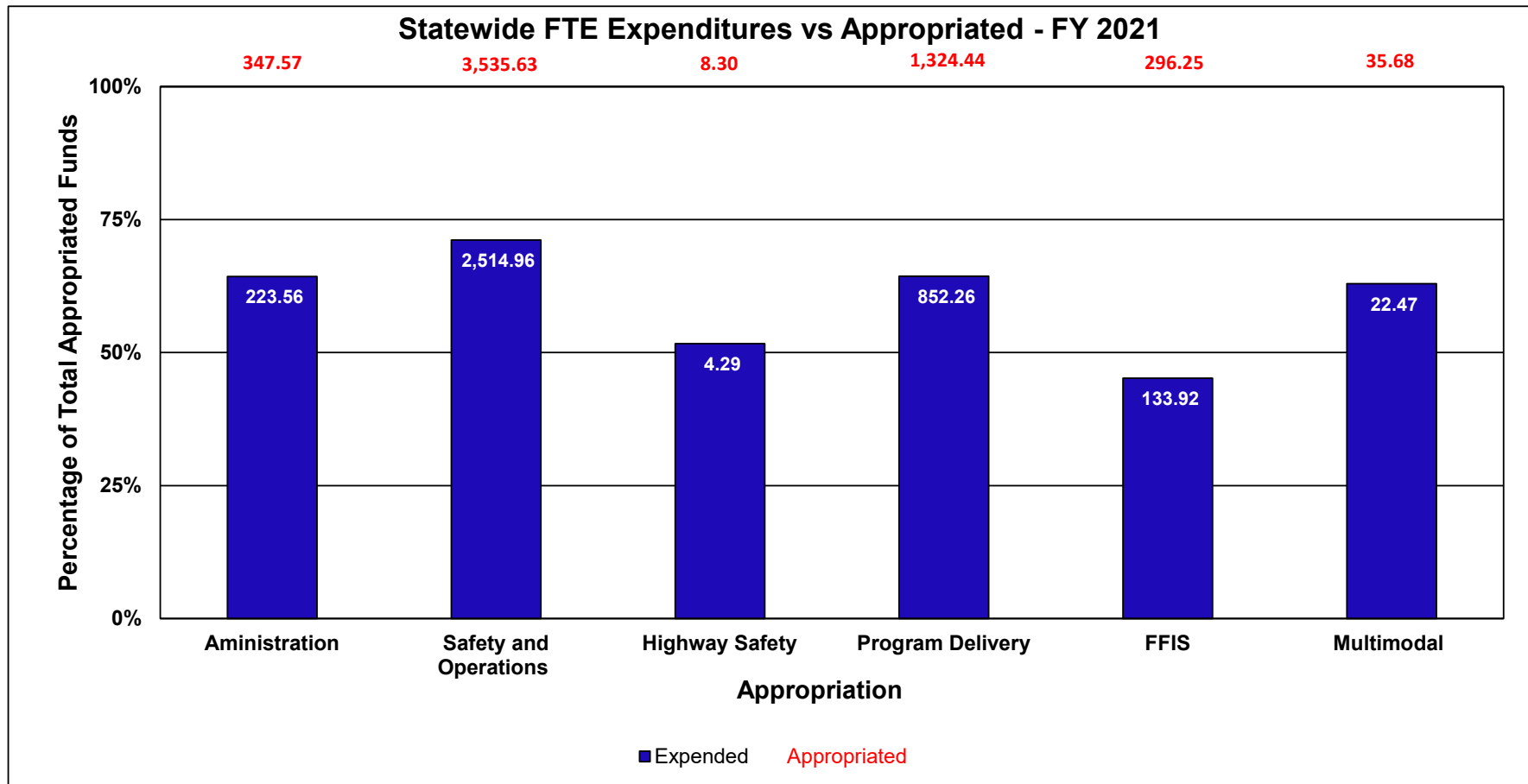
Amount of Federalized In-House Preventive Maintenance-6a2(4)



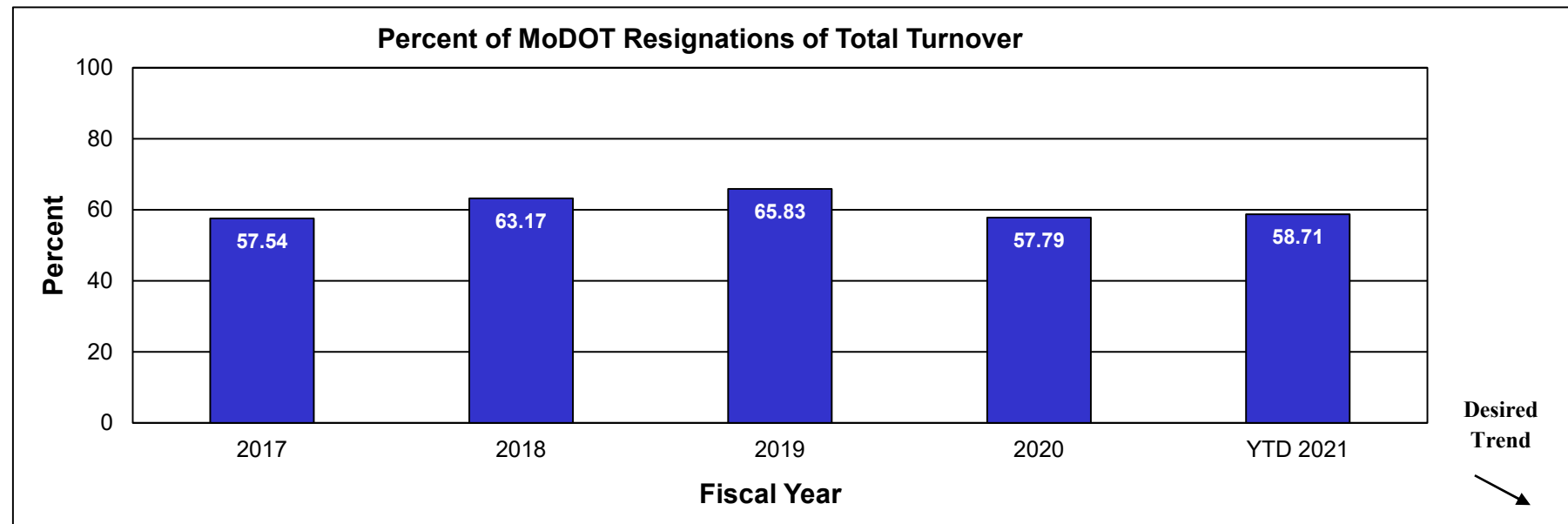
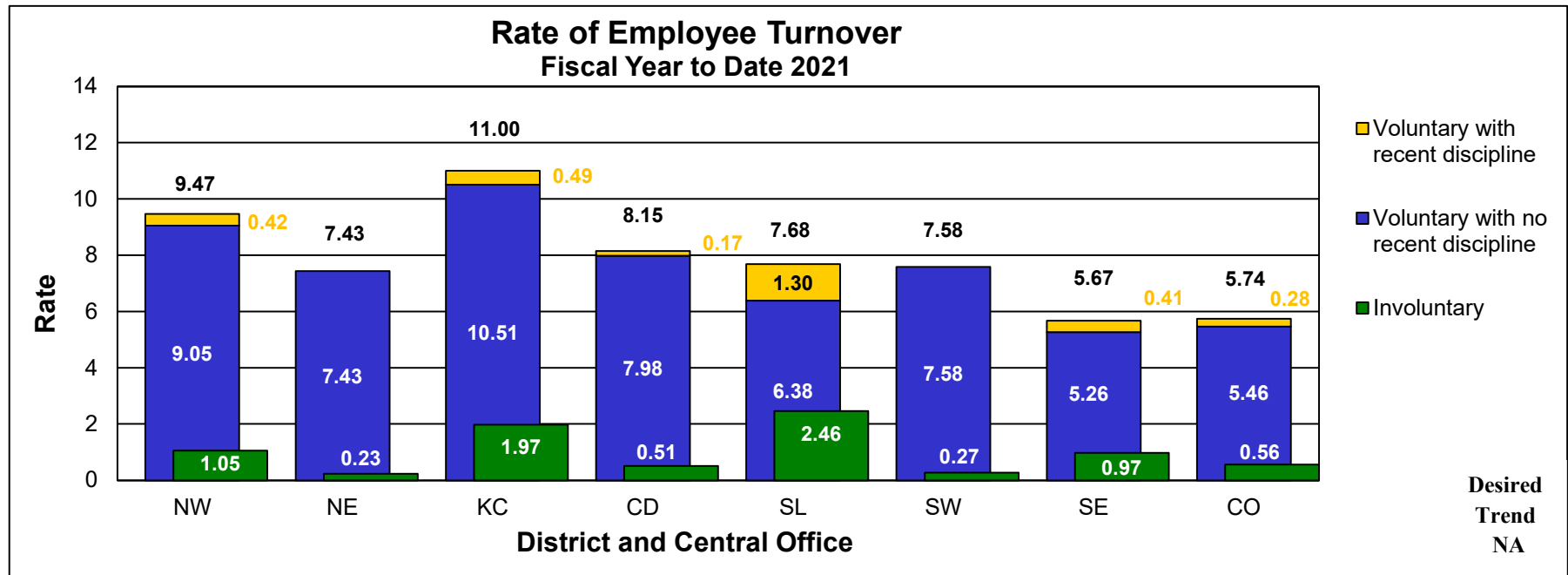
Amount of Federalized In-House Preventive Maintenance-6a2(5)



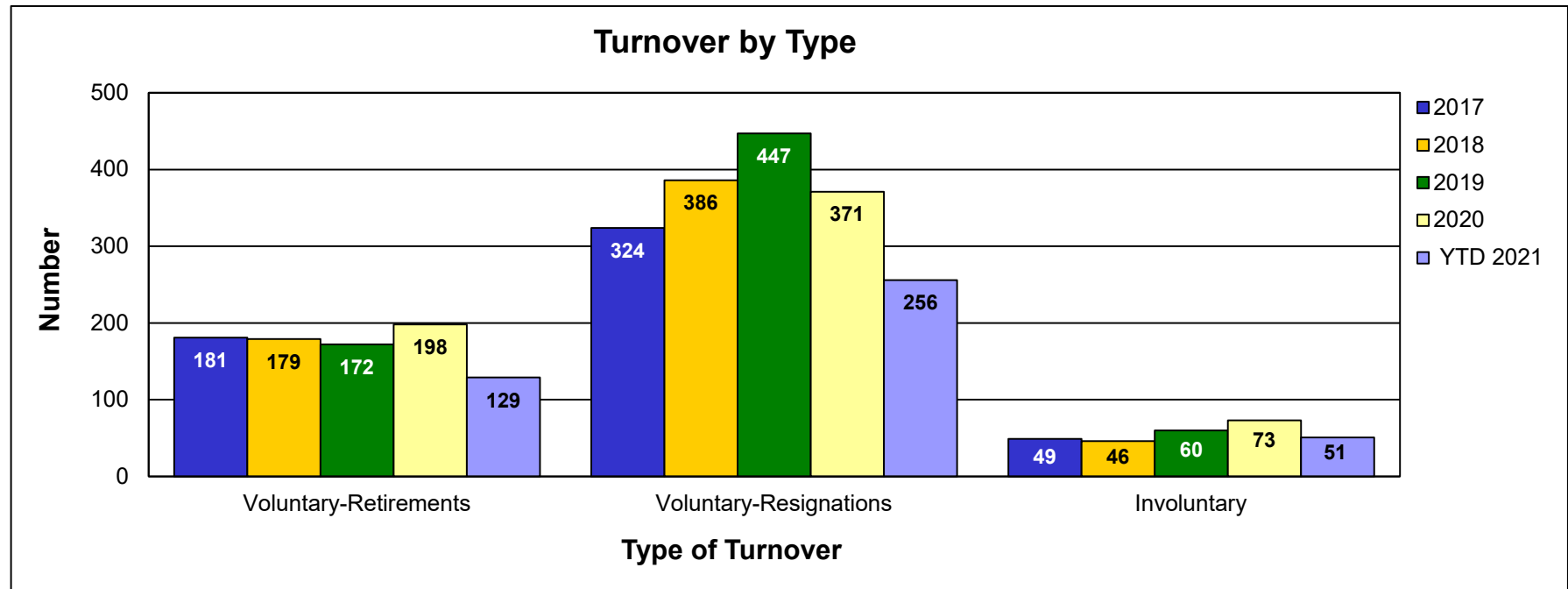
Statewide FTE expenditures vs appropriated - 6b2



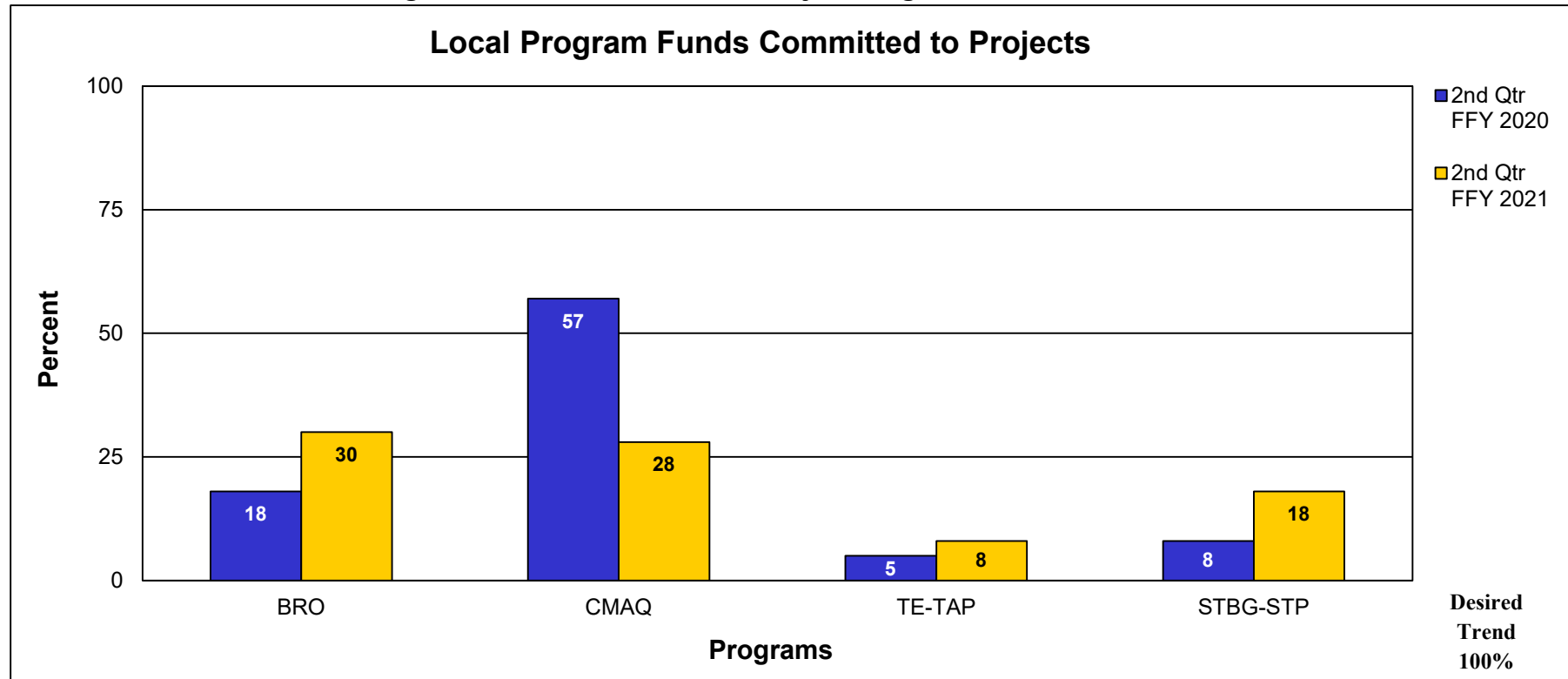
Rate of Employee Turnover-6c(1)



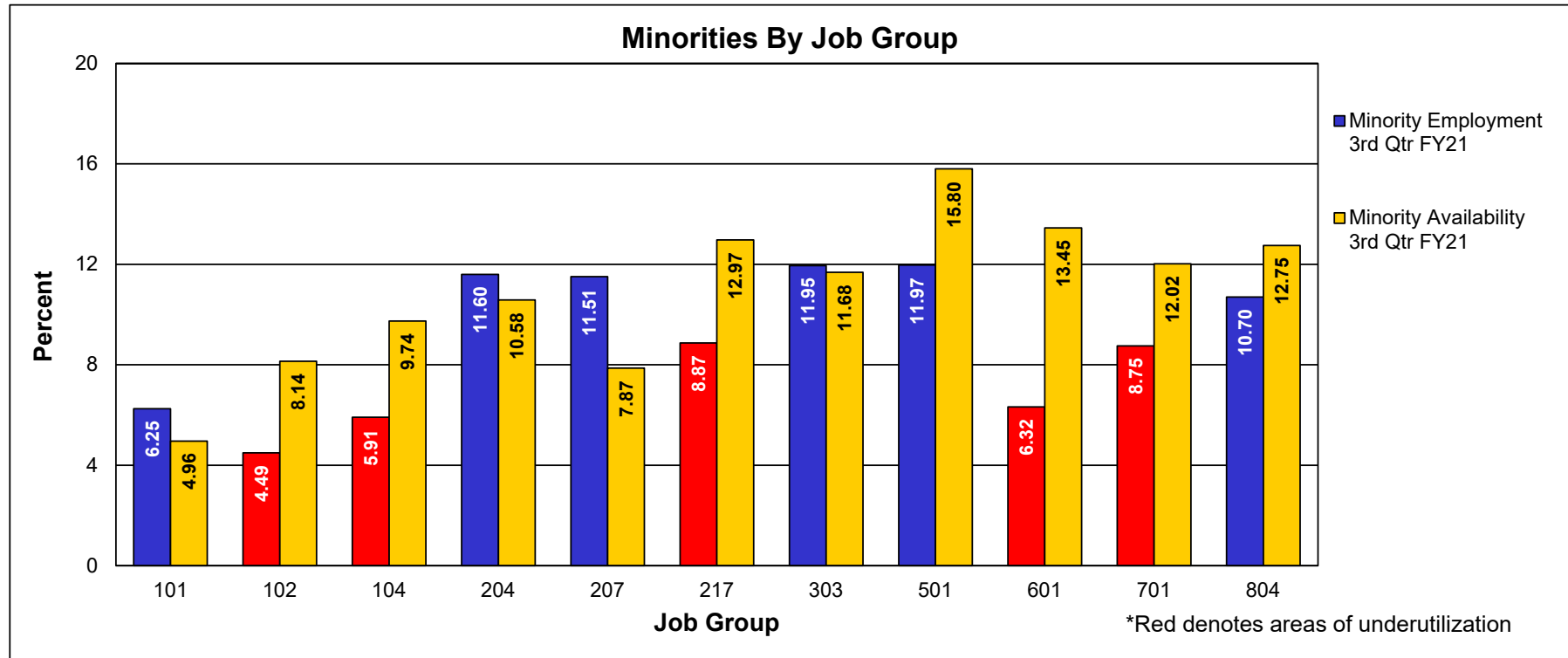
Rate of Employee Turnover-6c(2)



Increase Percent of Local Program Funds Committed to Projects -6g1

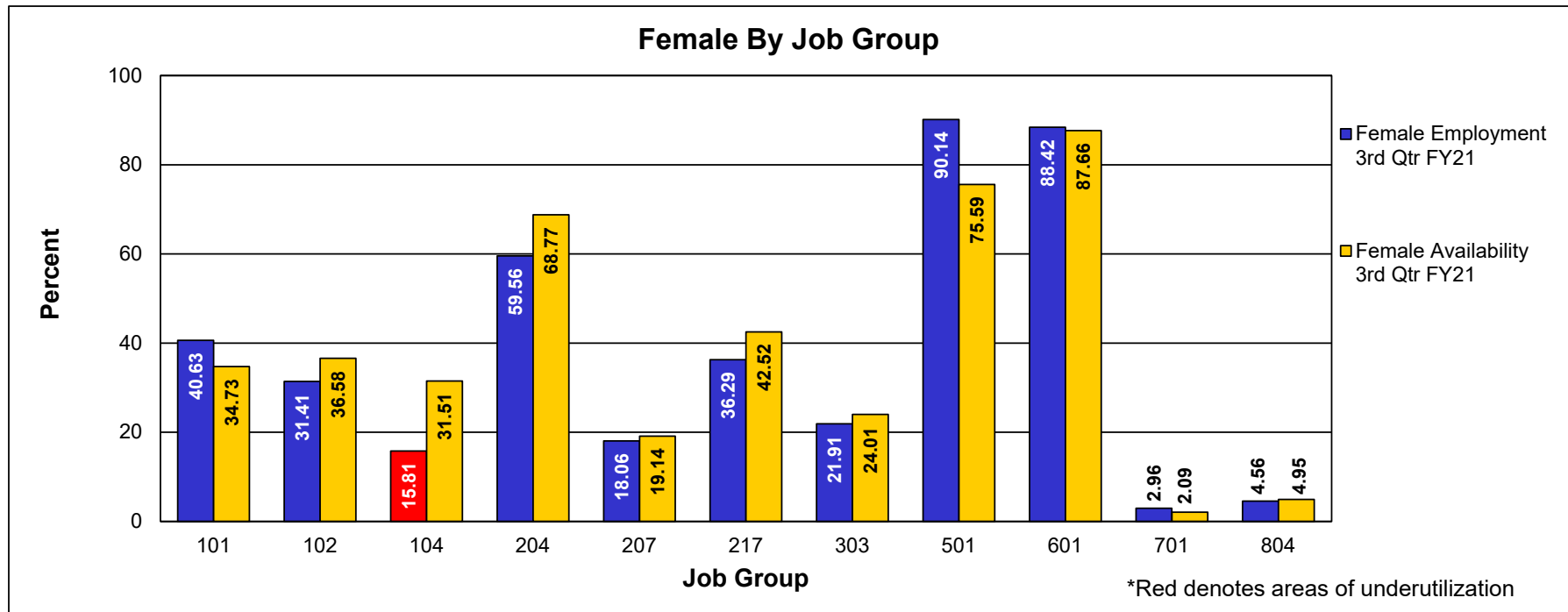


Minorities and Women by Job Group - 7e1 (1)

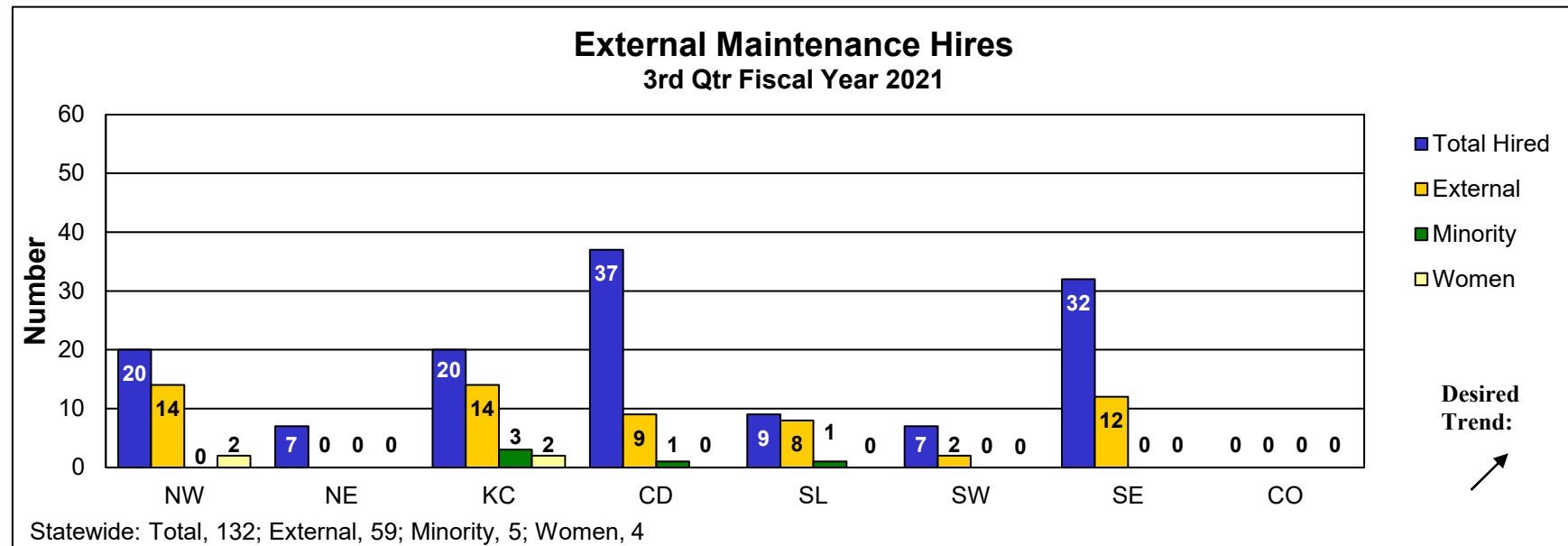
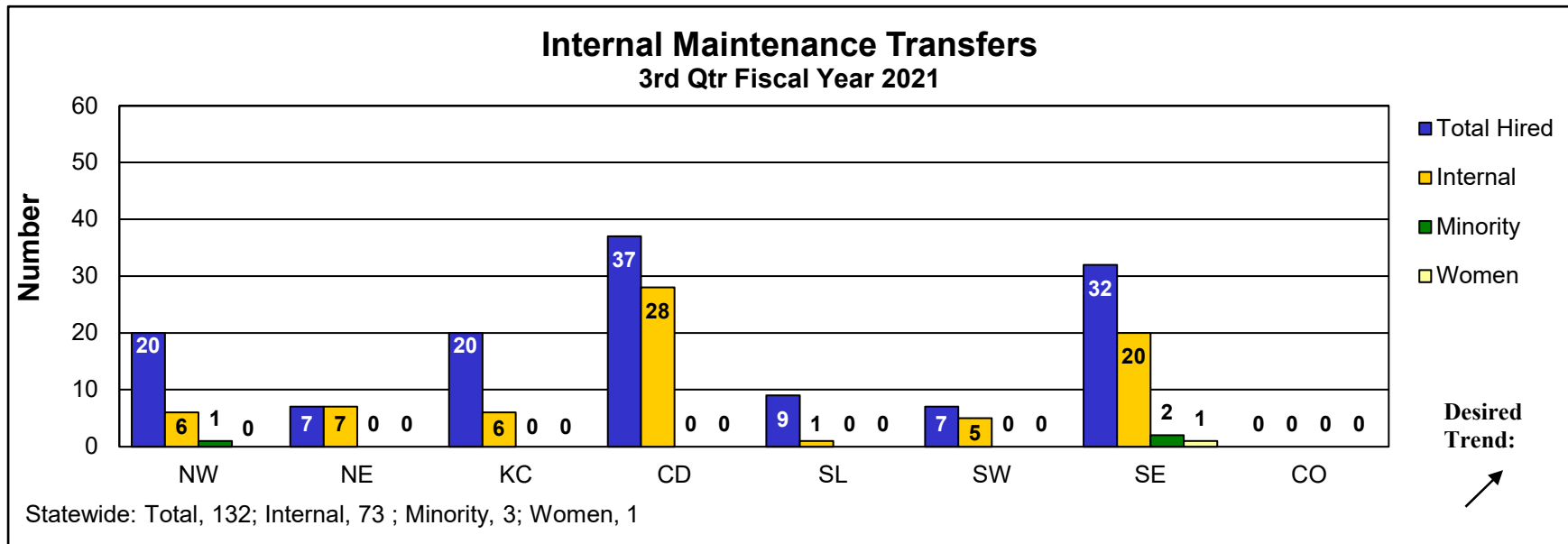


- 101 – Officials and Administrators** (Senior Management Team positions (MM05-MM01 and MS01))
- 102 – Managers** (direct the activities of department program teams and special assigned projects. Salary grades 19-21)
- 104 – Other Managers** (Salary grade 18 and below that have supervisory responsibility)
- 204 – Professionals** (Professional non-engineering non-supervisory/managerial positions; salary grade 11-17 with some 18 positions)
- 207 – Engineers** (Engineering positions with non-supervisory/managerial responsibilities; mostly salary grade 12-16)
- 217 – Professional – Technical** (Technical positions that do not require a four-year degree; mostly salary grades 6 -10)
- 303 – Technicians** (Technical positions that require technical knowledge and manual skill; mostly salary grades 4 -10)
- 501 – Paraprofessionals** (Positions that perform some of the duties of a professional or technician in a supportive role, salary grades 6-10)
- 601 – Office/Clerical** (Positions that are responsible for internal and external communication, recording and retrieval of data; mostly salary grades 2-8)
- 701 – Skilled Craft** (Positions that require special manual skill; mostly 4 – 12)
- 804 – Service Maintenance** (Positions that contribute to the upkeep and care of buildings, facilities or grounds of public property; mostly salary grades 3 – 9)

Minorities and Women by Job Group - 7e1 (2)



Minority and Women Hires in Maintenance and Non-Maintenance-7e2 (1)



Minority and Women Hires in Maintenance and Non-Maintenance-7e2(2)

