

# MoDOT PERFORMANCE HIGHLIGHTS

## SAFETY ...

**4.71%**   
**FEWER**  
ROADWAY FATALITIES  
THAN LAST YEAR

**2%**   
**MORE**  
EMPLOYEE-RECORDABLE  
INCIDENTS

  
**88%**  
SEAT BELT USE  
IN 2024

## SERVICE ...

 **84%**  
CUSTOMERS  
SATISFIED  
WITH MODOT  
CUSTOMER  
SERVICE

 **20%**  
INCREASE IN  
SOCIAL MEDIA  
FOLLOWERS

 RUSH  
HOUR  
TRAVEL TIMES  
KC:  1.7%  
SL:  0.7%

 **95%**  
PROJECTS  
COMPLETED  
**ON TIME**

## STABILITY ...

  
**14.67%**  
EMPLOYEE  
TURNOVER  
PROJECTED FOR FY26

  
**88.9%**  
MAJOR  
HIGHWAYS  
**IN GOOD  
CONDITION**

**752**   
**BRIDGES**  
**IN POOR  
CONDITION**