



# MoDOT PERFORMANCE HIGHLIGHTS

## SAFETY


**4%**   
**FEWER**  
ROADWAY FATALITIES  
THAN LAST YEAR




**32.3%**   
**MORE**  
EMPLOYEE-RECORDABLE  
INCIDENTS

 **88%**  
SEAT BELT USE  
IN 2024

## SERVICE

 **85%**  
CUSTOMERS  
SATISFIED  
WITH MODOT  
CUSTOMER  
SERVICE

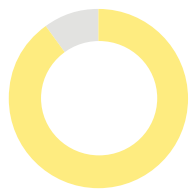
 **18%**  
INCREASE IN  
SOCIAL MEDIA  
FOLLOWERS

 RUSH  
HOUR  
TRAVEL TIMES  
KC:  -7.0%  
SL:  -5.4%

 **90%**  
PROJECTS  
COMPLETED  
**ON TIME**

## STABILITY

 **21%**  
EMPLOYEE  
TURNOVER  
PROJECTED FOR FY25

 **89.9%**  
MAJOR  
HIGHWAYS  
**IN GOOD  
CONDITION**

**759**   
BRIDGES  
IN POOR  
CONDITION