



MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


8.7% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




22.5% 
FEWER
 EMPLOYEE-RECORDABLE
INCIDENTS

 **88%**
 SEAT BELT USE
IN 2024

SERVICE

 **83%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
**CUSTOMER
 SERVICE**


 **5%**
INCREASE IN
 SOCIAL MEDIA
FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
KC:  **-0.4%**
SL:  **0.8%**

 **89%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **17.80%**
**EMPLOYEE
 TURNOVER**
 PROJECTED FOR FY24

 **89.9%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

759 
**BRIDGES
 IN POOR
 CONDITION**