



MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


5% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




16.4% 
FEWER
 EMPLOYEE-RECORDABLE
INCIDENTS

 **87%**
SEAT BELT USE
IN 2023

SERVICE

 **78%**
CUSTOMERS
SATISFIED
 WITH MODOT
CUSTOMER
SERVICE


 **5.02%**
INCREASE IN
 SOCIAL MEDIA
FOLLOWERS

 **RUSH**
HOUR
 TRAVEL TIMES
KC:  **3.1%**
SL:  **-0.1%**

 **97%**
PROJECTS
 COMPLETED
ON TIME

STABILITY

 **15.02%**
EMPLOYEE
TURNOVER
 PROJECTED FOR FY24

 **89.2%**
 MAJOR
 HIGHWAYS
IN GOOD
CONDITION

804 
BRIDGES
IN POOR
CONDITION