## **Modot Performance** Highlights

SAFETY





88.9% SEAT BELT USE IN 2022

SERVICE

81%
CUSTOMERS
SATISFIED
WITH MODOT
CUSTOMER
SERVICE

5.7% INCREASE IN SOCIAL MEDIA FOLLOWERS

RUSH HOUR TRAVEL TIMES

KC: <>-1.5%

SL: **△1.2**%

95%
PROJECTS
COMPLETED
ON TIME

**STABILITY** 



90.3%
MAJOR
HIGHWAYS
IN GOOD
CONDITION

823 BRIDGES IN POOR CONDITION

