

# MoDOT PERFORMANCE HIGHLIGHTS

## SAFETY

**2%**   
**FEWER**  
 ROADWAY FATALITIES  
 THAN LAST YEAR

**24%**   
**MORE**  
 EMPLOYEE-RECORDABLE  
 INCIDENTS

 **88.9%**  
 SEAT BELT USE  
 IN 2022

## SERVICE

 **76%**  
 CUSTOMERS  
 SATISFIED  
 WITH MODOT  
**CUSTOMER  
 SERVICE**

 **9%**  
 INCREASE IN  
 SOCIAL MEDIA  
 FOLLOWERS

 **RUSH  
 HOUR**  
 TRAVEL TIMES  
**KC:**  **-1.5%**  
**SL:**  **6.7%**

 **94%**  
 PROJECTS  
 COMPLETED  
**ON TIME**

## STABILITY

 **3.88%**  
**EMPLOYEE  
 TURNOVER**  
 PROJECTED FOR FY23

 **90.3%**  
 MAJOR  
 HIGHWAYS  
**IN GOOD  
 CONDITION**

**823**   
 BRIDGES  
 IN POOR  
 CONDITION