



MoDOT PERFORMANCE HIGHLIGHTS

SAFETY

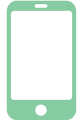
4% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




24% 
MORE
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **88%**
 SEAT BELT USE
 IN 2021

SERVICE

 **79%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
**CUSTOMER
 SERVICE**


 **8%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 **RUSH
 HOUR**
 TRAVEL TIMES
KC:  **-2.3%**
SL:  **3.7%**

 **98%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **18.9%**
**EMPLOYEE
 TURNOVER**
 PROJECTED FOR FY22

 **90.3%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

823 
 BRIDGES
 IN POOR
 CONDITION