


MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


11% 
MORE
 ROADWAY FATALITIES
 THAN LAST YEAR




24% 
MORE
 EMPLOYEE-RECORDABLE
INCIDENTS

 **88%**
 SEAT BELT USE
IN 2021

SERVICE

 **80%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
**CUSTOMER
 SERVICE**

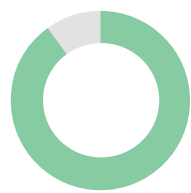
 **7.4%**
INCREASE IN
 SOCIAL MEDIA
FOLLOWERS

 **RUSH
 HOUR**
 TRAVEL TIMES
KC:  **-2.9%**
SL:  **0.3%**

 **98%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **14.3%**
**EMPLOYEE
 TURNOVER**
 PROJECTED FOR FY22

 **90.6%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

837 
 BRIDGES
**IN POOR
 CONDITION**