


MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


4.5% 
MORE
 ROADWAY FATALITIES
 THAN LAST YEAR




33% 
FEWER
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **88%**
SEAT BELT USE
IN 2021

SERVICE

 **73%**
CUSTOMERS
SATISFIED
 WITH MODOT
CUSTOMER
SERVICE

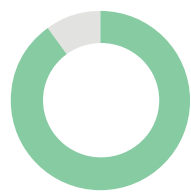
 **6.6%**
INCREASE IN
SOCIAL MEDIA
FOLLOWERS

 **RUSH**
HOUR
 TRAVEL TIMES
KC:  **2.4%**
SL:  **-2.5%**

 **97%**
PROJECTS
 COMPLETED
ON TIME

STABILITY

 **20.6%**
EMPLOYEE
TURNOVER
 PROJECTED FOR FY22

 **90.6%**
MAJOR
HIGHWAYS
IN GOOD
CONDITION

837 
BRIDGES
IN POOR
CONDITION