


MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


11% 
MORE
 ROADWAY FATALITIES
 THAN LAST YEAR




1% 
MORE
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **86%**
 SEAT BELT USE
 IN 2020

SERVICE

 **79%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
 CUSTOMER
 SERVICE

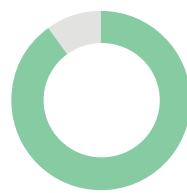
 **5%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  -13.3%
 SL:  -18.1%

 **94%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **13%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY20

 **91%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

893 
 BRIDGES
 IN POOR
 CONDITION