GRIEVANCES AND COMPLAINTS
The Director of Audits and Investigations (AI) will be charged with the responsibility of hearing employee complaints and grievances when discussions with supervisors prove unsatisfactory or when the complaint alleges an Equal Employment Opportunity (EEO) violation.

- Grievances not involving state or federal EEO laws will be investigated by the Director of AI with recommendations made to the Director for final determination with regular reports to the Commission on disposition of the grievances.
- Complaints involving state or federal EEO laws will be investigated by the Director of AI with reports and recommendations made to the Commission (as final arbiter) for final determination.
- Actions involving whistleblower reporting will be handled by the Administrative Hearing Commission.

For the purpose of this section, “Grievance” involves disputes regarding differences of opinion between the department and its employees and disciplinary issues; “Complaint” pertains to an alleged unlawful act of discrimination.

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