

Engagement for Long Range Transportation Plans

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Missouri's Long Range Transportation Plan

- Last plan completed in 2014 included extensive outreach efforts
- 2018 LRTP Update
 - Update transportation system goals
 - Assess customer expectations for the transportation system for the next 25 years
 - Outreach almost exclusively online



MoDOT's 2014 LRTP: Building the Foundation







Promoted through:

- Email blast to stakeholders
- News release
- Fact sheet
- MoDOT website
- Employee briefing



MISSOURI'S

TRANSPORTATION

What is a Long Range Transportation Plan?

uture 1

Missouri's transportation system safely and reliably connects people with jobs and services, connects businesses with suppliers and customers, moves students to and from school and allows visitors to explore the state's many destination:

To help make strategic decisions, meet Missouri's future transportation needs and be good stewards of taxpayer dollars, the Missouri Department of Transportation (MoDOT) is updating the state's Long Range Transportation Plan (LRTP).

LONG RANGE PLAN UPDATE

Transportation Goals

Promoted through:

• Social media – free and paid



Do you care about Missouri's roads? If so, we want to hear from you. Take the survey now. http://bit.ly/2eHkGKV





Missouri Department of Transportation September 28 at 12:00pm · 🛞

Which direction should we take our transportation future? Let MoDOT know by taking this survey. http://bit.ly/2eHkGKV





MoDOT's 2018 LRTP Update: Social Media Reach (Paid and Organic)

Paid Social Media Reach (Facebook)

- 363,122 total impressions
- 4,122 reactions
- 995 shares
- 511 comments

Organic Social Media Reach

Facebook

Twitter

- 167 reactions
- 117 shares
- 83 comments
- 77 re-tweets
- 83 comments
- 58 likes



Calling all Missourians! We're working on our long range plan and we need your help. Let MoDOT know what you want to see in Missouri's transportation future by taking this survey. http://bit.ly/2eHkGKV





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- Asked planning partners to help spread the word
- Paper and Spanish language versions made available
- People without computers encouraged to visit libraries or MoDOT district offices for access





Who Did We Hear From?

- Survey open <u>1</u> month
- 7,716 participants
- <u>5,000+</u> comments
- <u>74%</u> of people provided a zip code
- Created heat maps to see location of participants





Who Did We Hear From?



How Did People Participate?





What Did We Hear: Goal Areas

Do you agree or disagree with each of these as a focus for the next 25 years



What's Most Important to You?

Rate each scenario between 1 – 5 stars

Average Ratings



Improving road and bridge conditions,

which means paying a little more and limiting the construction of new roadways.



Seeking new revenue for other transportation options, such as increased public transit and rail, or bicycle and pedestrian facilities.



Expanding the transportation system (adding lanes, building new roads and interchanges), which could mean paying more or seeing the condition of the system and services decline.



Keeping my transportation costs the same, even if that means the condition of the system declines over time and no new facilities are built.



Additional Outreach Efforts

- LRTP presentations at existing meetings
- Statewide webinars that include live polling



Lessons Learned

- High-touch and high-tech outreach efforts each have their place
- The time invested in developing contact lists pays off
- Engaging your partners is important ask for their help
- Preview content with other people in your agency ask for feedback
- Keep people in your agency in the loop they can help promote
- Reduce the number of open-ended questions where possible
- Simpler is better, but not always easier

