

MoDOT PERFORMANCE HIGHLIGHTS

SAFETY

6% 
MORE
 ROADWAY FATALITIES
 THAN LAST YEAR

22.5% 
FEWER
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **87%**
 SEAT BELT USE
 IN 2023

SERVICE

 **85%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
 CUSTOMER
 SERVICE

 **6.7%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  -2.4%
 SL:  -5.0%

 **94%**
 PROJECTS
 COMPLETED
 ON TIME

STABILITY

 **21.25%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY24

 **89.2%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

804 
 BRIDGES
 IN POOR
 CONDITION