TABLE OF CONTENTS

Safety			
•	t MaDOT Chuir	Dodlino	
Moving Missourians Safely and Doing So Safely a Number and rate of fatalities			1-
Number of fatalities in work zones	Quarterly Quarterly	Jose Rodriguez Matthew Killion	1a 1b
Number of vulnerable roadway user fatalities	April	Eddie Watkins	1c
Most common characteristics of fatal crashes	April	Jon Nelson	1d
Number and rate of fatalities involving commercial motor vehicles	July	Heather Luebbert	1e
Percent of seat belt/passenger vehicle restraint use	October	Scott Jones	1f
Number of Incidents by Safety Focus Area	Quarterly	Michael Todd	1g
TMA crashes and associated employee injuries	Quarterly	Jimmy Shannon	1h
Safety Dashboard	Quarterly	Michael Frazier	1i
Employee involvement in safety	Quarterly	Evan Adrian	1j
Total and rate of MoDOT recordable incidents	January	Tara Meisenheimer	1k
General liability claims and costs	Quarterly	Steve Patterson	11
Service	<u> </u>		
Providing Outstanding Customer Servi	ice – Tom Blair		
A Report Card from Missourians	October	Taylor Brune	2a
Percent of customers satisfied with MoDOT's customer service	Quarterly	Preston Kramer	2b
Customer communication engagement	Quarterly	Chris Kelly	2c
Delivering Efficient and Innovative Transportation			
Percent of programmed project cost vs award and final	Quarterly	Rob Frese	3a
Change order report	Quarterly	Connor Beck	3b
Projects schedule report	Quarterly	Zakary Stokes	3c
Maintenance work plan progress	July/January	Michael Middleton	3d
Innovative contracting and value engineering	July	David Simmons	3e
Governor's Cost Share Program	Quarterly	Kenny Voss	3f
Focus on bridges program	Quarterly	Bryan Hartnagel	3g
Operating a Reliable Transportation System	em – Nicole Hoo	· · · · · · · · · · · · · · · · · · ·	
Reliability on Major Routes	Quarterly	Alex Wassman	4a
Cost and impact of traffic congestion	July	Brian Umfleet	4b
Average time to clear traffic incident	Quarterly	Marc Lewis	4c
Unplanned incident impacts on major interstate routes	October	Ray Shank	4d
Work zone delays to the traveling public	July/October	Ericka Ross	4e
Winter storm operations	January/April	Paul Denkler	4f
Stability			
Managing our Assets – Mark C	roarkin		
Condition of state bridges	July	Matthew Geiger	5a
Percent of structurally deficient deck area on National Highway System	July	Jerrod Jernigan	5b
Condition of state highways	July	Jacob Graessle	5c
Bike/pedestrian and ADA transition plan improvements	January	Amy Crawford	5d
ADA compliance of facilities	October	Ian Yoakum	5e
Condition of fleet	April	Randy Aulbur	5f
Operating cost of fleet	Quarterly	Amy Niederhelm	5g
Condition of facilities	April	Chris Rutledge	5h
Stabilizing Resources and Engaging our Workfo	orce – Todd Gros	svenor	,
State and federal revenue budgets	Quarterly	Janel Lueckenotte	6a
Number of full-time equivalencies expended	Quarterly	Jennifer Hanes	6b
Rate of employee turnover	Quarterly	Amy Wilson	6с
Level of job satisfaction (UNDER CONSTRUCTION)	TBD	TBD	6d
Malicious Email Click Rate	Quarterly	Aaron Richards	6e
Local entity cash leveraged for cost share program	Quarterly	Sunny Wilde	6f
Local program funds committed to projects	Quarterly	Ashley Buechter	6g
Building a Prosperous Economy for all Missou	rians – Jerica Ho	tsclaw	
Economic return from transportation investment	October	Elizabeth Prestwood	7a
Percent of economic development funds committed to projects	Quarterly	Doug Hood	7b
•		Zainab Jasim	
Percent of disadvantaged business enterprise participation on construction and		/ainah lacim	7c
Percent of disadvantaged business enterprise participation on construction and engineering projects	Quarterly	Zamab Jasim	-
	Quarterly	Jeff Ball	7d