

Provide a world-class transportation system that is safe, innovative, reliable and dedicated to a prosperous Missouri.

Themes	SAFETY • Keep citizens and employees safe	 SERVICE Deliver transportation solutions of great value and use resources wisely 	STABILITY • Preserve and operate a reliable transportation system with an engaged workforce
Initiatives	 Improve safety culture Buckle Up Phone Down, Behavior Based Safety, district training academy pilot, and development of statewide safety standard operating procedures Use innovation to improve work zone and system-wide safety Autonomous truck-mounted attenuators and flagger vehicles Deploy a suite of demonstrably impactful safety techniques through a design-build program structure Improve partnerships with other agencies and leverage private sector Predictive analytics to optimize development of enforcement and winter operations resources 	 Improve communications Citizen's Guide to Transportation Funding, new Department website, better traveler information map Improve project management and system management tools Maintenance Management Information System Develop innovative program delivery Design-build, design-build finance, and/or operations and maintenance options Value engineering Fleet and facilities optimization strategy implementation 	 Increase employee engagement and recognition Pay plan Training and certifications Evaluate job descriptions Leadership Coins Succession planning Research and deploy alternative funding solutions Cross-cabinet collaboration Leverage innovations to reduce costs and improve service quality Cost share program with local governments statewide
Measures	 Number of employee injuries Number of fatalities and injuries in affected highway segments System reliability metrics 	 Maximize best value for project delivery and management Percent customer satisfaction and number of interactions 	 Amount of additional federal and private funding Percentage of highway miles in good condition Retention rate