# GUIDE FOR DRIVERS ON MODOT BUSINESS





### **NOTICE OF TELEMATIC DEVICES**

Department vehicles may be equipped with a telematic device capable of monitoring equipment diagnostics, vehicle usage, occupant behavior, potential collisions, and accident and liability information. Vehicle operators and occupants do not have an expectation of privacy in their actions, operations, locations, or behaviors while in a department vehicle.

### **MISSION STATEMENT**

Our mission is to provide a world-class transportation system that safe, innovative, reliable and dedicated to a prosperous Missouri.

What I use is safe; Where I am is safe; My customers are safe; So we go home safe.

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# INFORMATION

### **REQUIREMENTS TO OPERATE A STATE VEHICLE**

- To operate a state vehicle, you must:
  - » Have a valid operator's license.
  - » Be an active MoDOT employee.
  - » Obtain pre-approval from your division by requesting the use of a state motor pool vehicle. All reservations submitted through the fleet system serve as approval.

### **KEY RULES FOR OPERATING MODOT EQUIPMENT**

- Use of tobacco products (including smokeless tobacco and non-nicotine substitutes) and electronic/vapor cigarettes is prohibited in all department-owned or leased vehicles and equipment.
- Seatbelt use is mandatory for the driver and all passengers.
- Only use a department/personal cell phone, smartphone, tablet, laptop, or other mobile device when the department vehicle/equipment or personal vehicle being used for official department business is parked in a safe location away from traffic.
- Only use a mobile device in a moving department vehicle/equipment or personal vehicle being used for official department business in an emergency situation that requires immediate communication with another employee, law enforcement officials, or other emergency services to avoid injury or death to self or others, or to avoid other dangerous conditions.
- Passengers in department vehicles must be department employees or approved by senior management (SM) if they are traveling for non-official department business.
- Fines or towing charges for illegal parking incurred while driving a department vehicle are the responsibility of the driver.
- MoDOT employees are required to follow all MoDOT policy and procedures relating to operation and use of MoDOT vehicles including rental policies.

### **CENTRAL OFFICE VEHICLE RESERVATIONS**

- Central Office fleet vehicles are located at 830 MoDOT Drive.
- To complete a fleet vehicle reservation:
  - » Navigate to the General Services SharePoint page.
    - <u>https://modotgov.sharepoint.com/sites/gs</u>
  - » Select "Pool Car Reservations" in the righthand menu.
  - » Or scan the QR code (right) with work phone camera. Enable Cisco VPN on your phone before scanning.



Scan the QR code above to visit the General Services SharePoint page.

## INCIDENTS

### **INCIDENTS**

- Report the incident involving 3rd parties to the proper authorities: Highway Patrol, Sheriff or the Police Department. Dial 911 if unsure of the direct number.
- Complete the "In Case of Incident" form located in the glove compartment.
- Do not make any statement of liability; only give information required by the law enforcement.
- Do not sign any releases at the time of the incident.
- Immediately report to your supervisor any incident, including traffic tickets received while operating a department owned, rental, leased or personal vehicle while on official department business.
- Personal property in state vehicles is not insured for loss or damage by the state.
- Call Safety and Emergency Management to report the incident (see phone number below).
- Complete an incident report in MMS. To locate the form:
  - » Navigate to the Maintenance SharePoint page.
    - https://modotgov.sharepoint.com/sites/mt/SitePages/MMS.aspx
  - » Utilize "Incident Reporting Quick Links" section.
  - » Or scan the QR code (right) with work phone camera. Enable Cisco VPN on your phone before scanning.



Scan the QR code above to open the MMS form.

### **SAFETY & EMERGENCY MANAGEMENT PHONE NUMBERS**

#### During Office Hours (7:30 am - 4:00 pm)

- 1-888-275-6636
- or 1-573-751-4547

#### **After Business Hours**

• 1-573-680-1604

### **BREAKDOWNS & EMERGENCIES**

### **DURING BUSINESS HOURS**

• Minor repairs up to \$150 can be paid with WEX cards for the Central Office fleet. For major repairs or emergency assistance, contact the appropriate region below.

NORTHWEST DISTRICT

### **24 HOUR STATEWIDE CONTACT PHONE NUMBERS**

	NURTHWEST DISTRICT	
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Andrew James	816-387-2466	816-351-3503
Garrett Gillespie (East)	660-265-3823	660-651-2952
Todd Burns (West)	816-324-5263	816-262-3300
	NORTHEAST DISTRICT	
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Roy Hogsett	660-385-8674	573-822-7959
Darin Biegel	660-385-8241	660-346-0637
Keith Boling	573-406-3411	573-221-8897
	KANSAS CITY DISTRICT	
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Anthony Biondo	816-347-4101	816-207-9237
Ben Sudheimer	816-317-5376	816-985-7483
Jeff Miller	660-646-9529	660-646-9529
	CENTRAL DISTRICT	
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Phil Hamilton	573-751-3660	417-252-0960
Michael Duke	573-751-8752	573-280-5826
David Roop	573-336-3631	573-368-9813
Travis Otto	573-522-6375	573-298-2250
	SAINT LOUIS DISTRICT	
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Allen Lane	314-205-7304	314-581-0137
Scott Ernst	314-301-1423	314-280-6415
David Cottingham	Not available	314-624-7295
Bill Lewis	Not available	314-267-2639

# **BREAKDOWNS & EMERGENCIES**

SOUTHWEST DISTRICT		
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Aaron Underwood	417-829-8033	417-434-8762
Stephen Smith (Joplin)	417-621-6353	417-316-1796
Casey Quinn (Springfield)	417-895-5743	417-403-9157
Aaron Renfro	417-629-3362	417-920-9041

SOUTHEAST DISTRICT		
CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Justin Hills	573-323-4519	573-258-3040
James Robinson	573-472-5260	573-380-4774
Tim Ford	417-469-9052	417-252-1679
CENTRAL OFFICE		

CONTACT PERSON	OFFICE PHONE NUMBER	CELL PHONE NUMBER
Amy Niederhelm	573-526-1199	573-508-7905
John Hayden	573-522-5233	573-690-9405
Mark Wilde	573-751-4591	573-680-4235

### AFTER BUSINESS HOURS (IF CONTACT PERSON IS NOT AVAILABLE)

- The WEX card is approved for the below examples in addition to fuel purchases. Use the WEX card as a primary source of purchase.
- Examples include:
  - » Roadside flat tire repair service
  - » Hoses/belts
  - » Wiper blades
  - » Light bulbs
- Note: for towing emergencies, see the "24 Hour Statewide Contact Numbers" list for assistance.

### **EMERGENCY ASSISTANCE PHONE NUMBERS**

### Customer Service Number Available 24/7

• 1-888-275-6636 (Ask MoDOT)

### **Highway Patrol**

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# **TRAVEL INFORMATION**

### **ST. LOUIS METROPOLITAN AREA PHONE NUMBERS**

### To get real-time traffic, 24/7 information in the St. Louis Metropolitan area, dial:

- 511
- or 1-877-4STL-511, if out of cell phone range

### **Emergency Assistance (Motorist Assist)**

• 1-888-275-6636 (Ask MoDOT)

### **KANSAS CITY METROPOLITAN AREA PHONE NUMBERS**

### **Emergency Assistance (Motorist Assist)**

• 1-816-241-2223

### **STATEWIDE INFORMATION**

### **MoDOT Traveler Information Map**

MoDOT's Traveler Information Map provides real-time updates on road conditions. To use:

- Visit <u>https://traveler.modot.org/map/index.html.</u>
- Or scan the QR code (right) with work phone camera.
- Or install map as a smartphone application via the app store.

### **Emergency Assistance (Motorist Assist)**

• 1-888-275-6636 (Ask MoDOT)



- Located in the glove box or clipped to the overhead visor in each MoDOT vehicle.
- Obtain your meter reading prior to fueling
- Follow the prompts at the gas pump.

### FUEL PIN CONTACT PHONE NUMBERS

### **General Services**

• (573) 522-5240



Scan the QR code above to visit the Travelor Information Map website.

### **GO GREEN**

### **ENERGY SAVING TIPS**

- You can make a difference by:
  - » Car pool to save fuel.
  - » Use cruise control when conditions warrant.
  - » Use "overdrive" gears while driving.
  - » Avoid jack rabbit starts and stops.
  - » Avoid idling.
  - » Leave early.
  - » Drive 5 miles under the speed limit.

### **DRIVING TIPS**

Never:

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- » Eat while driving.
- » Use a cell phone, laptop computer, or other electronic device while driving.
- » Read a map, newspaper, et cetera while driving.
- » Comb your hair, apply makeup, et cetera while driving.
- Remember, safe driving is your first priority!

# **ADDITIONAL INFORMATION**

### **ADDITIONAL INFORMATION**

- Refer to Safety and Emergency Management SharePoint page for additional safety information.
  - » Visit <u>https://modotgov.sharepoint.com/sites/SM.</u>
  - » Or scan the QR code (right) with work phone camera. Enable Cisco VPN on your phone before scanning.
  - For more information on the safety of wireless communications in vehicles, visit the National Highway Traffic Safety Administration website.
    - » Visit <u>https://www.nhtsa.gov</u>

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» Or scan the QR code (right) with work phone camera.



Scan the QR code to the left to visit the Safety and Emergency Management SharePoint page.



Scan the QR code to the left to visit the National Highway Traffic Safety Administration website.

# **CROSS REFERENCES**

### **CROSS REFERENCES**

- Scan the QR code to the right to view Personnel Policy 0504.
- - - Personnel Policy 0504, "Vehicle Usage and Liability" https://www.modot.org/media/36604 »
      - Or scan the QR code (left) with work phone camera. Enable Cisco VPN on your » phone before scanning.





- Personnel Policy 2500, "Standard Rules of Conduct"
  - https://www.modot.org/media/36597 »
  - Or scan the QR code (left) with work phone camera. Enable Cisco VPN on your » phone before scanning.



- Personnel Policy 2006, "Out-Of-State Travel"
- https://www.modot.org/media/36578 »
  - Or scan the QR code (left) with work phone camera. Enable Cisco VPN on your » phone before scanning.



- Expense Reports
- https://modotgov.sharepoint.com/sites/hr/SitePages/HR-Forms.aspx#employment »
- Or scan the QR code (left) with work phone camera. Enable Cisco VPN on your » phone before scanning.