Adding a New UserID to an Account

To add an additional userID to your account, first log in to MoDOT Carrier Express. On the User Profile page, find "Please click here to request a new UserID" and click on the hotlink.

Please note that only one userID can be associated with an email address.

	1				5/15/2020.8	:42:37 AM		
MODOT	MODOT		ED EYD	DESS	JOETWEEDY	@HOTMAIL.COM		
	MODOT	GANNIL		NE00	(KHBSU2)			
			01150 OF 15			LOCOUT		
HOME APPLICATIO	ONS UCR PAY	MENT CUST	OMER SEAR	CH REPORTS	UPDATE PROFILE	LOGOUT		
Update Profile								
UserId:	KHBSU2							
User Login Id:	JOETWEEDY@HO	TM/						
First Name:	JOE							
Last Name:	TWEEDY							
Phone Number:	5739876543							
Email:	JOETWEEDY@HO	TMAIL.COM						
Password:	******* <u>Ed</u>	it						
			Update	Continue				
Below is a list of all user accounts that are assigned to your Customer Account								
Please clic c <u>here</u> o request a new UserId for your Customer Account								
UserId L	ogin Id.	First Name	Last Name					
KHBSU2 JOETWEED	Y@HOTMAIL.COM	JOE	TWEEDY					

The UserID Request Form will appear. Fill out the new user's first and last name, phone number and email address. Click "submit."

MoDO	MODOT CARRIER EXPRESS					5/15/2020 8:45:38 AM JOETWEEDY@HOTMAIL.COM (KHBSU2) SIT			
номе ар	PLICATIONS	UCR	PAYMENT	CUSTOMER	SEARCH	REPORTS	UPDATE PROFILE	LOGOUT	
UserId R	equest F	orm							
Please fill out and submit the form below to request a new UserId for your customer account. The form details should contain the information of whoever you are requesting this for, not your contact information.									
MoDOT Motor Carrier Services will process your request and send out the new UserId after it has been created.									
	New	User's Fi	rst Name:						
	New	User's L	ast Name:						
	New User	's Phone	e Number:						
		New Us	er's Email:						
Submit									

The Update Profile page will reappear with a message of success.



Update Profile

UserId request has been successfully submitted

UserId:	KHBSU2
User Login Id:	JOETWEEDY@HOTM/
First Name:	JOE
Last Name:	TWEEDY

However, if you enter an email address that is already assigned a userID, you will see the following error

UserId Request Form

Please fill out and submit the form below to request a new UserId for your customer account. The form details should contain the information of whoever you are requesting this for, not your contact information.

MoDOT Motor Carrier Services will process your request and send out the new UserId after it has been created.

Error: Email address entered is already being used by another account, please enter a different email address

Note that the Update Profile page lists every userID and corresponding email that is linked to the account.

MoDOT	DT CARRIER EXPRE	5/15/2020 9: (PUVPQV37)	34:53 AM SYSTEM MODE: SIT
HOME APPLICATIONS UCR	PAYMENT CUSTOMER SEARCH	REPORTS UPDATE PROFILE	LOGOUT
Update Profile			
UserId: User Login Id: First Name: SAM Last Name: JOHNSON Phone Number: 866-831-6 Email: Password: ******* Below is a list of all user account Please click <u>here</u> to request a net	277 277 J Edit Update Co ts that are assigned to your Custom w UserId for your Customer Account	ontinue Her Account Int	
UserId Login Id	First Name Last Name		
PUVPQV37	SAM JOHNSON		
BSWMXZ58	ERIKA GREEN		
I6UGTH ANNIE.KREMER@TN	ANNIE KREMER		