

2012-13 District Winner

PrOMo Challenge
<http://wwwi/intranet/cr/SolutionsAtWork/Innovations.htm>

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Prepared by Customer Relations
 Missouri Department of Transportation

Web-Based Online Ordering System



The screenshot shows the MoDOT Southwest District online ordering system interface. At the top, it displays the MoDOT logo and the text "Southwest District Missouri Department of Transportation". Below this is a mission statement: "Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri." The main heading is "Order Form". On the left, there is a navigation menu with links: "Update Your Account", "Order Form", "All Orders", "Order Cost", "Order Approval", "Logout", and "Admin Functions". The main content area features a welcome message: "Welcome to the on-line system for ordering district items." Below the welcome message is a search box titled "Select Products That Contain" with a "Product Name:" label, a text input field, and two buttons: "Refresh" and "Clear Search". Below the search box is a table listing various product categories, each with a "Quantity" label and a product name.

Quantity	Safety
Quantity	Hats / Caps
Quantity	Flags
Quantity	Paving/Asphalt Items
Quantity	Right of Way & Survey
Quantity	Forms
Quantity	Sign Posts & Hardware
Quantity	Paper
Quantity	Air Conditioning System parts
Quantity	Air / Hydraulic System Parts
Quantity	Asphalt Liquid
Quantity	Pipe
Quantity	Automotive Shop Supplies
Quantity	Batteries
Quantity	Broom Parts
Quantity	Cartons, Containers and Bags
Quantity	Engine System Parts

Description

To help provide the same level of service with less staff, an online ordering system was created to benefit the department. This innovation allows field personnel to do their job on the road, while relying on procurement staff experts to provide supplies to the field as needed.

Benefits

Efficiency: This system provides MoDOT field staff with the ability to spend less time ordering their own supplies and more time keeping on roads and bridges, in the best possible condition.

Cost: This system provides all products needed for field staff with no inventory cost, best prices and quantity discount. With a built-in inventory system, we effectively utilize items already owned by MODOT.

Quality: The system allows purchasing experts on staff to provide product and services following purchasing procedures.

Organizational Impact: Support is provided daily to business operations in a timely and efficient manner. All departments are provided one place to supply all needs which reduces the effort and confusion for the organization as a whole, resulting in lower cost and greater services.

Safety: With this inventory system, safety items are consistent throughout the department.

Environmental: Environmentally, a more organized system that utilizes items already owned, means less manufacturing and purchasing from outside sources.

Team Members

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For More Information

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Additional photos can be seen by accessing the Innovations Challenge homepage at <http://wwwi/intranet/cr/SolutionsAtWork/Innovations.htm>