

## **Be Safe**

I'm Safe. My knowledge, awareness and attitude make me a safe employee.

What I Use is Safe. I properly use personal protective equipment, procedures, equipment and materials to ensure my safety. Where I Am is Safe. My environment, building and job site are prepared and maintained to ensure my co-workers, partners and I are safe.

My Customers are Safe. I consider the impact, timing, awareness, visibility and flow through work areas. So We Go Home Safe. I share safety information with my team and speak up when I see something is unsafe.

# **Be Accountable**

I am Responsible for What I Do. I take personal responsibility for completing quality work and honoring MoDOT's commitments to its customers.

I am Responsible for My Customers. I follow through on all customer requests and share information that may impact my customers.

So We Can Be Accountable to Each Other and Our Customers. I work each day to deliver what is expected by my customers and my co-workers.

# **Be Respectful**

I Treat My Customers with Respect. I am responsive and courteous with my customers.

I Treat My Co-Workers with Respect. I value the dignity of every member of my team.

So We Build Stronger Relationships. I treat everyone the way they want to be treated.

### **Be Inclusive**

I Embrace the Diversity Within My Team. I recognize the differences within my team make it stronger. I Consider Other Viewpoints in My Decisions. I seek out opinions that may differ from my own to make better decisions. So We Are More Inclusive of Others. I work to make our agency a reflection of the diverse communities it serves.

#### **Be Bold**

I Embrace New Ways of Doing Work. I will be flexible and support changes that help us all get better.

I Take Risks and Accept Failure. I will use my failures to identify ways to get better.

So We Can Be Innovative in Our Pursuit of Excellence. I will push myself and others around me to not be satisfied with average results.

#### **Be Better**

I Always Try to Improve My Results. I continually look for ways to reduce the cost of my work while still delivering quality products and services.

I Improve Myself. I take advantage of opportunities to build my work skills and knowledge.

I Watch for Ways to Innovate. I take advantage of new products and technology whenever I can.

So We Get Better Each Day. I approach each day as an opportunity to improve.

# **Be One Team**

I am Part of Team MoDOT. I recognize and accept my role in the success of the entire organization. I Partner with Others to Improve What I Do. I involve my customers and partners to deliver practical solutions. **So We Become One Team.** Together we can create a great workforce and a great place to work.



