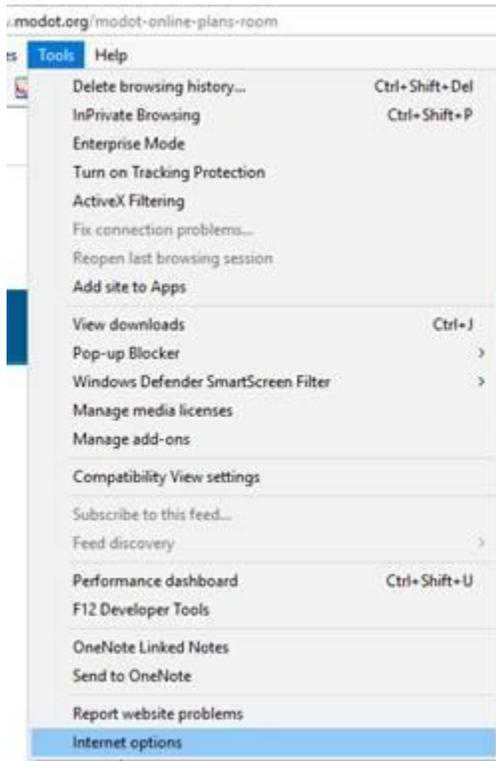
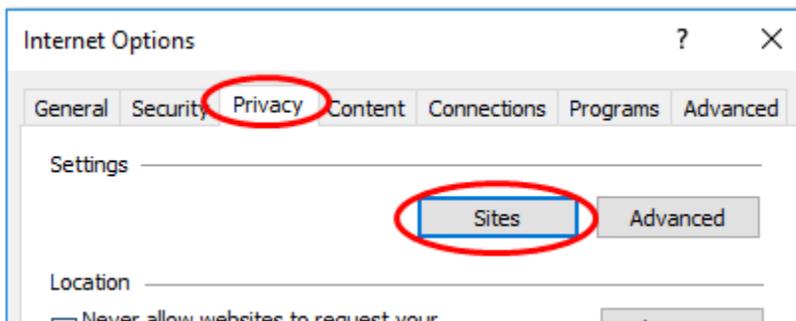


If you are having issues in Internet Explorer signing into the MoDOT Plans room to retrieve plans, please try the following steps. If you are unable to complete these steps for whatever reason, we recommend trying a different internet browser such as Google Chrome to download the plans.

1. Open Internet Explorer
2. Under the navigation bar, select Tools > Internet Options

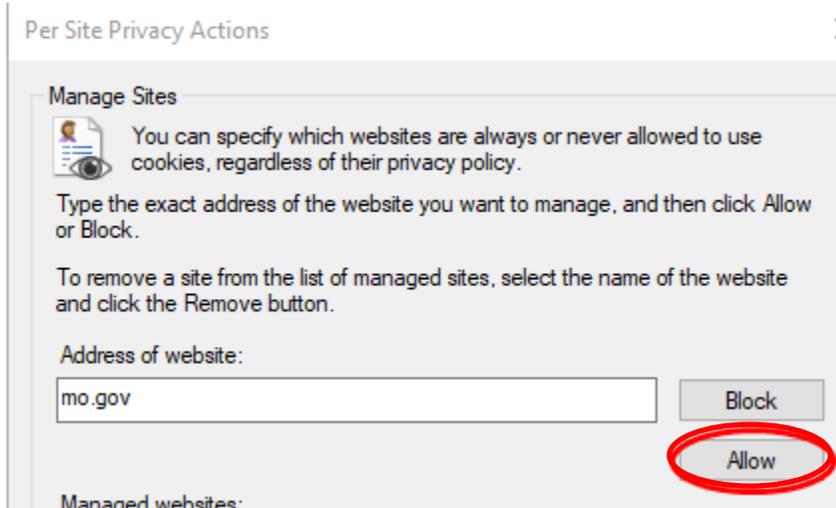


3. Click on the Privacy Tab, and then Sites



*Continued on next page*

4. In the next popup, type in “mo.gov” (without quotes) in the address box and click “Allow”



5. The Domain should then appear in the Managed websites area as Always Allow.

Managed websites:

Domain	Setting
mo.gov	Always Allow

6. Click OK, then OK again to close the pop ups. Try navigating to the plans room again and downloading the plans. Make sure you refresh the page before trying again.

If these steps do not resolve the issue please contact MoDOT’s Design division at (573)751-9253 or email [bidquestions1@modot.mo.gov](mailto:bidquestions1@modot.mo.gov).