

Greetings from MoDOT



Welcome to *Tracker*, MoDOT's performance management tool that documents our commitment to accountability, innovation, efficiency and transparency in order to deliver valuable benefits to Missouri taxpayers.

We want to—scratch that—we ARE building a 21st century transportation system that transforms Missouri into a national model for improving safety, serving citizens, supporting the economy and encouraging innovation.

How do I know we're succeeding? Check out our report card on the next page. We've adapted the same grading system that most of us experienced when we were in school to find out where we stand against 49 other states in ten performance areas. For the most part, we did great and as I've said before, I think other states could use our results as a benchmark. In three areas we need improvement. We have to ask ourselves if we have the right strategies in place to improve our grades.

Our new governor has shown that he stands with us in challenging times. In speaking to a group of community leaders in Springfield this past June, Gov. Mike Parson said, "If we don't fix our roads, if we don't fix our bridges, and our airports, and our ports and our rail, we will not be able to grow and meet other demands. That is crucial for the state of Missouri." Support like that will be critical as we face a November vote on a proposed 10-cent gasoline tax increase that could provide Missouri with needed funds that would help us improve our lowest grades.

The performance measures documented on the following pages have been built around seven tangible results. These results are outcomes that you expect to see, and they guide us in making decisions every day. A companion feature to this edition focuses on our Strategic Initiative, which looks beyond our operation performance to see how we compare on a strategic level with other DOTs. We're working on getting straight As.

Our new mission statement is printed on the lower left of this page. We feel it better fits our desire to provide exceptional service to all the citizens of the Show-Me State. Our progress toward that goal is a result of the dedicated service of the entire MoDOT team, repeatedly recognized as truly one of the best DOTs in the nation! We continue to be a great organization by focusing all of our efforts on our core values of safety, service and stability.

With warm regards,

A handwritten signature in black ink, reading "Patrick K. McKenna". The signature is fluid and cursive, with the first name and last name clearly legible.

Patrick K. McKenna

Mission

Our mission is to provide a world-class transportation system that is safe, innovative, reliable and dedicated to a prosperous Missouri.