

Employee Benefits Telephone Listing

TOLL- FREE NUMBER: (877) 863-9406

Fax: (573) 522-1482

Updated 07.20.2023

Brook Luecke	Employee Benefits Manager	(573) 526-5173
Lisa Buhr	Senior Benefits Specialist	(573) 526-0138
Jill Kliethermes	Intermediate Benefits Specialist	(573) 522-1294
Elizabeth Pasley	Senior Financial Services Technician	(573) 751-7748
Tawnya Schmitz	Senior Financial Services Technician	(573) 751-2861
Anne-marie Scott	Senior Financial Services Technician	(573) 526-2084
Bill Buerky	Senior Administrative Professional	(573) 522-8121
Pam Otto	Senior Administrative Professional	(573) 522-8121

Basic Life Death Claims	Tawnya Schmitz
Benefits Billing / Bank Draft	Tawnya Schmitz
Cafeteria Plan (<i>ASIFlex</i>)	(800) 659-3035
COBRA Eligibility / Enrollments	Elizabeth Pasley
Court Orders	Elizabeth Pasley
Dental Coverage Questions (<i>MetLife</i>)	(844) 222-9106
Deferred Compensation (<i>ING</i>)	(800) 392-0925
Employee Assistance Program - EAP	(800) 697-0353
GlobalFit (<i>Anthem Discount Program</i>).....	(800) 294-1500
Health Savings Account - HSA (<i>ActWISE</i>).....	(833) 290-2481
HIPAA - Certificates of Creditable Coverage	Anne-marie Scott
Life Insurance – Conversion/Portability (<i>Minnesota Life</i>)	(866) 293-6047
MCHCP	(800) 487-0771
Medical ID Cards (<i>Anthem</i>)	(833) 290-2481
Medical Benefit Coverage Questions	Pam Otto Bill Buerky Jill Kliethermes
Medical Claim Questions (<i>Anthem</i>)	(833) 290-2481
MOVLIC (<i>Allstate</i>).....	(866) 668-5421
Optional Life Benefit Coverage Questions	Pam Otto Bill Buerky Jill Kliethermes
Optional Life Death Claims / Late Enrollments	Tawnya Schmitz
Payroll Reconciliation	Anne-marie Scott
Pharmacy Benefit Coverage Questions	Pam Otto Bill Buerky Jill Kliethermes
Premium Refunds	Lisa Buhr
Prescription Claim Questions – Non-Medicare (<i>MedImpact</i>)	(844) 513-6005
Prescription Claim Questions – Medicare (<i>MedImpact</i>)	(844) 513-6006
Prescription ID Cards – Non-Medicare (<i>MedImpact</i>)	(844) 513-6005
Prescription ID Cards – Medicare (<i>MedImpact</i>)	(844) 513-6006
Medical Eligibility and Qualifying Events	Elizabeth Pasley
Retirement System (<i>MPERS</i>)	(800) 270-1271
Vision Coverage Questions (<i>National Vision Adm</i>)	(877) 300-6641
Voluntary Life Death Claims/Late Enrollment	Tawnya Schmitz
Voluntary Life Eligibility & Benefit Questions (<i>Arch</i>)	(314) 849-6363