Do Your Homework

- The most significant thing you will decide when moving is who to trust with all of your worldly possessions. When deciding on a mover,
- Start looking into movers at least 4-6 weeks before the move.
- Make certain the mover is lawfully able to move your property. Verify the mover has authority to transport household goods within Missouri by checking the list of registered movers at www.modot.org/mcs/HHG. If the moving company you chose does not have authority to transport household goods and your property is lost, stolen or damaged, a claim may be difficult.
- Find a reputable mover. Ask your friends, the Better Business Bureau, the Chamber of Commerce, The Missouri Movers Assn. (1-877-328-8804), or the Missouri Attorney General’s Consumer Protection Hotline (1-800-392-8222) and review any complaints filed for interstate household goods moves at www.protectyourmove.gov.
- Drive over and check out a mover’s facilities.
- Get more than one estimate on the cost of your move. Estimates are free in the State of Missouri. Be careful and don’t be lured by a low quote to the point that you miss warning signs.