



Tracker

MEASURES OF DEPARTMENTAL PERFORMANCE



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Greetings from MoDOT



Roberta Broeker, CPA
MoDOT Interim Director

Mission

Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.

MoDOT's Tracker is documentation of our promise to Missourians. It shows we are wise stewards of the state's transportation system in all its modes.

It is the document that guides us on a course to be as good as we possibly can be. Our continued investment in Tracker allows us, in a transparent way, to monitor and measure the quality of our system and the impact of our efforts.

While Tracker is a collection of measurements and statistics, it is also the story of the passion and commitment of MoDOT employees.

As interim director, I have intentionally spent much of my time reaching out to, and meeting with, as many groups of employees as I can. While I have shared information with them about many of the challenging issues facing our agency, I have also taken the time to learn and listen to both their triumphs and their concerns.

The story of MoDOT's ability to maintain our state's system as best as we can for as long as we can with our current resources is truly a story of the dedication of our employees. All of this can be found within the pages that follow. These are not just graphs and charts. They are the story of our continued progress toward excellence and our dedicated service to the State of Missouri.

Tracker is published quarterly to ensure MoDOT's accountability and to allow you to see how we measure up. It is available in print and on our website, at www.modot.org. Please take some time to look it over and let us know how we are doing.

Sincerely,

A handwritten signature in black ink that reads "Roberta Broeker". The signature is written in a cursive, flowing style.

TANGIBLE RESULTS

- *Keep Customers and Ourselves Safe*
- *Keep Roads and Bridges in Good Condition*
- *Provide Outstanding Customer Service*
- *Deliver Transportation Solutions of Great Value*
- *Operate a Reliable and Convenient
Transportation System*
- *Use Resources Wisely*
- *Advance Economic Development*

VALUE STATEMENTS

Live MoDOT Values -

- *Be Safe,*
- *Be Accountable,*
- *Be Respectful,*
- *Be Inclusive,*
- *Be Bold,*
- *Be Better, and*
- *Be One Team*

***So we can be a
great organization.***

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Percent of local program funds committed to projects	Quarterly	Kenny Voss	6g
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