



# OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

*Paula Gough, District Engineer*

**Tracker**

MEASURES OF DEPARTMENTAL PERFORMANCE



Missourians expect to get to their destinations on time, without delay regardless of their choice of travel mode. We coordinate and collaborate with our transportation partners throughout the state to keep people and goods moving freely and efficiently. We also maintain and operate the transportation system in a manner to minimize the impact to our customers and partners.

RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MAP-21

MEASUREMENT  
DRIVER:  
Jon Nelson,  
Traffic Management and  
Operations Engineer

PURPOSE OF  
THE MEASURE:  
This measure tracks the  
mobility of significant state  
routes in St. Louis, Kansas  
City, Springfield and Colum-  
bia.

MEASUREMENT  
AND DATA  
COLLECTION:  
Travel time data is collected  
continuously via wireless  
technology. To assess  
mobility, MoDOT compares  
travel times during rush  
hour to free-flow conditions  
where vehicles can travel at  
the posted speed limit. This  
measure also assesses reli-  
ability, an indicator of how  
variable those travel times  
are on a daily basis. The  
charts in this measure show  
the average travel time and  
the 95th percentile travel  
time, which is the time mo-  
torists should plan in order  
to reach their destinations  
on time 95 percent of the  
time. The maps display the  
mobility of specific sections  
of roadways during rush  
hour.

### *Travel times and reliability on major routes-5a*

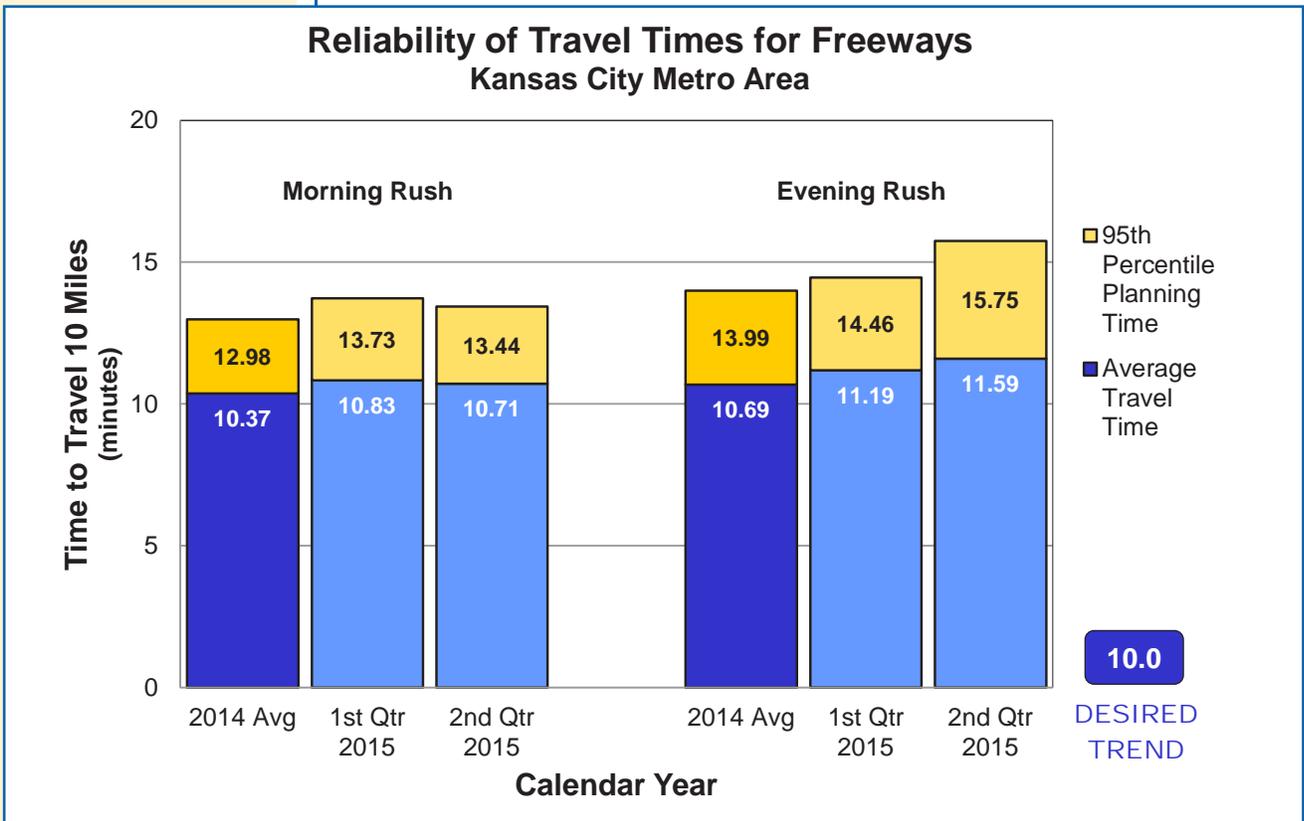
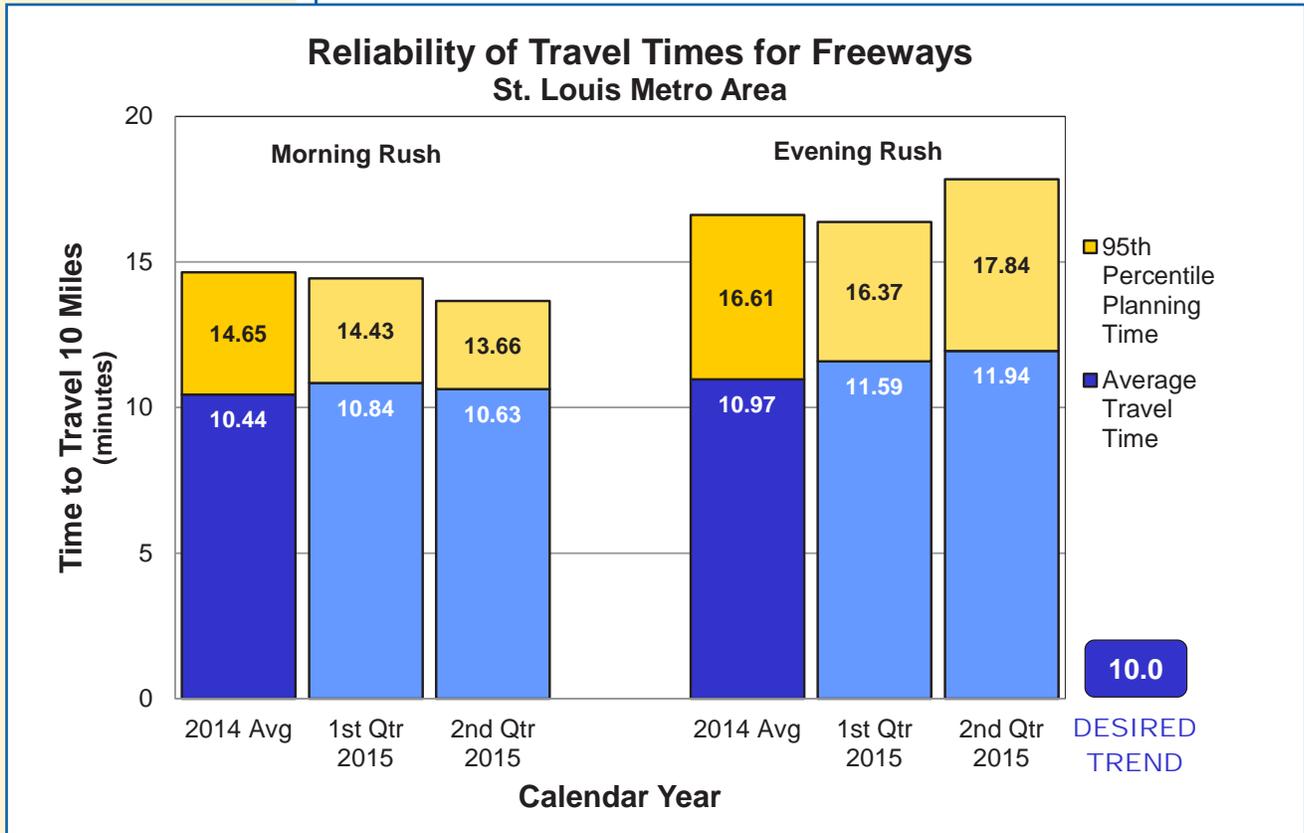
Overall, from April to June 2015, travel times decreased during the morning rush and increased during the evening rush. The average 10-mile travel time in St. Louis was 10.63 minutes during the morning and 11.94 minutes during the evening. For Kansas City, the average travel time was 10.71 minutes during the morning and 11.59 minutes during the evening. These travel times represent average rush hour speeds between 50 and 55 mph.

The planning times account for unexpected delays and indicate how long customers needed to plan in order to arrive on time 95 percent of the time. In St. Louis, the average 10-mile planning times were 13.66 minutes during the morning and 17.84 minutes during the evening. In Kansas City, the average planning times were 13.44 minutes during the morning and 15.75 minutes during the evening. These planning times represent average rush hour speeds between 34 and 45 mph.

Individual freeway segments within the regions experienced longer travel times than the regional averages as depicted in the maps. The maps also depict rush hour conditions on arterial routes compared to normal traffic flow during non-peak traffic conditions.



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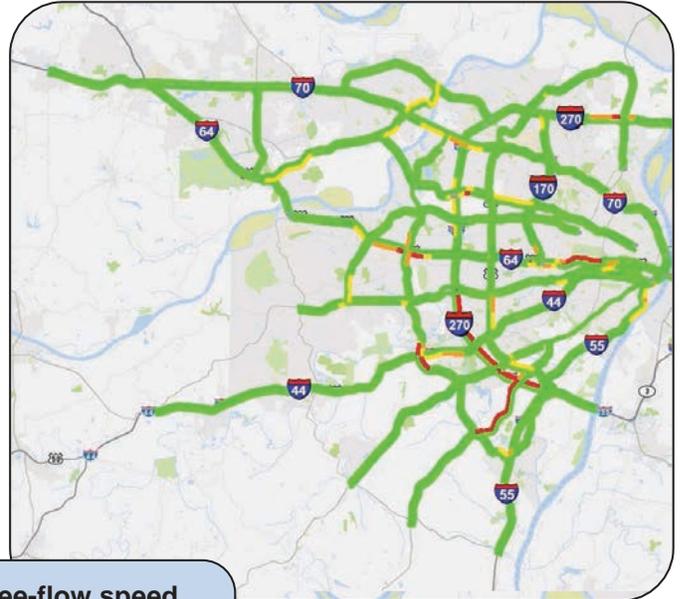


# OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

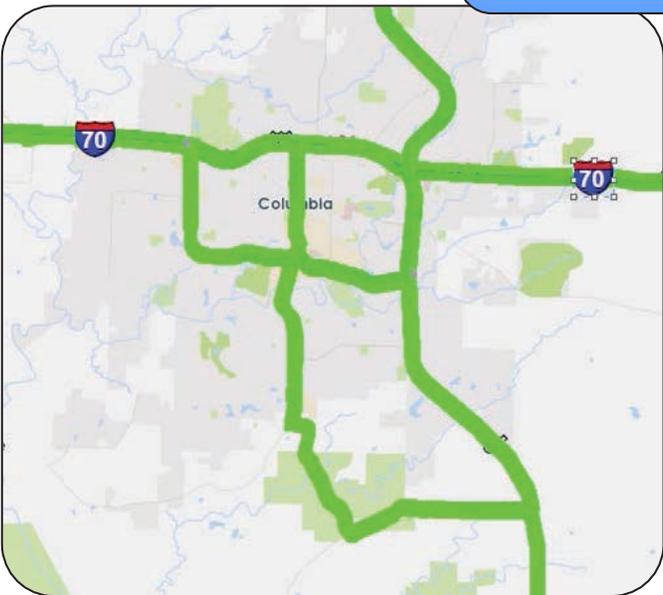
## AM Mobility



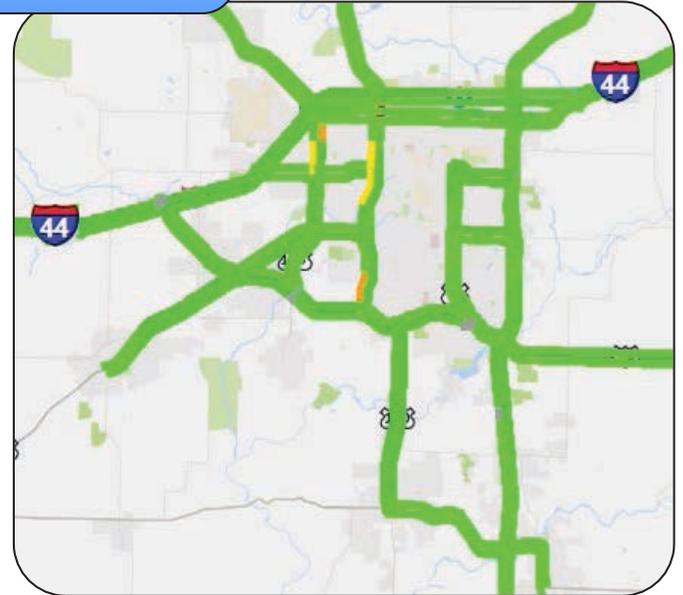
Kansas City Area



Saint Louis Area



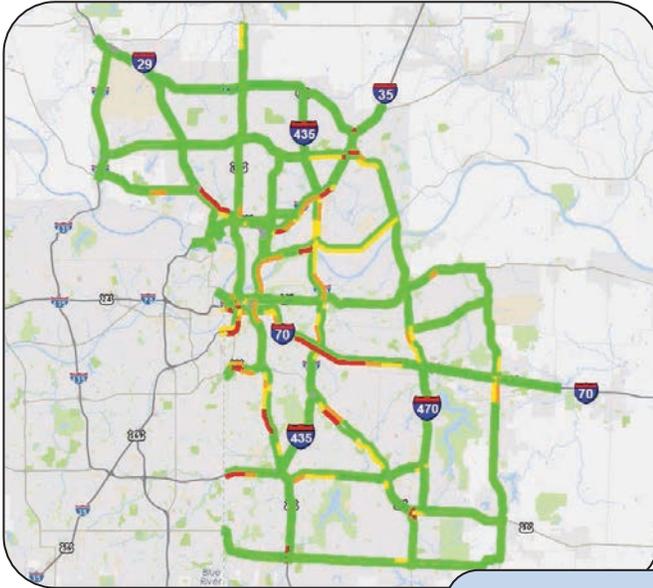
Columbia Area



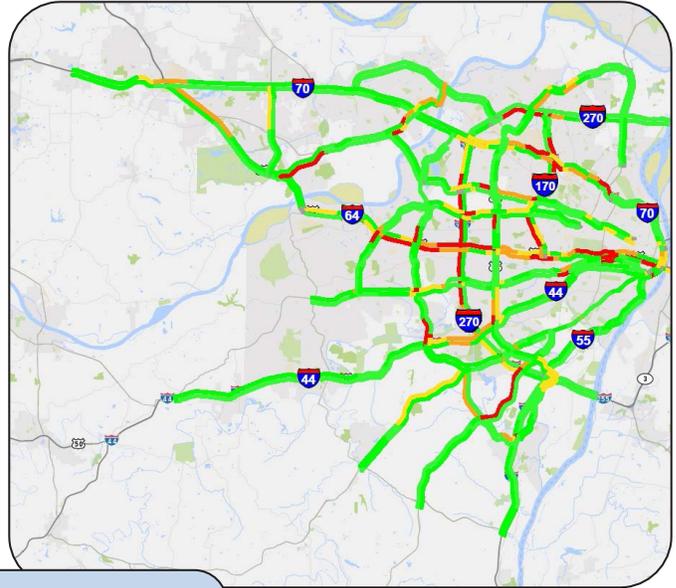
Springfield Area

# OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

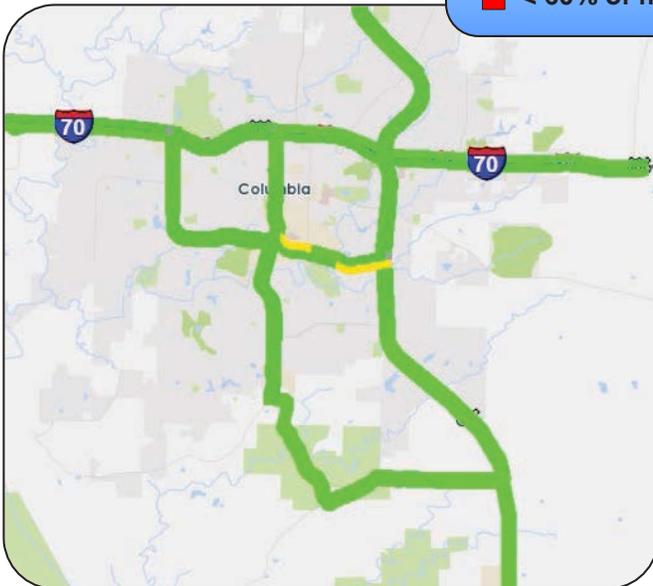
## PM Mobility



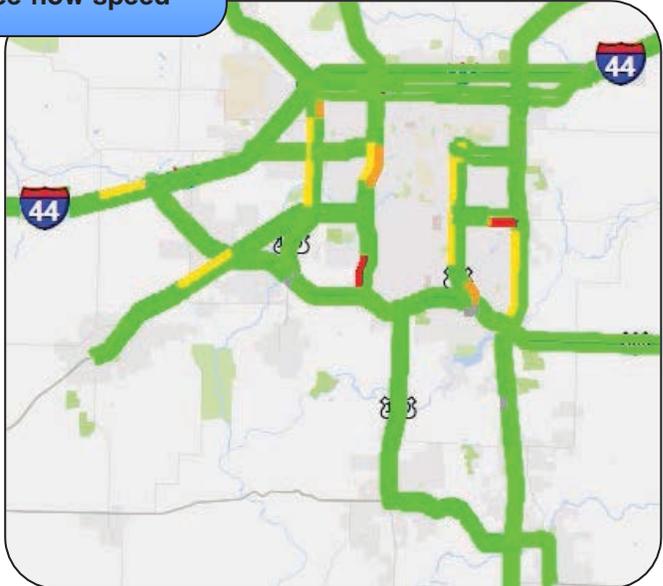
Kansas City Area



Saint Louis Area



Columbia Area



Springfield Area

RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MAP-21

MEASUREMENT  
DRIVER:  
Jeanne Olubogun,  
District Traffic Engineer

PURPOSE OF  
THE MEASURE:  
This measure tracks the  
annual cost and impact of  
traffic congestion to motor-  
ists in the areas of motorist  
delay, travel time, excess  
fuel consumed per auto  
commuter and congestion  
cost per auto commuter.

MEASUREMENT  
AND DATA  
COLLECTION:  
A reporting tool available  
in the Regional Integrated  
Transportation Information  
System looks at user delay  
costs. This data, in combi-  
nation with industry stan-  
dard costs for passenger  
cars and trucks, reflects the  
overall costs of congestion.  
RITIS also includes historic  
data so trend lines can be  
tracked and evaluated.  
The unit cost per passen-  
ger car is \$16.79 per hour  
and is obtained from the  
Texas A&M Transportation  
Institute. The unit cost per  
truck is \$65.29 obtained  
from the American Trans-  
portation Research Insti-  
tute, which specializes in  
tracking freight mobility and  
provides the best source of  
data related to freight costs.  
For previous reporting, the  
department used data pro-  
vided by the TTI, which an-  
nually produces the Urban  
Mobility Report.

### *Cost and impact of traffic congestion-5b*

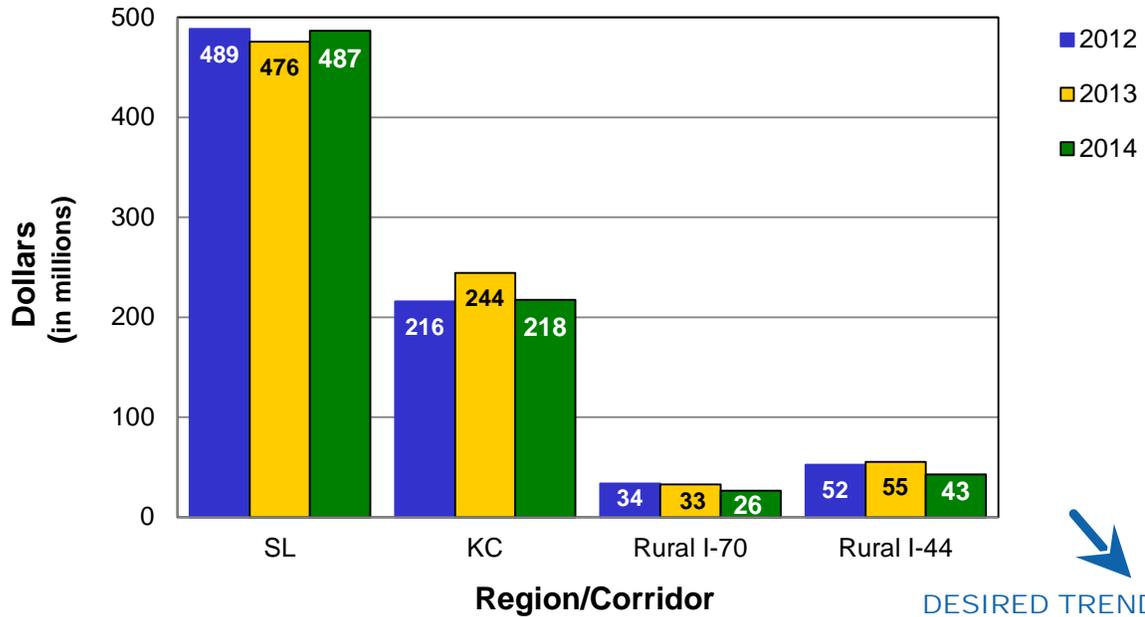
Recurring congestion occurs at regular times, although the traffic jams are not necessarily consistent day-to-day. Nonrecurring congestion is an unexpected traffic crash or natural disaster that affects traffic flow. When either occurs, the time required for a given trip becomes unpredictable. This unreliability is costly for commuters and truck drivers moving goods, which results in higher prices to consumers.

While the desired trend for both costs is downward, challenges exist in Missouri's metropolitan regions to continue toward this desired outcome. A comprehensive look at congestion is needed, looking beyond typical solutions of adding capacity. As the department adapts to shrinking revenue streams, the capacity for adding projects will be scarce. Using smarter technology to help guide motorists is a must. Still, the desired outcome is lower congestion costs and an indication that traffic is moving more efficiently.

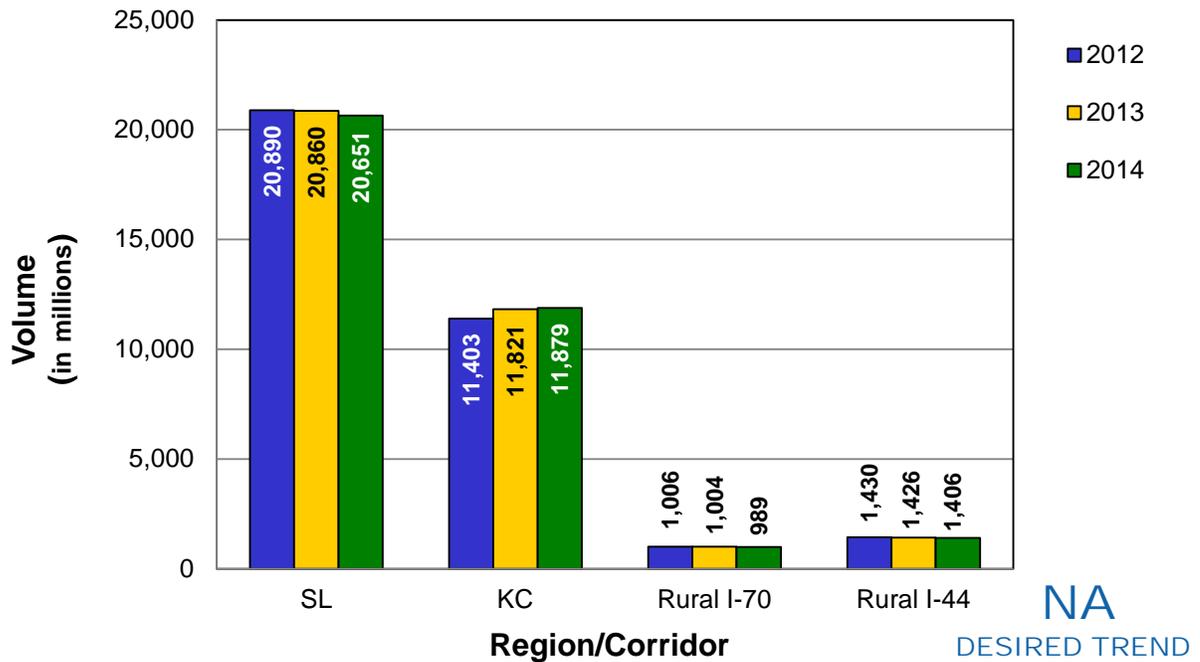


# OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

## Cost of Congestion on State Roads



## Traffic Volume on State Roads



RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MEASUREMENT  
DRIVER:  
Randy Johnson,  
Traffic Center Manager

PURPOSE OF  
THE MEASURE:  
This measure is used to  
determine the trends in inci-  
dent clearance on the state  
highway system.

MEASUREMENT  
AND DATA  
COLLECTION:  
Advanced transportation  
management systems are  
used by the Kansas City  
and St. Louis traffic man-  
agement centers to record  
incident start time and the  
time when all lanes are  
declared cleared.

### *Average time to clear traffic incident-5c*

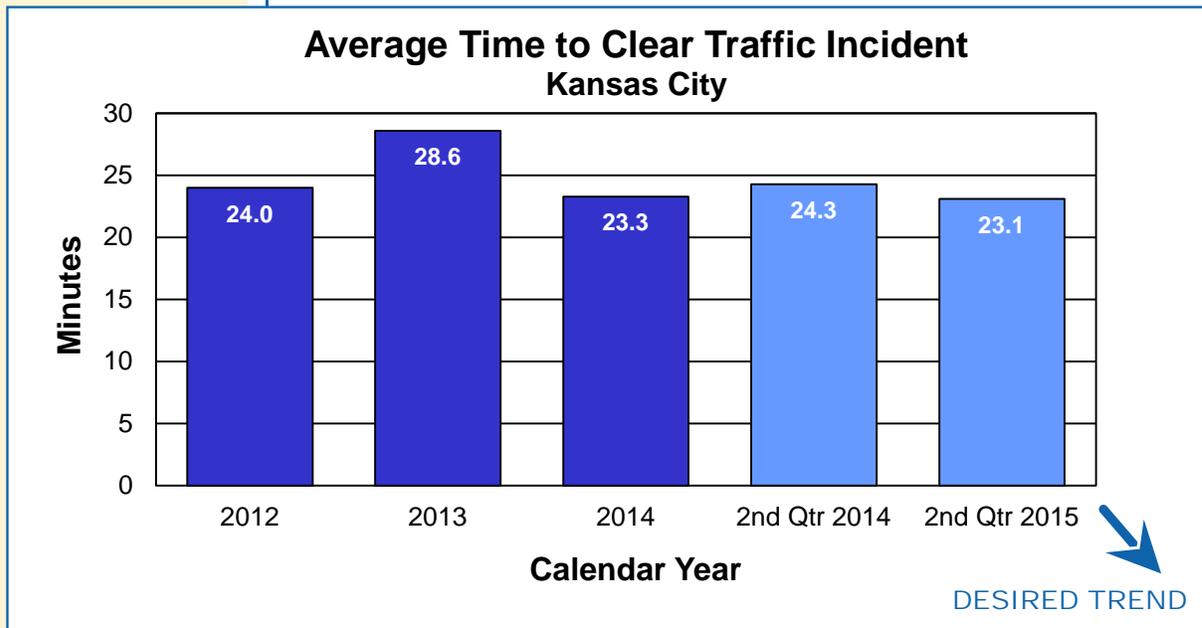
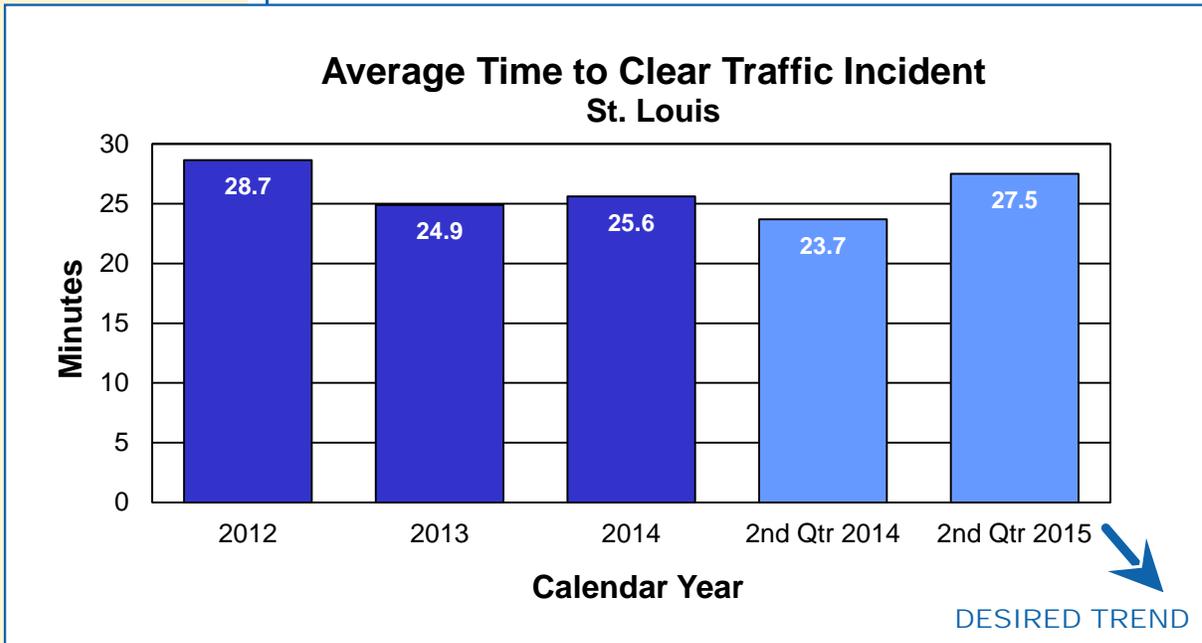
A traffic incident is an unplanned event that blocks travel lanes and temporarily reduces the number of vehicles that can travel on the road. The speed of incident clearance is essential to the highway system returning back to normal conditions. Responding to and quickly addressing the incident (crashes, flat tires and stalled vehicles) improves system performance.

St. Louis recorded 648 incidents in April, 767 in May and 755 in June. The average time to clear traffic incidents was 27.5 minutes, an increase of 16 percent compared to the second quarter of 2014.

Kansas City recorded 539 incidents in April, 582 in May and 639 in June. The average time to clear traffic incidents was 23.1 minutes, a decrease of 5 percent from the second quarter of 2014.



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**RESULT DRIVER:**  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

**MEASUREMENT DRIVER:**  
Rick Bennett,  
Traffic Liaison Engineer

### Traffic incident impacts on major interstate routes-5d

**PURPOSE OF THE MEASURE:**  
This measure tracks the traffic incident impacts on Interstate 70 and Interstate 44 due to highway incidents.

**MEASUREMENT AND DATA COLLECTION:**  
Interstate route closures having an actual or expected duration of 30 minutes or more are entered into MoDOT's Transportation Management System for display on the Traveler Information Map. By using the incident locations identified from the Traveler Information Map data along with the Regional Integrated Transportation Information System, real-time durations and delays for these incidents can be identified. The impact duration is the total amount of time that there was a noticeable impact on traffic speeds as a result of the incident regardless of how long the actual incident closure lasted. The maximum delay is the longest delay that an individual traveler would have experienced as a result of the incident. What is important about these measurements is that they represent the impacts that are "felt" by our customers resulting from incident closures.

Interstates are the arteries that connect our nation and keep people and commerce flowing. When they shut down in Missouri, the country is cut in half. Keeping interstates free-flowing is a top priority for MoDOT, but sometimes vehicle crashes affect the department's ability to keep the interstates moving.

The I-70 and I-44 charts below give a comparison of the duration of the incidents and the actual delay experienced by the travelers as provided by the RITIS tool. An incident with a long duration may not create a long delay. This can occur when at least one lane remains open or if there is a good detour route around the incident. The time of day and traffic volumes on the corridor can also be a factor. The final map provides a picture of where the incidents are occurring over a full year to see the areas with higher concentrations of incidents.

MoDOT continues to work with emergency responder partners to minimize the delay caused by closures on the interstate system. This Tracker measure gives us more information so that staff can focus on the incidents with higher "real" impact to travelers. This information will be used to develop and implement strategies and best practices to reduce the impacts to travelers.

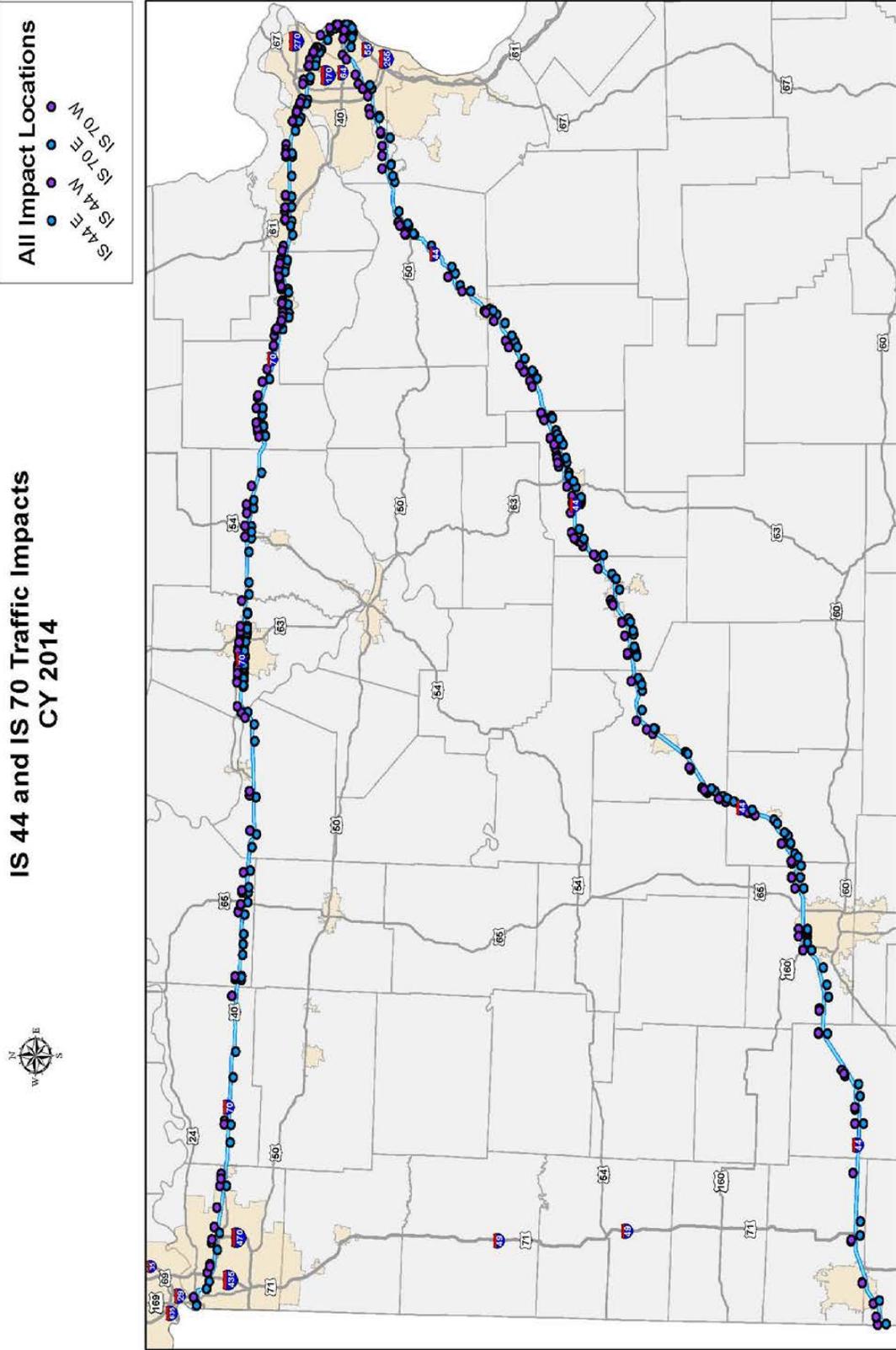
Top 10 Incidents by Delay  
April-June 2015

Route	County	Dir	Mile Marker	Date	Impact Duration	Max Delay
I-70	WARREN	E	194	4/19/2015	8 hr 0 min	4 hr 37 min
I-70	ST. LOUIS CITY	E	248	6/5/2015	4 hr 0 min	4 hr 0 min
I-70	ST. LOUIS CITY	W	245	5/2/2015	4 hr 20 min	3 hr 54 min
I-70	ST. CHARLES	W	226	5/10/2015	4 hr 40 min	3 hr 35 min
I-70	BOONE	W	129	6/19/2015	8 hr 20 min	3 hr 22 min
I-44	PHELPS	E	173	4/5/2015	8 hr 20 min	2 hr 50 min
I-70	WARREN	W	199	4/19/2015	7 hr 30 min	2 hr 40 min
I-70	BOONE	E	126	4/23/2015	3 hr 10 min	2 hr 20 min
I-70	WARREN	W	194	4/19/2015	6 hr 40 min	2 hr 8 min
I-44	PHELPS	W	173	4/29/2015	2 hr 20 min	1 hr 52 min





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Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MEASUREMENT  
DRIVER:  
Jerica Holtsclaw,  
Design Liaison Engineer

PURPOSE OF  
THE MEASURE:  
Work zones are designed  
to allow the public to travel  
through safely and with  
minimal disruptions. This  
measure indicates how  
well significant work zones  
perform.

MEASUREMENT  
AND DATA  
COLLECTION:  
Work zone impacts are  
collected by conducting  
visual observations or using  
automated data collection.  
Recent updates to traffic  
data collection methods  
allow for more work zones  
to be evaluated. An impact  
is defined as the additional  
time a work zone adds to  
normal travel. They are  
categorized into three levels: a  
minor impact that lasts less  
than 10 minutes; a moder-  
ate impact that lasts 10 to  
14 minutes; and a major  
impact that lasts 15 minutes  
or more.

### *Work zone impacts to the traveling public-5e*

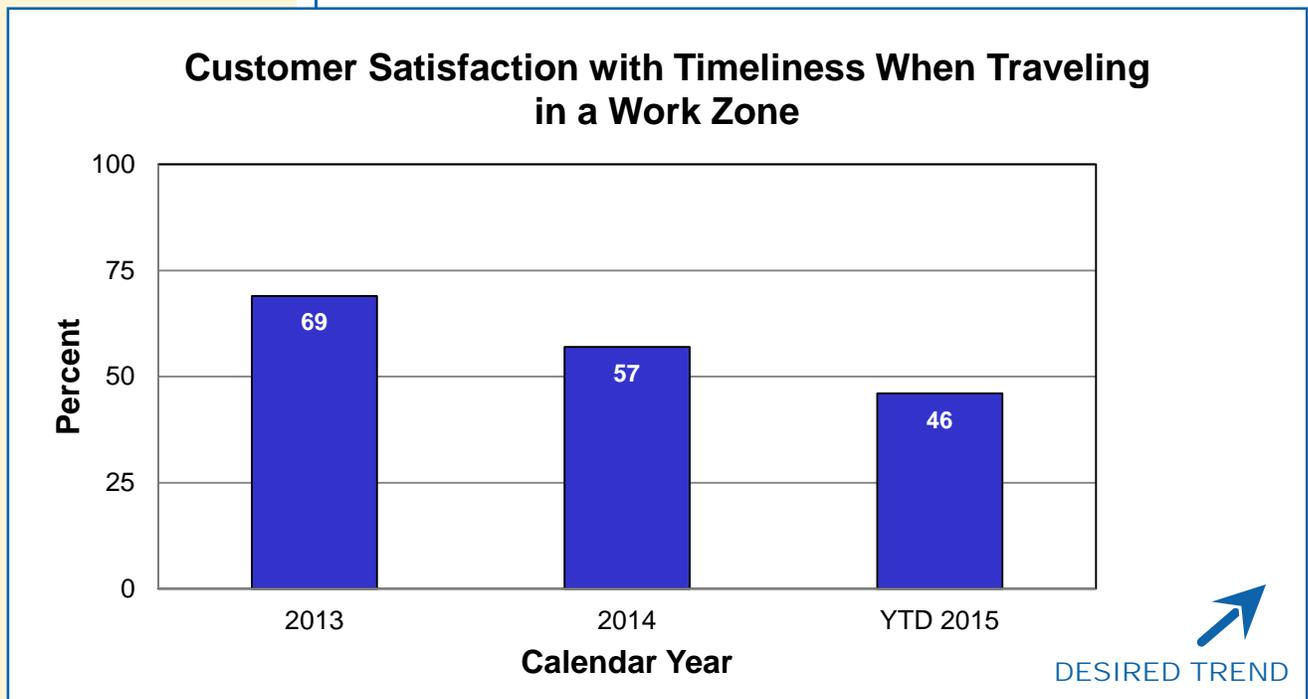
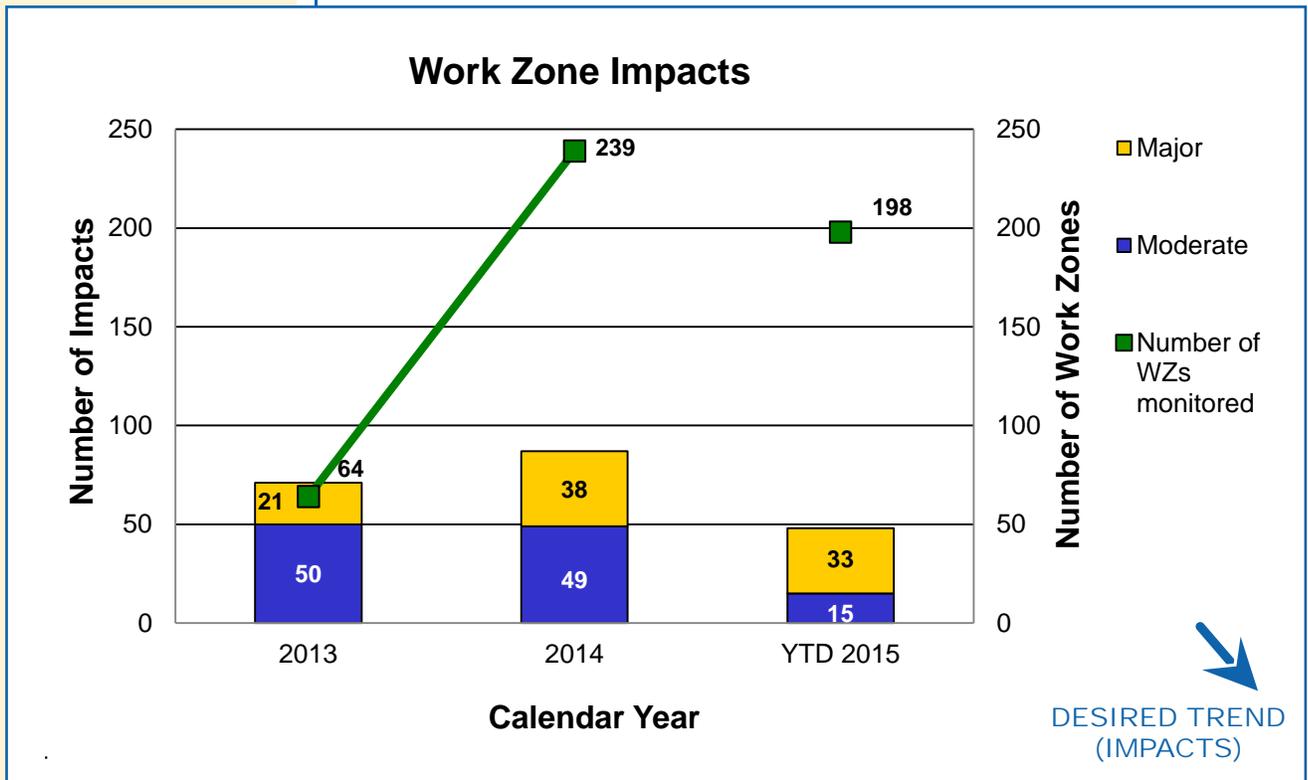
Motorists want to get through work zones with as little inconvenience as possible. MoDOT tries to minimize the travel impacts by shifting work to night-time hours or during times when there are fewer impacts to the traveling public. To get a wider range of data and better understand the impact work zones have on motorists, the department has increased the number of work zones it monitors each quarter.

MoDOT monitored 120 significant work zones this quarter, with 30 major impacts and 12 moderate impacts. This brings the calendar year-to-date totals to 33 major and 15 moderate impacts, with a total of 198 work zones analyzed. The significant project this quarter that accounted for the most impacts was the Blackwater bridge project in the Kansas City District. This work zone accounted for 21 major and two moderate impacts. The St. Louis District had four major impacts and three moderate impacts. One major impact in St. Louis on Interstate 55 southbound bridge work was due to an accident in the advanced warning area of the project. Therefore, the crews pulled off and it was determined this work would be completed at night. One major impact in the Southwest District was during a lane drop at the new Prigmore interchange in Jasper County. The queue was managed and did not back up past the work zone signing.

Based on work zone surveys received this quarter, 46 percent of motorists are satisfied with timeliness when traveling in a work zone.



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RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MAP-21

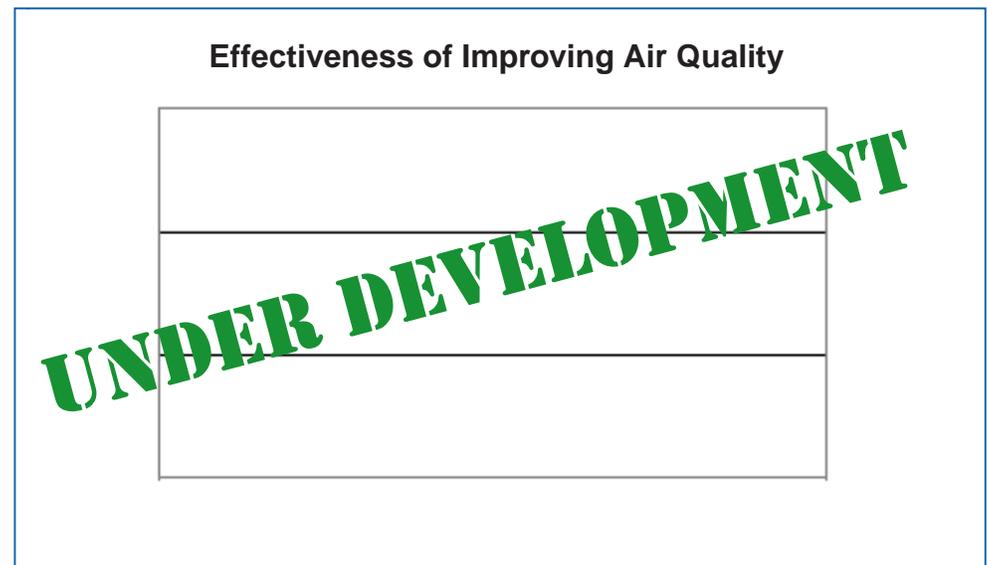
MEASUREMENT  
DRIVER:  
Mike Henderson,  
Transportation Planning  
Specialist

### *Effectiveness of improving air quality-5f*

**PURPOSE OF  
THE MEASURE:**  
This measure tracks concentrations of pollutants in on-road mobile source emissions. In other words, the department is tracking pollution caused by vehicles on the roads.

MoDOT is committed to improving air quality through modifying its daily operations, incorporating employee actions and education, providing information to the public, leading air quality improvements, managing congestion to reduce emissions, providing alternative choices for commuters and promoting the use of environmentally friendly fuels and vehicles.

**MEASUREMENT  
AND DATA  
COLLECTION:**  
MoDOT is still determining what pollutants to track and what concentration levels will align with the U.S. Environmental Protection Agency's air quality standards. At this time, the department collects data on oxides of nitrogen, volatile organic compounds, fine particulate matter and carbon monoxide. Because this measure is part of the latest federal surface transportation act's performance requirements, guidance for measurement and data collection will be established in 2015.



RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MEASUREMENT  
DRIVER:  
Tim Chojnacki,  
Maintenance Liaison  
Engineer

PURPOSE OF  
THE MEASURE:  
This measure tracks the  
amount of time needed to  
perform MoDOT's snow and  
ice removal efforts.

MEASUREMENT  
AND DATA  
COLLECTION:  
For major highways and  
regionally significant  
routes, the objective is to  
restore them to a mostly  
clear condition as soon as  
possible after the storm  
has ended. MoDOT calls  
these "continuous opera-  
tions" routes. State routes  
with lower traffic volumes  
should be opened to two-  
way traffic and treated with  
salt or abrasives at critical  
areas such as intersections,  
hills and curves. These are  
called "non-continuous"  
routes. After each winter  
event, maintenance  
personnel submit reports  
indicating how much time  
it took to meet the objec-  
tives for both route classifica-  
tions.

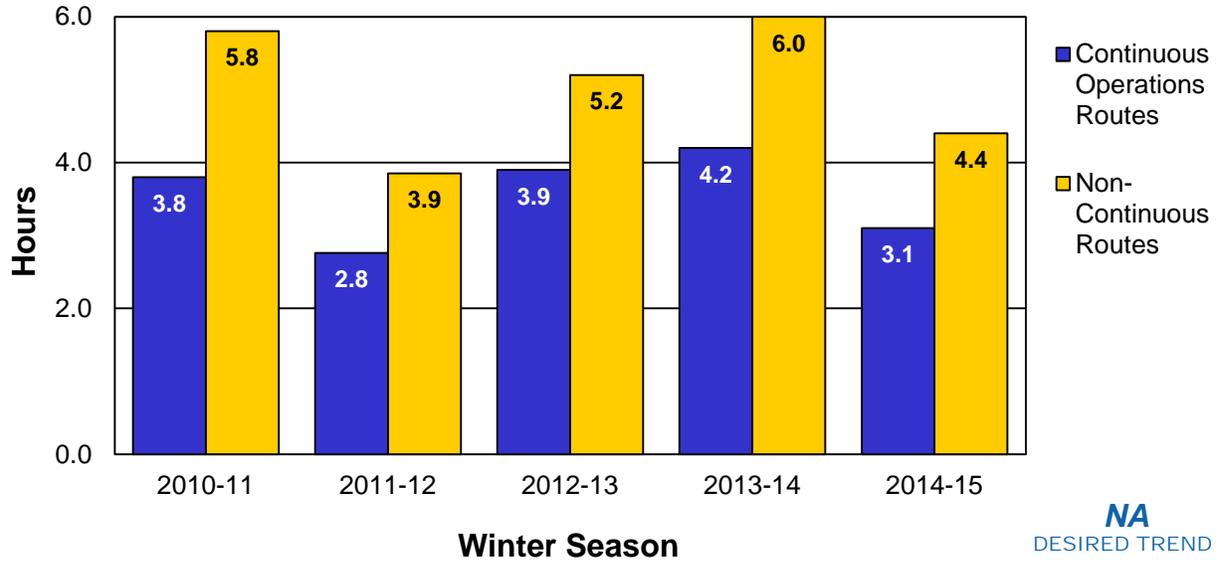
### *Time to meet winter storm event performance objectives-5g*

Knowing the time it takes to clear roads after a winter storm can help the department better analyze the costs associated with that work. MoDOT's response rate to winter events provides good customer service for the traveling public while keeping costs as low as possible. While the first half of this winter was light, Missouri experienced many winter storms in January and February of 2015. It took an average of 3.1 hours to meet MoDOT's objective for continuous operations routes, and an average of 4.4 hours for non-continuous routes. These numbers compare favorably with the type of storms received, but MoDOT still spent 574,000 hours fighting these snow and ice events at a cost of \$49.0 million through the end of March. Winter operations, on average, cost about \$47.6 million dollars per year. The money and time spent on clearing the roads of snow and ice means funds are not available to maintain the roadways in the spring, such as surface improvements, sign repair, brush cutting and drainage work.

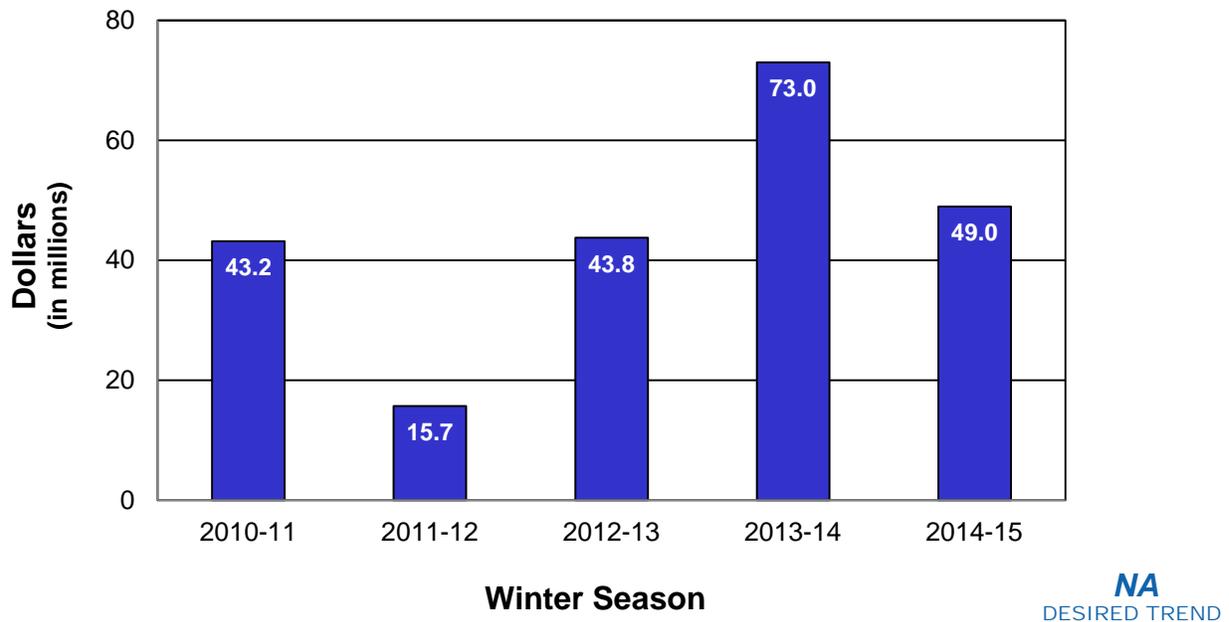


# OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

## Time to Meet Winter Storm Event Performance Objectives



## Average Cost of Winter Operations



RESULT DRIVER:  
Paula Gough,  
District Engineer

MEASUREMENT  
DRIVER:  
Ron Effland, Non-motorized  
Transportation Engineer

PURPOSE OF  
THE MEASURE:  
This measure tracks  
MoDOT's investment in  
pedestrian facilities and  
progress toward removing  
barriers. Accessibility needs  
occur both within the right  
of way, such as sidewalks  
and traffic signals, and  
within department buildings,  
parking lots and restrooms.  
Removal of the barriers  
listed in MoDOT's 2010  
Transition Plan is required  
as part of the department's  
compliance with the Ameri-  
cans with Disabilities Act.

MEASUREMENT  
AND DATA  
COLLECTION:  
Tracking of MoDOT's  
investment in pedestrian  
facilities is done by col-  
lecting awarded contract  
amounts for the 20 most  
common construction ele-  
ments used on pedestrian  
projects each year. Transi-  
tion Plan progress is based  
upon completed work that  
has corrected defective  
items reported in the August  
2010 Transition Plan inven-  
tory. The dollar amounts  
are based on unadjusted  
estimates from 2008 and  
will not reflect actual expen-  
ditures. This avoids impacts  
from inflation or changing  
field conditions.

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

### *Bike/pedestrian and ADA transition plan improvements-5h*

MoDOT has been responsive to public requests for improved accessibility and has been proactive in many areas to make systematic improvements when opportunities arise and limited funding allows. MoDOT has improved more than \$15.2 million of deficient ADA facilities in the right of way since 2008. Additional work totaling more than \$136.1 million is still necessary to complete the 2010 ADA Transition Plan inventory.

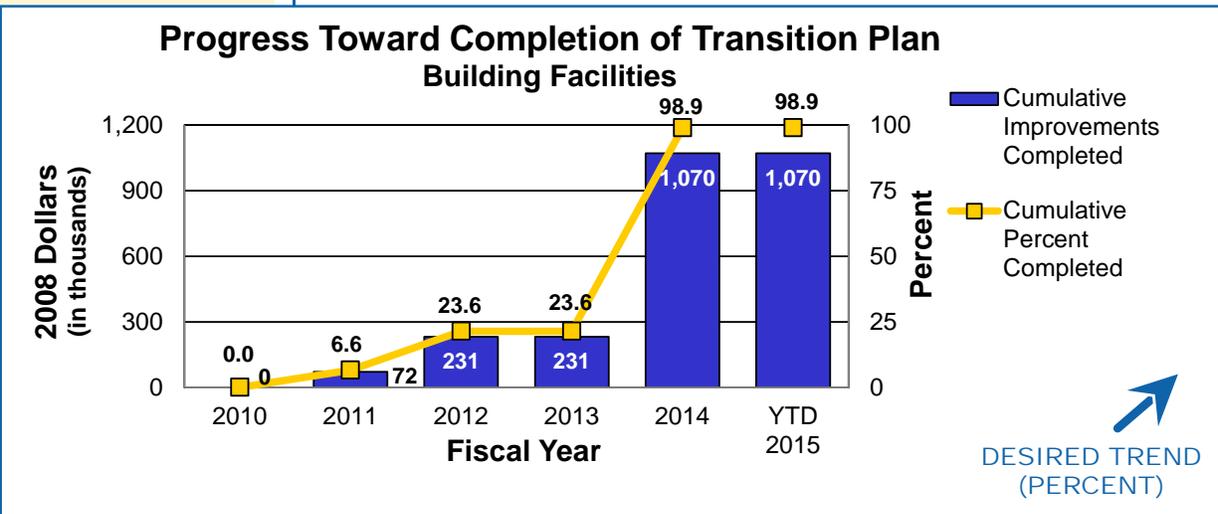
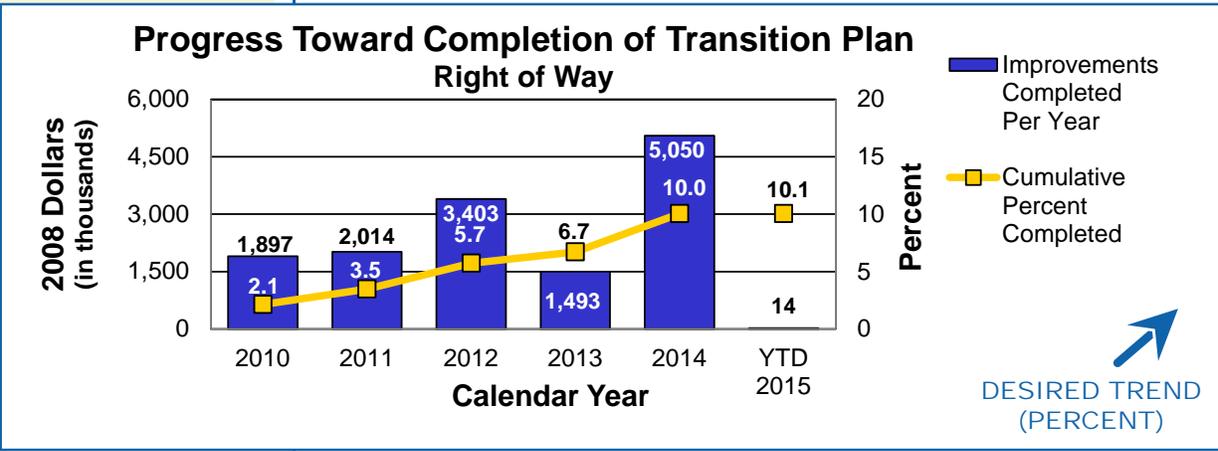
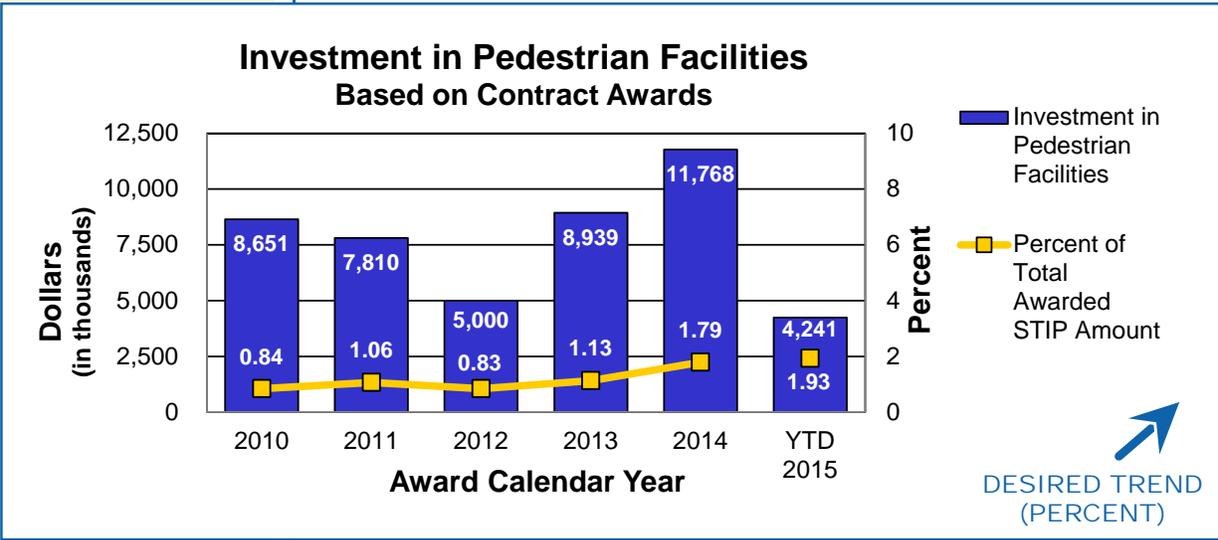
Unfortunately, a dwindling revenue stream for construction projects at both state and federal levels makes it difficult to even maintain existing facilities. Additional funding sources will need to be developed before significant progress can be made in developing the improved pedestrian facilities that Missourians desire.

MoDOT's investment in pedestrian facilities through April 2015 totals \$4.24 million. In 2014, the annual investment was \$11.76 million. MoDOT has committed to complete ADA improvements, including cross slope corrections, as work is being done on the adjacent roadway section. The future of this commitment is being reviewed as MoDOT considers the tough choices necessary to operate the state's highway system on very limited funding.

Americans with Disability Act compliance in MoDOT facilities is nearing completion with six of the seven districts showing 100 percent of ADA improvement projects completed. The Southeast District has just \$12,000 of ADA work to complete.



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RESULT DRIVER:  
Paula Gough,  
District Engineer

## OPERATE A RELIABLE AND CONVENIENT TRANSPORTATION SYSTEM

MEASUREMENT  
DRIVER:  
Amy Ludwig,  
Administrator of Aviation

PURPOSE OF  
THE MEASURE:  
This measure tracks pas-  
senger use of modes other  
than highways in Missouri.

MEASUREMENT  
AND DATA  
COLLECTION:  
Airline passenger counts  
are obtained from the Fed-  
eral Aviation Administration  
and from individual airports.  
The State of Washington  
is the benchmark due to  
its comparable popula-  
tion. Ferry passenger data  
is compiled from the New  
Bourbon and Mississippi  
County ferryboats, services  
owned and operated by  
Missouri public port au-  
thorities. Amtrak supplies  
Missouri River Runner pas-  
senger counts. Urban and  
rural transit services provide  
transit passenger data, with  
Wisconsin as the bench-  
mark. Aviation and transit  
data is updated annually  
– in January and October,  
respectively – while ferry-  
boat and rail data is updat-  
ed quarterly.

### *Use and connectivity of modes of transportation-5i*

Planes, trains, ferries and transit are vital means of transport for Missourians. Alternative modes of transportation connect Missourians to work, healthcare and other necessary activities. They also are used to grow Missouri's economy and create jobs. Missouri's current transportation funding for these modes is inadequate and unreliable. The state is unable to meet even the existing needs for these important transportation system components.

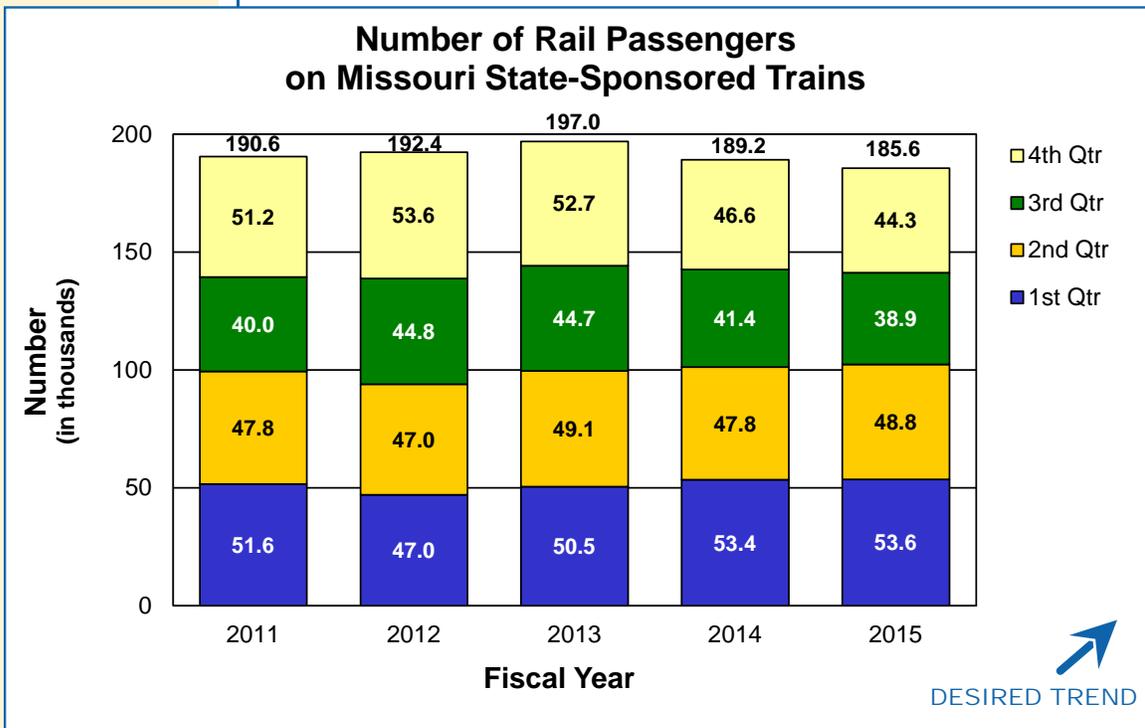
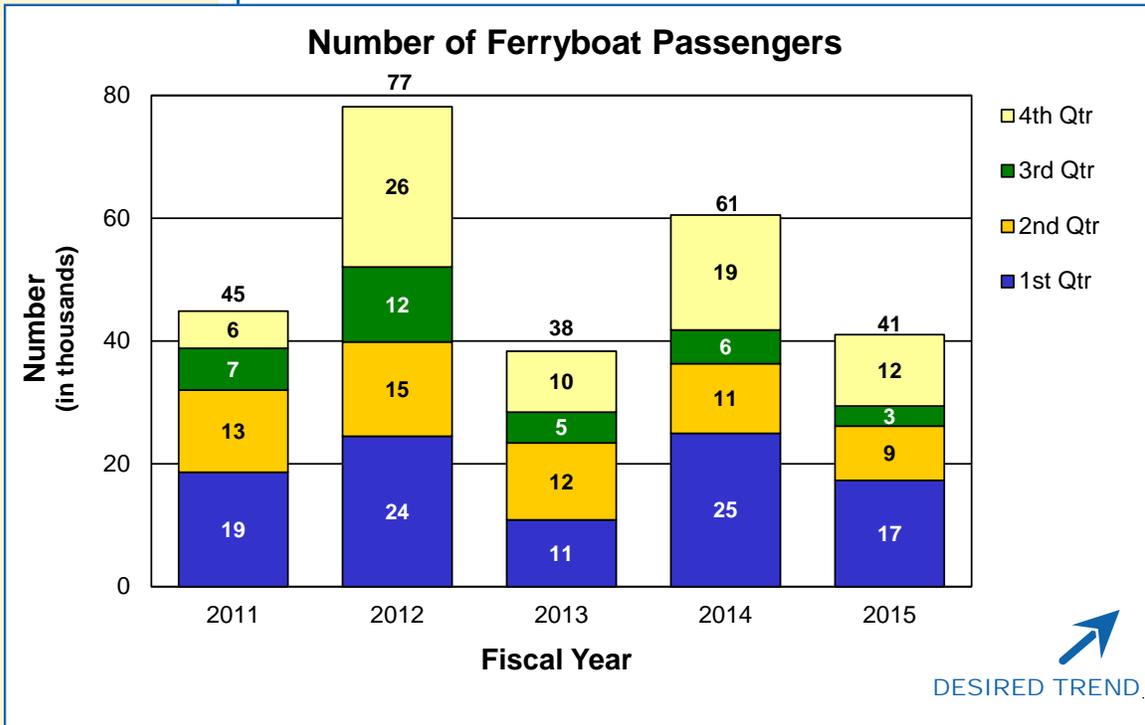
The number of ferry boat passengers decreased from 60,527 passengers in fiscal year 2014 to 40,630 in 2015 due to weather related issues.

Missouri River Runner trains carried 185,591 passengers in FY 2015, a slight decrease in ridership from the previous year. Lower gas prices are likely contributing to this decrease. On-time performance also decreased from 86 percent the previous year to 84 percent due to weather and track work.

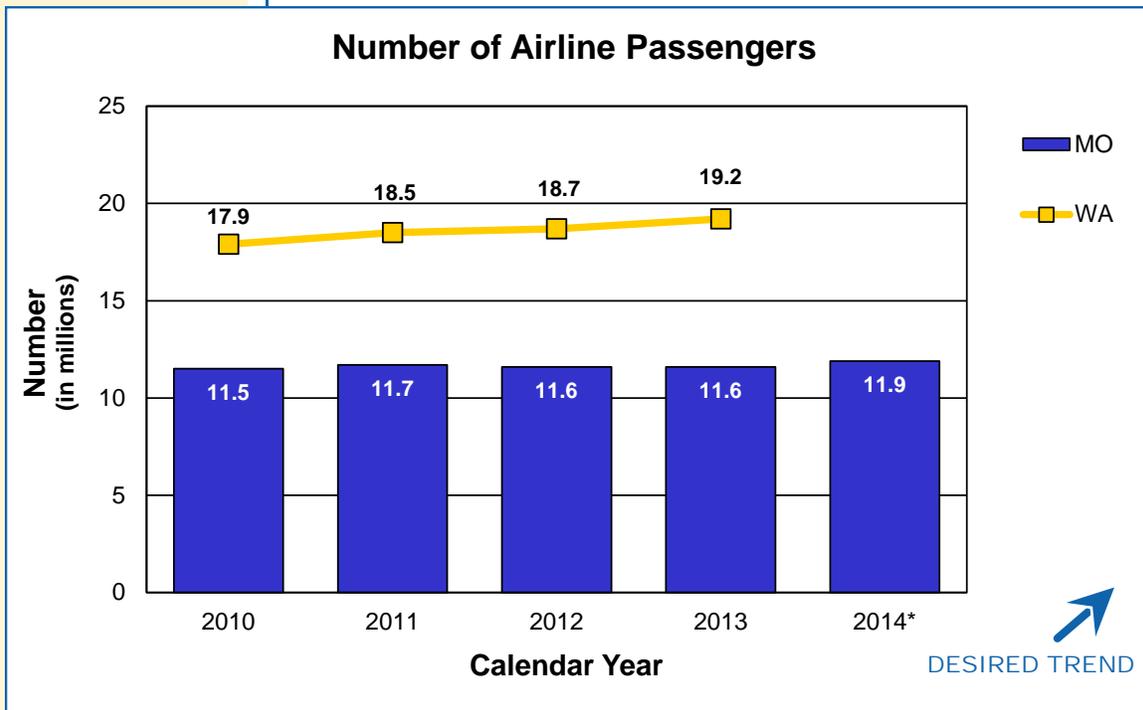
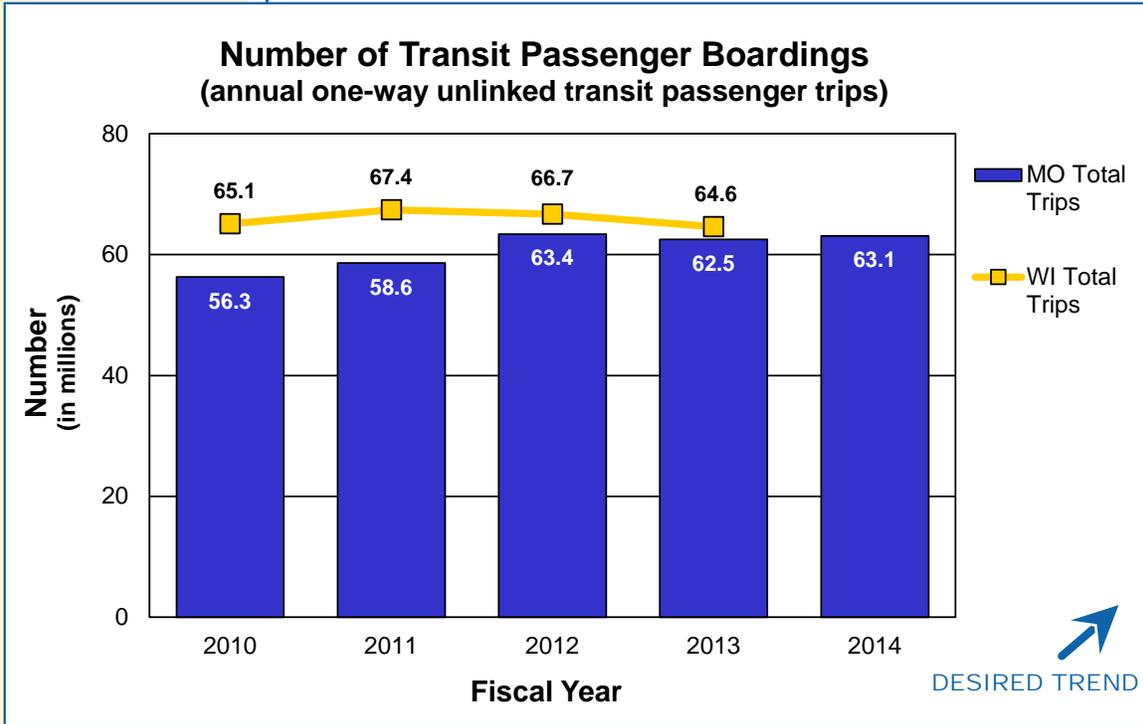
Transit ridership showed a small increase going from 62.5 million trips in FY 2013 to 63.1 million trips in FY 2014. Metro transit ridership saw an increase of 2 percent ridership while non-metro transit ridership saw a decrease of almost 30 percent ridership. Both of these shifts can be largely attributed to Cape Girardeau's ridership now being counted as metro transit ridership instead of rural.

The number of airline passengers has remained fairly steady from 2010 to 2013, but appears to be increasing based on the preliminary estimates of passenger enplanements (boardings) for calendar year 2014. Due to increasing state Aviation Trust Fund revenues, MoDOT solicited grant applications in November 2014 from commercial service airports for the air service program for the first time since 2010. These grants can be used for air service promotion and marketing and to study potential new routes.

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\*2014 data is based on preliminary individual airport statistics. FAA publishes data in October for the preceding year.