APRIL 2016

Tracker

MEASURES OF DEPARTMENTAL PERFORMANCE

MoDOT Missouri Department of Transportation

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Greetings from MoDOT

When I came to MoDOT as director late last year, I was pleased to find in place a system of performance metrics that validate our commitment to the citizens of Missouri. MoDOT has a proud legacy of wisely managing our system and meeting challenges in order to delight our customers and promote a prosperous Missouri.

Whether managing floods, repairing roads and bridges or fighting snow, the men and women of MoDOT work tirelessly to keep our citizens and themselves safe as we maintain 34,000 miles of roads and 10,400 bridges. While this report highlights the measures used to monitor our commitment of a world-class transportation experience for Missourians, it is really a testament to the bold ingenuity of our employees who design, build, maintain and operate our $50 billion transportation assets.

Despite limited resources, MoDOT has been diligent about maintaining our system in the best condition we can for as long as we can. However, citizens have asked for more transportation options, and I believe they deserve more. It is critical to build a 21st century transportation system today in order to fuel our economy and retain our workforce.

In December 2015, the federal government passed a five-year transportation bill, the FAST Act, which provides us some long-term federal funding stability. Since these funds require a one-to-four match with state money, it makes additional funding from our state critical if we are to take care of and advance our transportation system.

While some will say that our roads and bridges appear to be in good condition today, inspections beneath the surface tell a different story. For instance, of our 10,400 bridges, about 60 percent are older than their intended useful life of 50 years. And since many of our bridges were built between 1960 and 1969, in the coming years a large number of bridges will need to be replaced at the same time.

With 641 critical-condition bridges and upwards of 1,300 weight-restricted bridges, the needs are greater than available resources. We must address this and other issues head-on because bridges connect our communities and are vital to urban and rural economies.

The pages that follow will highlight many innovations and improvements. But there is more to be done. I ask that you join me in making the transportation system in our great state all that it can and needs to be.

With warm regards,

Patrick K. McKenna

Mission

Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.

TANGIBLE RESULTS

- *Keep Customers and Ourselves Safe*
- *Keep Roads and Bridges in Good Condition*
- *Provide Outstanding Customer Service*
- *Deliver Transportation Solutions of Great Value*
- *Operate a Reliable and Convenient Transportation System*
- *Use Resources Wisely*
- *Advance Economic Development*

VALUE STATEMENTS

Live MoDOT Values -

- *Be Safe,*
- *Be Accountable,*
- *Be Respectful,*
- *Be Inclusive,*
- *Be Bold,*
- *Be Better, and*
- *Be One Team*

So we can be a great organization.

TABLE OF CONTENTS

Keep Customers and Ourselves Safe - Eileen Rackers			
Number and rate of fatalities and serious injuries	Quarterly	Bill Whitfield	1a
Number of vulnerable roadway user fatalities and serious injuries	October	Bill Whitfield	1b
Number of fatalities and serious injuries resulting from the most frequent crash causes	October	John Miller	1c
Number of fatalities and serious injuries in work zones	Quarterly	Julie Stotlemeyer	1d
Percent of seat belt/passenger vehicle restraint use	October	Scott Jones	1e
Number and rate of fatalities and serious injuries for commercial motor vehicle crashes	Quarterly	Mark Biesemeyer	1f
Number of lost workdays	Quarterly	Roberta Jacobson	1g
Total and rate of MoDOT recordable incidents	Quarterly	Jeff Padgett	1h
General liability claims and costs	Quarterly	Steve Patterson	1i
Keep Roads and Bridges in Good Condition - Dennis Heckman			
Percent of major highways in good condition	April	Brian Reagan	2a
Percent of minor highways in good condition	April	Brian Reagan	2b
Condition of state bridges	April	David Koenig	2c
Percent of structurally deficient deck area on National Highway System	April	David Koenig	2d
Provide Outstanding Customer Service - Dan Niec			
Percent of overall customer satisfaction	July	Tammy Wallace	3a
Percent of customers who view MoDOT as Missouri's transportation expert	July	Jennifer Williams	3b
Percent of customers who trust MoDOT to keep its commitments to the public	July	Melissa Black	3c
Percent of customers who feel MoDOT provides timely, accurate and understandable information	July	Jennifer Williams	3d
Percent of customers satisfied with MoDOT's customer service	Quarterly	Melissa Black	3e
Customer communication engagement	Quarterly	Patrick Wood	3f
Percent of customers who believe completed projects are the right transportation solutions	January	Nicole Hood	3g
Deliver Transportation Solutions of Great Value - David Silvester			
Percent of programmed project cost as compared to final project cost	Quarterly	Renate Wilkinson	4a
Percent of projects completed on time	Quarterly	Jay Bestgen	4b
Percent of change for finalized contracts	Quarterly	Jeremy Kampeter	4c
Innovative contracting methods	July	David Simmons	4d
Value engineering	January/July	Llans Taylor	4e
Average highway lane-mile and bridge construction costs	January	Jason Vanderfeltz	4f
Operate a Reliable and Convenient Transportation System - Paula Gough			
Travel times and reliability on major routes	Quarterly	Alex Wassman	5a
Cost and impact of traffic congestion	July	Jeanne Olubogun	5b
Average time to clear traffic incident	Quarterly	Randy Johnson	5c
Traffic incident impacts on major interstate routes	Quarterly	Rick Bennett	5d
Work zone impacts to the traveling public	Quarterly	Jerica Holtsclaw	5e
Effectiveness of improving air quality	October	Mike Henderson	5f
Time to meet winter storm event performance objectives	January/April	Tim Chojnacki	5g
Bike/pedestrian and ADA transition plan improvements	Quarterly	Ron Effland	5h
Use and connectivity of non-highway modes of transportation	Quarterly	Amy Ludwig	5i
Use Resources Wisely - Brenda Morris			
Number of full-time equivalencies expended	Quarterly	Steve Meystrik	6a
Level of job satisfaction	October	Rudy Nickens	6b
Rate of employee turnover	Quarterly	Aaron Kincaid	6c
State and federal revenue projections	Quarterly	Todd Grosvenor	6d
Number of dollars generated through cost-sharing and partnering agreements for transportation	October	Frank Miller	6e
Percent of state funds invested in non-highway modes of transportation	October	Dion Knipp	6f
Percent of local program funds committed to projects	Quarterly	Kenny Voss	6g
Percent of inactive projects	Quarterly	Sunny Wilde	6h
Amount of advance construction	January	Doug Hood	6i
Fleet usage and fuel efficiency	Quarterly	Kevin James	6j
Number of tons of recycled material	April	Sarah Kleinschmit	6k
Number of environmental warnings and violations	Quarterly	Gayle Unruh	6l
Number of stormwater violations	Quarterly	Eric Kopinski	6m

TABLE OF CONTENTS

Advance Economic Development - Machelle Watkins			
Economic return from transportation investment	October	Eva Voss	7a
National ranking of transportation infrastructure	July	Ben Reeser	7b
National ranking in revenue per mile	July	Tona Bowen	7c
Goods movement competitiveness	January	Cheryl Ball	7d
Freight tonnage by mode	April/October	Bryan Ross	7e
Annual hours of truck delay	April	Aaron Hubbard	7f
Truck reliability index	April	Chuck Gohring	7g
Jobs created by projects funded through the economic development program	January	Doug Hood	7h
Percent of minorities and females employed	Quarterly	Rebecca Brietzke	7i
Percent of disadvantaged business enterprise participation on construction and engineering projects	Quarterly	Lester Woods	7j
Expenditures made to certified minority, women and disadvantaged business enterprises	Quarterly	Rebecca Jackson	7k