

## Greetings from MoDOT



**Roberta Broeker, CPA**  
MoDOT Interim Director

MoDOT's Tracker celebrates our legacy of being accountable to Missourians as good stewards of our transportation system. The true story behind Tracker speaks to the commitment and passion of our employees to provide the best value for every dollar spent.

The pages that follow directly reflect that commitment and passion. These are not just charts, graphs and numbers. Tracker is the story of our continued growth as an organization and our progress toward providing excellent customer service to the state of Missouri.

MoDOT understands the critical link between Missouri's long-term insufficient transportation funding challenge and citizens receiving the services and transportation options they need and want. We remain committed to maintaining our system in the best condition we can, for as long as we can, with the resources that have been made available to us.

We have a new opportunity to improve our tangible results due to Executive Order 15-06, signed by Governor Nixon in October. After completion of a statewide disparity study in 2014 and the Disparity Study Oversight Review Committee report to the Governor in January 2015, the executive order sets new goals for the purchase of goods and services from minority and women-owned businesses. The goals of 10 percent each for minority- and women-owned businesses puts another tool in MoDOT's toolbox as we work to increase opportunity for small businesses that can do much to provide employment and grow our economy. This ties in perfectly with our tangible result Advance Economic Development, and complements the federal disadvantaged business enterprise program that applies to our construction program.

At MoDOT, there is never a shortage of things to do. On a daily basis, we accomplish things that are difficult, sometimes to the point that it might seem as if these difficult things are routine. But they are not routine. They represent innovation, creativity, diligence and determination. The women and men of MoDOT are pleased to present you with the latest summary of the important work we do on behalf of the citizens of Missouri.

Sincerely,

A handwritten signature in black ink that reads "Roberta Broeker". The signature is written in a cursive, flowing style.

### **Mission**

*Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.*

## TANGIBLE RESULTS

- *Keep Customers and Ourselves Safe*
- *Keep Roads and Bridges in Good Condition*
- *Provide Outstanding Customer Service*
- *Deliver Transportation Solutions of Great Value*
- *Operate a Reliable and Convenient  
Transportation System*
- *Use Resources Wisely*
- *Advance Economic Development*

## VALUE STATEMENTS

### *Live MoDOT Values -*

- *Be Safe,*
- *Be Accountable,*
- *Be Respectful,*
- *Be Inclusive,*
- *Be Bold,*
- *Be Better, and*
- *Be One Team*

***So we can be a  
great organization.***

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