

MoDOT PERFORMANCE HIGHLIGHTS

SAFETY

6% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR

22.5% 
FEWER
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **87%**
 SEAT BELT USE
 IN 2023

SERVICE

 **76%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
 CUSTOMER
 SERVICE

 **6.6%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  **1.7%**
 SL:  **-1.2%**

 **97%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **14.06%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY24

 **89.2%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

804 
 BRIDGES
 IN POOR
 CONDITION